



Sonde

Accessibility Health Check

<https://providenceri.gov>

935



Excellent

April 28, 2026

Provided free by Sonde

<https://daylight.sonde.life/usgov/providenceri-gov/>

2 pages | **83** findings | **2** critical | **11** high | **46** medium | **24** low | **41.5** avg/page |
705 elements | **69** with findings | **90.2%** ECR | **5m 4s** total | **2m 32s** per page

Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)

Insufficient color contrast: 1.04:1 (required: 4.5:1 for normal text).



CRITICAL Foreground: rgb(68, 68, 68), background: rgb(16, 71, 90). Text: "Translate" WCAG 1.4.3

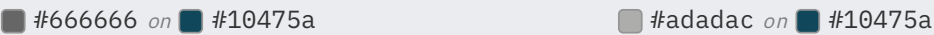
Page: / [WCAG 1.4.3](#)

Element:

```
<a class="VIpgJd-ZVi9od-l4eHX-hSRGPd" href="https://translate.google.com" target="_blank"><div id=":0.targetLanguage"><label for="google-trans-select">Change Language</label><select class="goog-te-combo" aria-label="Language Tran
```

1.77:1 x CURRENT **4.51:1** ✓ SUGGESTED

 → 




SONDE FIX PLAN
Current ratio: 1.77:1 (need 4.5:1). Change foreground from #666666 to #adadac (ratio: 4.5:1).

HIGH Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1

Page: / [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.


HIGH Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 

Page: / [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.


HIGH Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 

Page: / [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

HIGH Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 


Page: / [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```

 **SONDE FIX PLAN**
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

Insufficient color contrast: 2.38:1 (required: 4.5:1 for normal text).

HIGH Foreground: rgb(143, 143, 143), background: rgb(221, 221, 221). Text: WCAG 1.4.3 

"www.providenceri.gov"

Page: / [WCAG 1.4.3](#)

Element:

```
<strong>www.providenceri.gov</strong>
```

2.38:1 x CURRENT

4.54:1 ✓ SUGGESTED

www.providenceri.gov



www.providenceri.gov

#8f8f8f on #dddddd

#626161 on #dddddd



SONDE FIX PLAN

Current ratio: 2.38:1 (need 4.5:1). Change foreground from #8f8f8f to #626161 (ratio: 4.5:1).

Insufficient color contrast: 2.38:1 (required: 4.5:1 for normal text).

HIGH

Foreground: rgb(143, 143, 143), background: rgb(221, 221, 221). Text: "www.providenceri.gov took too long to respond."

WCAG 1.4.3



Page: / [WCAG 1.4.3](#)

Element:

```
<div id="sub-frame-error-details"><strong>www.providenceri.gov</strong> took too long to respond.</div>
```

2.38:1 x CURRENT

4.54:1 ✓ SUGGESTED

www.providenceri.gov took too ...



www.providenceri.gov took too ...

#8f8f8f on #dddddd

#626161 on #dddddd



SONDE FIX PLAN

Current ratio: 2.38:1 (need 4.5:1). Change foreground from #8f8f8f to #626161 (ratio: 4.5:1).

HIGH

Console error: ReferenceError: pagespeed is not defined at HTMLImageElement.onload (https://www.providenceri.gov/:631:1618)



Page: /

Source: https://www.providenceri.gov/:630 **MEDIUM**



SONDE FIX PLAN

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

HIGH Focus jumps backward from "Reload" to "Details" (visual distance: 526px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<button>Details</button>
```

SONDE FIX PLAN
Reorder elements in the DOM to match the visual layout.

HIGH Focus jumps backward from "Show Accessibility options toolbar" to "close accessibility options toolbar" (visual distance: 422px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<div>close accessibility options toolbar</div>
```

SONDE FIX PLAN
Reorder elements in the DOM to match the visual layout.

HIGH Page has no detectable navigation mechanisms (no <nav>, search, sitemap link, breadcrumbs, or table of contents). Users need multiple ways to locate content. WCAG 2.4.5

Page: / [WCAG 2.4.5](#)

SONDE FIX PLAN
Add at least two of: site navigation (<nav>), search functionality (input[type="search"] or role="search"), a sitemap link, breadcrumb navigation, or a table of contents.

HIGH Missing Strict-Transport-Security header (HSTS)

Page: /


SONDE FIX PLAN
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer




MEDIUM Document should have one main landmark: Fix all of the following: Document does not have a main landmark

Page: [/](#)

Element:

```
<html dir="ltr" lang="en">
```


 **SONDE FIX PLAN**
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>




MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

Page: [/](#)

Element:

```
<h1>  
    <span>This site can't be reached</span>  
</h1>
```


 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

Page: [/](#)

Element:

```
<p><strong>www.providenceri.gov</strong> took too long to respond.</p>
```


 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

Page: [/](#)

Element:

```
<div class="error-code"><!--?lit$419899066$-->ERR_CONNECTION_TIMED_OUT</div>
```


 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

Page: [/](#)

Element:

```
<p><!--?lit$419899066$-->Try:</p>
```


 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See:
<https://www.w3.org/WAI/WCAG22/quickref/>




MEDIUM Zooming and scaling must not be disabled: Fix any of the following: user-scalable=no on <meta> tag disables zooming on mobile devices WCAG 1.4.4   

Page: [/](#) [WCAG 1.4.4](#)

Element:

```
<meta name="viewport" content="width=device-width, initial-scale=1.0, maximum-scale=1.0, user-scalable=no">
```


 **SONDE FIX PLAN**
Ensure <meta name="viewport"> does not disable text scaling and zooming. See:
<https://www.w3.org/WAI/WCAG22/Understanding/resize-text>

MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

Page: [/](#)

Element:

```
<li>Checking the connection</li>
```

 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See:
<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

Page: [/](#)

Element:

```
<div id="skip2" tabindex="0" role="link" class="skipper" onclick="skipto('content');" onkeydown="keypress(event,'skip2content');" title="skip to content area" aria-label="skip to content area">Skip To...
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="controls" role="link" tabindex="0" zindex="9998" onclick="showpanel('show');" onfocus="showpanel('show');" id="access" title="Show Accessibility options toolbar" aria-label="Show Accessibi...
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div id="skip4" tabindex="0" role="link" class="skipper" onclick="skipto('lang');" onkeydown="keypress(event, 'skip2lang');" title="skip to language options toolbar" aria-label="skip to language option...
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div id="skip3" tabindex="0" role="link" class="skipper" style="min-width:25px;min-height:25px;" onclick="skipto('access');" onkeydown="keypress(event, 'skip2access');" title="skip to accessibility opt...
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="controls-1" role="link" tabindex="0" zindex="9998" onclick="showlangl('show');" onfocus="showlang('show');" id="lang" title="Show Language options toolbar" aria-label="Show Language option...">
```

**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div id="skip1" tabindex="0" role="link" class="skipper" onclick="skipto('menu');" onkeydown="keypress(event,'skip2menu');" title="skip to menu" aria-label="skip to menu">Skip To Menu</div>
```

**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(26, 115, 232), text: rgb(95, 99, 104)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/](#) [WCAG 1.4.1](#)

Element:

```
<a href="#buttons" onclick="toggleHelpBox()">Checking the proxy and the firewall</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://council.providenceri.gov/" title="Link to City Council">City Council</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/inspection-standards/" title="Link to Inspections and Standards">Construction</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a target="_blank" rel="noopener" href="https://library.municode.com/ri/providence/codes/code_of_ordinances" title="City of Providence Code of Ordinances (opens in a new window)">Code of Or
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/departments/" title="List of City Departments">Departments</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/hr/jobs/">Job Opportunities</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/board-of-licenses/" title="Board of Licenses for a business">Running a Business</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/i-want-to/" title="Quick links I want to commo n web tasks">I Want to...</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/purchasing/openrfpsummary/">Purchasing - Open RFPs</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/mayors-office/" title="Mayor of Providence Office">Mayor's Office</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(16, 71, 90), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://www.providenceri.gov/ethics/" title="Ethics in Providence">Ethics</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Insufficient color contrast: 4.48:1 (required: 4.5:1 for normal text).

MEDIUM

Foreground: rgb(119, 119, 119), background: rgb(255, 255, 255). Text: "Check any cables and reboot any routers, modems, or other ne"

WCAG 1.4.3

Page: / [WCAG 1.4.3](#)

Element:

```
<div class="suggestion-body">Check any cables and reboot any routers, modems, or other network devices you may be using.</div>
```

4.48:1 x CURRENT

4.53:1 ✓ SUGGESTED

Check any cables and reboot an...



Check any cables and reboot an...

#777777 on #ffffff

#777676 on #ffffff



SONDE FIX PLAN

Current ratio: 4.48:1 (need 4.5:1). Change foreground from #777777 to #777676 (ratio: 4.5:1).

MEDIUM

Navigation region "nav" (present on www.providenceri.gov) is missing on this page. Navigation should appear consistently across pages.

WCAG 3.2.3

Page: / [WCAG 3.2.3](#)

Element:

```
<!-- missing: nav -->
```



SONDE FIX PLAN

Ensure the "nav" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

MEDIUM

"Show Accessibility options toolbar" is visually at position 14 but receives focus at position 5 (drift: 9).

WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<div>Show Accessibility options toolbar</div>
```



SONDE FIX PLAN

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM

Broken link: <https://www.providenceri.gov/inspection-standards/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/inspection-standards/">Construction</a>
```

MEDIUM

Broken link: <https://www.providenceri.gov/i-want-to/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/i-want-to/">I Want to...</a>
```

MEDIUM

Broken link: <https://www.providenceri.gov/news-events/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/news-events/">NEWS</a>
```

MEDIUM

Broken link: <https://www.providenceri.gov/purchasing> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/purchasing">Purchasing</a>
```

MEDIUM



















Broken link: <https://www.providenceri.gov/i-want-to> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/i-want-to">I want to...</a>
```

MEDIUM Broken link: https://www.providenceri.gov/departments/ returned status 403 Forbidden after 1 attempts   
Page: / Element: <pre>Departments</pre>
MEDIUM Broken link: https://www.providenceri.gov/doing-business/ returned status 403 Forbidden after 1 attempts   
Page: / Element: <pre>DOING BUSINESS</pre>
MEDIUM Broken link: https://www.providenceri.gov/pvd311/ returned status 403 Forbidden after 1 attempts   
Page: / Element: <pre>PVD 311</pre>
MEDIUM Broken link: https://www.providenceri.gov/ethics/ returned status 403 Forbidden after 1 attempts   
Page: / Element: <pre>Ethics</pre>
MEDIUM Broken link: https://www.providenceri.gov/ returned status 403 Forbidden after 1 attempts   
Page: / Element: <pre>City Of Providence</pre>
MEDIUM Broken link: https://www.providenceri.gov/mayors-office/ returned status 403 Forbidden after 1 attempts   
Page: / Element:

```
<a href="https://www.providenceri.gov/mayors-office/">Mayor Brett Smiley</a>
```

MEDIUM

Broken link: <https://www.providenceri.gov/purchasing/openrfpsummary/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/purchasing/openrfpsummary/">Purchasing - Open RFPs</a>
```

MEDIUM

Broken link: <https://www.providenceri.gov/pvd-311/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/pvd-311/">PVD 311</a>
```

MEDIUM

Broken link: <https://www.providenceri.gov/board-of-licenses/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/board-of-licenses/">Running a Business</a>
```

MEDIUM

Broken link: <https://www.providenceri.gov/public-property/private-events/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/public-property/private-events/">City Hall Private Event</a>
```

MEDIUM



















Broken link: <https://www.providenceri.gov/hr/jobs/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/hr/jobs/">Job Opportunities</a>
```

MEDIUM	Broken link: https://www.providenceri.gov/parks/ returned status 403 Forbidden after 1 attempts			
Page: /				
Element:				
<pre>Providence Parks</pre>				
MEDIUM	Broken link: https://www.providenceri.gov/event/ returned status 403 Forbidden after 1 attempts			
Page: /				
Element:				
<pre>EVENTS</pre>				
MEDIUM	Broken link: https://www.providenceri.gov/law-department/nondiscrimination-policy-statement/ returned status 403 Forbidden after 1 attempts			
Page: /				
Element:				
<pre>Accessibility</pre>				
LOW	Link timeout: chrome-error://chromewebdata/#buttons did not respond within 5000ms after 8 attempts			
Page: /				
Element:				
<pre>Checking the proxy and the firewall</pre>				
LOW	Broken link: https://twitter.com/PVDMayor returned status 403 Forbidden after 1 attempts			
Page: /				
Element:				
<pre>Twitter Icon</pre>				
LOW	Broken link: https://council.providenceri.gov/ returned status 403 Forbidden after 1 attempts			
Page: /				

Element:

```
<a href="https://council.providenceri.gov/">City Council</a>
```

LOW Link timeout: <https://www.providenceri.gov/newsletter-spanish/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/newsletter-spanish/">Haga clic aquí para español</a>
```

LOW Link timeout: <https://www.providenceri.gov/mayor-brett-smileys-fy27-budget-investing-in-a-better-more-united-providence/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/mayor-brett-smileys-fy27-budget-investing-in-a-better-more-united-providence/">Mayor Brett Smiley's FY27 Budget: Investing in a Better, More United Providence</a>
```

LOW Link timeout: <http://pvdbusiness.com/business-portal/index.php> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="http://pvdbusiness.com/business-portal/index.php">Starting a Business</a>
```

LOW Broken link: <https://jobs.providenceri.gov/> returned status 403 Forbidden after 1 attempts

Page: [/](#)

Element:

```
<a href="https://jobs.providenceri.gov/">Job Opportunities</a>
```

LOW Link timeout: <https://www.providenceri.gov/vital-records/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/vital-records/">Marriage, Birth, Death Certificates</a>
```

LOW

Link timeout: <https://www.providenceri.gov/law-department/ada-compliance/> did not respond within 5000ms after 3 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/law-department/ada-compliance/">ACCESSIBILITY</a>
```

LOW

Link timeout: <https://www.providenceri.gov/animal-control/adoptions/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/animal-control/adoptions/">Animal Adoption</a>
```

LOW

Link timeout: <https://www.providenceri.gov/public-works/waste-pickup-schedule/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/public-works/waste-pickup-schedule/">Waste Pickup Schedule</a>
```

LOW

Link timeout: <http://wmq.etimspayments.com/pbw/include/providence/input.jsp> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="http://wmq.etimspayments.com/pbw/include/providence/input.jsp">Pay my parking ticket</a>
```

LOW

Link timeout: <https://www.providenceri.gov/tax-collector/online-tax-payment-system/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/tax-collector/online-tax-payment-system/">Pay Taxes</a>
```

LOW

Link timeout: <https://plan.providenceri.gov/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://plan.providenceri.gov/">Learn More about the Comp Plan</a>
```

LOW

Link timeout: <https://www.providenceri.gov/ethics/filings-elected-officials/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/ethics/filings-elected-officials/">Details</a>
```

LOW

Link timeout: <https://www.providenceri.gov/city-of-providence-announces-summer-rates-for-providence-community-electricity-program-2/> did not respond within 5000ms after 2 attempts

Page: [/](#)

Element:

```
<a href="https://www.providenceri.gov/city-of-providence-announces-summer-rates-for-providence-community-electricity-program-2/">City of Providence Announces Summer Rates for Providence Community Electricity P</a>
```

LOW

Possible stuck loading animation: "spinner-rotator" still running after page readiness

Page: [/](#)

Element:

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linec
```

LOW

Possible stuck loading animation: "spinner-dash" still running after page readiness

Page: [/](#)

Element:

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P = $\Sigma(\text{weight} \times \text{count})$, N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.

Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)