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# Accessibility Health Check

<https://phila.gov>

914



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**9** pages | **378** findings | **24** critical | **34** high | **279** medium | **41** low | **42.0** avg/page |  
**12,887** elements | **239** with findings | **98.1%** ECR | **3m 24s** total | **22.6s** per page

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# Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)

**CRITICAL** Interactive element with role="link" has no accessible name. Screen readers cannot identify this control. WCAG 4.1.2

Page: [/departments/philly311/](#) [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="link" -->
```

**SONDE FIX PLAN**  
Add an accessible name using aria-label, aria-labelledby, or visible text content. WCAG 4.1.2 requires all interactive elements to have a programmatically determinable name.

**CRITICAL** Interactive element with role="link" has no accessible name. Screen readers cannot identify this control. WCAG 4.1.2

Page: [/departments/philly311/](#) [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="link" -->
```

**SONDE FIX PLAN**  
Add an accessible name using aria-label, aria-labelledby, or visible text content. WCAG 4.1.2 requires all interactive elements to have a programmatically determinable name.

**CRITICAL** Images must have alternative text: Fix any of the following: Element does not have an alt attribute aria-label attribute does not exist or is empty aria-labelledby attribute does not exist, references elements that do not exist or references elements that are empty Element has no title attribute Element's default semantics were not overridden with role="none" or role="presentation" WCAG 1.1.1

Page: [/](#) [WCAG 1.1.1](#)

Element:

```

```

**SONDE FIX PLAN**  
Ensure <img> elements have alternative text or a role of none or presentation. See: <https://www.w3.org/WAI/WCAG22/Understanding/non-text-content> Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

Buttons must have discernible text: Fix any of the following: Element does not have inner text that is visible to screen readers aria-label attribute does not exist or is empty aria-labelledby attribute does not exist, references elements that do not exist or references elements that are empty Element has no title attribute Element does not have an implicit (wrapped) <label> Element does not have an explicit <label> Element's default semantics were not overridden with role="none" or role="presentation"

CRITICAL

WCAG 4.1.2 Page: [/departments/](#) [WCAG 4.1.2](#)**Element:**

```
<button data-v-16ff45b0="" class="search-submit"><i data-v-16ff45b0="" class="fa-solid fa-magnifying-glass"></i></button>
```


**SONDE FIX PLAN**

Ensure buttons have discernible text. See:

<https://www.w3.org/WAI/WCAG22/Understanding/name-role-value>

Certain ARIA roles must be contained by particular parents: Fix any of the following: Required ARIA parents role not present: menu, menubar, group

CRITICAL

WCAG 1.3.1 Page: [/departments/office-of-the-chief-integrity-officer/](#) [WCAG 1.3.1](#)**Element:**

```
<a href="https://www.phila.gov/departments/office-of-the-chief-integrity-officer/resources/" role="menuitem">Resources</a>
```

**SONDE FIX PLAN**

Ensure elements with an ARIA role that require parent roles are contained by them. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

CRITICAL

Certain ARIA roles must contain particular children: Fix any of the following: Element has children which are not allowed: [role=none]

WCAG 1.3.1 Page: [/departments/office-of-the-chief-integrity-officer/](#) [WCAG 1.3.1](#)**Element:**

```
<ul id="menu-office-of-the-chief-integrity-officer" class="secondary-menu vertical medium-horizontal menu dropdown" data-responsive-menu="accordion medium-dropdown" role="menubar" data-dropdown-menu="...">
```



**SONDE FIX PLAN**

Ensure elements with an ARIA role that require child roles contain them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

Buttons must have discernible text: Fix any of the following: Element does not have inner text that is visible to screen readers aria-label attribute does not exist or is empty aria-labelledby attribute does not exist, references elements that do not exist or references elements that are empty Element has no title attribute Element does not have an implicit (wrapped) <label> Element does not have an explicit <label> Element's default semantics were not overridden with role="none" or role="presentation"

**CRITICAL**

WCAG 4.1.2 ⚡

Page: </services/> [WCAG 4.1.2](#)

**Element:**

```
<button data-v-1ea22c74="" class="search-submit"><i data-v-1ea22c74="" class="fa-solid fa-magnifying-glass"></i></button>
```



**SONDE FIX PLAN**

Ensure buttons have discernible text. See: <https://www.w3.org/WAI/WCAG22/Understanding/name-role-value>

Insufficient color contrast: 1.00:1 (required: 3:1 for large text).

**CRITICAL**

Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: "One Philly," WCAG 1.4.3 ⓘ

Page: </> [WCAG 1.4.3](#)

**Element:**

```
<span data-v-cade5010="" class="new-header-text">One Philly,</span>
```

**1.00:1** x CURRENT

**3.03:1** ✓ SUGGESTED



#ffffff on  #ffffff

#959494 on  #ffffff



**SONDE FIX PLAN**

Current ratio: 1.00:1 (need 3:1). Change foreground from #ffffff to #959494 (ratio: 3.0:1).

Insufficient color contrast: 1.15:1 (required: 3:1 for large text).

**CRITICAL**

Foreground: rgb(68, 68, 68), background: rgb(15, 77, 144). Text: "City of Philadelphia" WCAG 1.4.3 ⓘ

Page: </departments/office-of-human-resources/> [WCAG 1.4.3](#)

**Element:**

```
<h1 class="accessible">City of Philadelphia</h1>
```

**1.15:1** x CURRENT **3.00:1** ✓ SUGGESTED

City of Philadelphia → City of Philadelphia

■ #444444 on ■ #0f4d90      ■ #9a9a99 on ■ #0f4d90

**SONDE FIX PLAN**  
Current ratio: 1.15:1 (need 3:1). Change foreground from #444444 to #9a9a99 (ratio: 3.0:1). Or change background from #0f4d90 to #000000.

Insufficient color contrast: 1.00:1 (required: 4.5:1 for normal text). 🔗 🔊

**CRITICAL** Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: WCAG 1.4.3 🔗  
"Skip to main content"

**Page:** </departments/office-of-human-resources/> WCAG 1.4.3

**Element:**

```
<a href="#page" aria-hidden="false" class="skip-to-content">Skip to main content</a>
```

**1.00:1** x CURRENT **4.53:1** ✓ SUGGESTED

→

#ffffff on  #ffffff       #777676 on  #ffffff

**SONDE FIX PLAN**  
Current ratio: 1.00:1 (need 4.5:1). Change foreground from #ffffff to #777676 (ratio: 4.5:1).

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 🔗 🔊

**Page:** [/](#) WCAG 1.1.1

**Element:**

```
<!-- a11y: role="image" -->
```


**SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.


**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 🔗 🔊

**Page:** </departments/> WCAG 1.1.1

**Element:**

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 

**Page:** </departments/mayor/executive-orders/> [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.


**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 

**Page:** </departments/office-of-human-resources/> [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.




**HIGH** Empty heading (role="heading"). Headings must contain text for screen reader navigation to work. WCAG 1.3.1 

**Page:** </departments/office-of-human-resources/> [WCAG 1.3.1](#)

**Element:**

```
<!-- a11y: role="heading" -->
```


 **SONDE FIX PLAN**  
Add text content to the heading, or remove the heading element if it serves no structural purpose. WCAG 1.3.1 requires meaningful heading structure.




**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1   

**Page:** </departments/office-of-innovation-and-technology/phlgovtv/> [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.




**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1   

**Page:** </departments/office-of-the-chief-integrity-officer/> [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.




**HIGH** `<ul>` and `<ol>` must only directly contain `<li>`, `<script>` or `<template>` elements: Fix all of the following: List element has direct children that are not allowed: div WCAG 1.3.1   

**Page:** [/](#) [WCAG 1.3.1](#)

**Element:**

```
<ul class="paginate-list">
```

 **SONDE FIX PLAN**  
Ensure that lists are structured correctly. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** `<ul>` and `<ol>` must only directly contain `<li>`, `<script>` or `<template>` elements: Fix all of the following: List element has direct children that are not allowed: button WCAG 1.3.1   

**Page:** [/](#) [WCAG 1.3.1](#)

**Element:**

```
<ul class="translations-bar menu">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

**HIGH**

elements: Fix all of the following: List element has direct children that are not allowed: button WCAG 1.3.1 ⚡

Page: </departments/> WCAG 1.3.1

**Element:**

```
<ul class="translations-bar menu">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

**HIGH**

elements: Fix all of the following: List element has direct children that are not allowed: button WCAG 1.3.1 ⚡

Page: </departments/mayor/executive-orders/> WCAG 1.3.1

**Element:**

```
<ul class="translations-bar menu">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

**HIGH**

elements: Fix all of the following: List element has direct children that are not allowed: button WCAG 1.3.1 ⚡

Page: </departments/office-of-human-resources/> WCAG 1.3.1

**Element:**

```
<ul class="translations-bar menu">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

**HIGH**

elements: Fix all of the following: List element has direct children that are not allowed: button WCAG 1.3.1 ⚡

not allowed: button

Page: </departments/office-of-innovation-and-technology/phlgovtv/> WCAG 1.3.1

Element:

```
<ul class="translations-bar menu">
```



SONDE FIX PLAN

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

Frames must have an accessible name: Fix any of the following: Element has no title attribute aria-label attribute does not exist or is empty aria-labelledby attribute does not exist, references elements that do not exist or references elements that are empty Element's default semantics were not overridden with role="none" or role="presentation"

HIGH

WCAG 4.1.2

Page: </departments/office-of-innovation-and-technology/phlgovtv/> WCAG 4.1.2

Element:

```
<iframe src="https://videoplayer.telvue.com/player/20JKopjPhxAFcodg0vrCb6-DDTE0qxDu/stream/414?fullscreen=false&showtabssearch=false&autostart=false" width="750" height="620" frameborder="0" a...
```



SONDE FIX PLAN

Ensure <iframe> and <frame> elements have an accessible name. See:

<https://www.w3.org/WAI/WCAG22/Understanding/name-role-value>

<ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: button

HIGH

WCAG 1.3.1

Page: </departments/office-of-the-chief-integrity-officer/> WCAG 1.3.1

Element:

```
<ul class="translations-bar menu">
```



SONDE FIX PLAN

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: button

HIGH

WCAG 1.3.1

Page: </departments/philly311/> WCAG 1.3.1

**Element:**

```
<ul class="translations-bar menu">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

**HIGH**

elements: Fix all of the following: List element has direct children that are not allowed: button WCAG 1.3.1

**Page:** </services/> WCAG 1.3.1

**Element:**

```
<ul class="translations-bar menu">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

Console error: TypeError: e.startsWith is not a function at a.translateLink (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/app.js?111:1:11740) at https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/app.js?111:1:6206 at a.ce [as \_l] (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/chunk-vendors.js?111:7:12793) at https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/app.js?111:1:6134 at a.ce [as \_l] (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/chunk-vendors.js?111:7:12491) at a.i (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/app.js?111:1:5824) at De.t.\_render (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/chunk-vendors.js?111:7:17870) at a.r (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/chunk-vendors.js?111:7:26922) at t.get (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/chunk-vendors.js?111:7:23131) at t.run (https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/chunk-vendors.js?111:7:23868)

**HIGH**

**Page:** </services/>

**Source:**

https://philagov-vue-apps.s3.amazonaws.com/services-azlist/production/js/chunk-vendors.js?111:6

**MEDIUM**



**SONDE FIX PLAN**

Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Focus jumps backward from "ADDITIONAL OPPORTUNITIES" to "Responses due" (visual distance: 1278px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<select>Responses due</select>
```

**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "View details in PHL Contracts" to "Procurement" (visual distance: 3865px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<a>Procurement</a>
```

**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH** Focus jumps backward from "Sign up for email updates" to "#back-to-top" (visual distance: 575px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<a></a>
```

**SONDE FIX PLAN**


Reorder elements in the DOM to match the visual layout.


**HIGH** Focus jumps backward from "See all events" to "#back-to-top" (visual distance: 2247px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: [/departments/office-of-human-resources/](#) [WCAG 2.4.3](#)

**Element:**

```
<a></a>
```


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.


**HIGH** Focus jumps backward from "Submit a cable TV service complaint" to "#back-to-top" (visual distance: 768px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3 

**Page:** </departments/office-of-innovation-and-technology/phlgovtv/> WCAG 2.4.3

**Element:**

```
<a></a>
```


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.


**HIGH** Focus jumps backward from "taylor.veasley@phila.gov" to "#back-to-top" (visual distance: 2238px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3 

**Page:** </departments/office-of-the-chief-integrity-officer/> WCAG 2.4.3

**Element:**

```
<a></a>
```


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.


**HIGH** Focus jumps backward from "Department of Streets" to "Office of Clean and Green Initiatives" (visual distance: 424px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3 

**Page:** </departments/philly311/> WCAG 2.4.3

**Element:**

```
<a>Office of Clean and Green Initiatives</a>
```


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.




**HIGH** Focus jumps backward from "Atlas" to "#back-to-top" (visual distance: 428px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3 

**Page:** </departments/philly31/> [WCAG 2.4.3](#)


**Element:**




```
<a></a>
```

 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.


**HIGH** Missing Strict-Transport-Security header (HSTS)   




**Page:** [/](#)

 **SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer


**HIGH** Missing Strict-Transport-Security header (HSTS)   




**Page:** [/](#)

 **SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer


**HIGH** Missing X-Content-Type-Options header   




**Page:** </departments/>

 **SONDE FIX PLAN**  
Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer


**HIGH** Missing X-Content-Type-Options header   




**Page:** </departments/mayor/executive-orders/>

 **SONDE FIX PLAN**  
Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer


**HIGH** Missing X-Content-Type-Options header   




**Page:** </departments/office-of-human-resources/>

 **SONDE FIX PLAN**  
Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer


**HIGH** Missing X-Content-Type-Options header   




**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

 **SONDE FIX PLAN**  
Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives


**HIGH** Missing X-Content-Type-Options header   




**Page:** </departments/office-of-the-chief-integrity-officer/>

 **SONDE FIX PLAN**  
Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing X-Content-Type-Options header   

**Page:** </departments/philly311/>

 **SONDE FIX PLAN**  
Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**MEDIUM** Page has 6 "navigation" landmarks but only 1 have distinct labels. WCAG 1.3.1   

**Page:** [/](#) [WCAG 1.3.1](#)

**Element:**

```
<!-- 6 navigation landmarks, 1 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 4 "banner" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: / [WCAG 1.3.1](#)

Element:

```
<!-- 4 banner landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "banner" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 6 "navigation" landmarks but only 1 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/departments/](#) [WCAG 1.3.1](#)

Element:

```
<!-- 6 navigation landmarks, 1 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 6 "navigation" landmarks but only 1 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/departments/mayor/executive-orders/](#) [WCAG 1.3.1](#)

Element:

```
<!-- 6 navigation landmarks, 1 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 2 "banner" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/departments/mayor/executive-orders/](#) [WCAG 1.3.1](#)

Element:

```
<!-- 2 banner landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "banner" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 2 "banner" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



**Page:** </departments/office-of-human-resources/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 2 banner landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "banner" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose.

WCAG 4.1.2



**Page:** </departments/office-of-human-resources/> [WCAG 4.1.2](#)

**Element:**

```
<!-- a11y: role="generic" -->
```



**SONDE FIX PLAN**

Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.

**MEDIUM**

Page has 7 "navigation" landmarks but only 1 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



**Page:** </departments/office-of-human-resources/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 7 navigation landmarks, 1 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose.


WCAG 4.1.2




**Page:** [/departments/office-of-human-resources/](#) [WCAG 4.1.2](#)

**Element:**

```
<!-- a11y: role="generic" -->
```


 **SONDE FIX PLAN**  
Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.


**MEDIUM** Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose. [WCAG 4.1.2](#) 

**Page:** [/departments/office-of-human-resources/](#) [WCAG 4.1.2](#)

**Element:**

```
<!-- a11y: role="generic" -->
```


 **SONDE FIX PLAN**  
Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.


**MEDIUM** Page has 6 "navigation" landmarks but only 1 have distinct labels. Screen reader users cannot distinguish between them. [WCAG 1.3.1](#) 

**Page:** [/departments/office-of-innovation-and-technology/phlgovtv/](#) [WCAG 1.3.1](#)

**Element:**

```
<!-- 6 navigation landmarks, 1 labeled -->
```


 **SONDE FIX PLAN**  
Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM** Page has 2 "banner" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them. [WCAG 1.3.1](#) 

**Page:** [/departments/office-of-innovation-and-technology/phlgovtv/](#) [WCAG 1.3.1](#)

**Element:**

```
<!-- 2 banner landmarks, 0 labeled -->
```

 **SONDE FIX PLAN**  
Add unique aria-label or aria-labelledby to each "banner" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM** Page has 7 "navigation" landmarks but only 1 have distinct labels. Screen reader users cannot distinguish between them. WCAG 1.3.1

**Page:** </departments/office-of-the-chief-integrity-officer/> WCAG 1.3.1

**Element:**

```
<!-- 7 navigation landmarks, 1 labeled -->
```

**SONDE FIX PLAN**  
Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM** Page has 2 "banner" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them. WCAG 1.3.1

**Page:** </departments/office-of-the-chief-integrity-officer/> WCAG 1.3.1

**Element:**

```
<!-- 2 banner landmarks, 0 labeled -->
```

**SONDE FIX PLAN**  
Add unique aria-label or aria-labelledby to each "banner" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM** Page has 2 "banner" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them. WCAG 1.3.1

**Page:** </departments/philly311/> WCAG 1.3.1

**Element:**

```
<!-- 2 banner landmarks, 0 labeled -->
```

**SONDE FIX PLAN**  
Add unique aria-label or aria-labelledby to each "banner" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM** Page has 7 "navigation" landmarks but only 1 have distinct labels. Screen reader users cannot distinguish between them. WCAG 1.3.1

**Page:** </departments/philly311/> WCAG 1.3.1

**Element:**

```
<!-- 7 navigation landmarks, 1 labeled -->
```

**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

MEDIUM

Page has 7 "navigation" landmarks but only 1 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </services/> [WCAG 1.3.1](#)

Element:

```
<!-- 7 navigation landmarks, 1 labeled -->
```



SONDE FIX PLAN

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

MEDIUM

Heading levels should only increase by one: Fix any of the following: Heading order invalid



Page: [/](#)

Element:

```
<h6>See <a href="https://www.phila.gov/departments/office-of-the-chief-administrative-officer/contract-opportunities-with-special-application-processes/">additional opportunities</a><br>(RFIs and quas...
```



SONDE FIX PLAN

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Heading levels should only increase by one: Fix any of the following: Heading order invalid



Page: [/](#)

Element:

```
<h4>Learn more about payments, contract types, and resources.</h4>
```



SONDE FIX PLAN

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

**Element:**

```
<div class="content"><div class="number mtl"> 0 </div><div class="description"> Prop  
erties cleaned and sealed </div></div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<span>Parks & Recreation Finder</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<span>eCLIPSE</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**




```
<span class="service-title">Cars, parking & transportation</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:


<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<span class="service-title">Education & learning</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<div class="grid-container fluid mayor ptxl pbxl">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<h2 id="services" class="services-header"> Services by topic </h2>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<span class="service-title">Ethics & transparency</span>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<span class="service-title">Culture & recreation</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="content"><div class="number mtl"> 0 </div><div class="description"> Abandoned autos removed </div></div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="grid-container group"><a href="https://www.phila.gov/the-latest/" aria-label="See all news" class="button float-right content-type-featured mbtn"> See all news & events <i aria-hidden=...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

**Element:**

```
<span class="service-title">Business & self-employment</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<span class="service-title">Trees, parks & the environment</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<div class="cell align-self-bottom"><div class="post-meta"><span class="date-published"><time datetime="2026-04-02 14:58:07">April 2, 2026</time></span></div></div>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<h2 class="header"> Featured news </h2>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="grid-container"><h2 class="header"> Commonly used tools </h2></div>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<span>StreetSmartPHL</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<span>Free food and meal finder</span>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: [/](#)

Element:

```
<nav>
```

**SONDE FIX PLAN**

 Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<span class="service-title">Streets, sidewalks & alleys</span>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<div class="grid-container group button-padding"><a href="https://www.phila.gov/tools/" aria-label="See all tools " class="button float-right content-type-featured"> See all tools <i aria-hidden="true...
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<div class="stay-connected grid-container fluid">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<div class="grid-container group pt1"><a href="https://www.phila.gov/services/" aria-label="See all services" class="button float-right content-type-services mbxl"> See all services <i aria-hidden="tr...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="grid-container cta-label">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="cell align-self-bottom"><div class="post-meta"><span class="date-published"><time datetime="2026-04-16 14:43:39">April 16, 2026</time></span></div></div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<h2 class="header"> Clean & green </h2>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:


<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="grid-container group"><a href="https://www.phila.gov/departments/office-of-clean-and-green-initiatives/" aria-label="Learn more" class="button content-type-featured"> SEE ALL CLEAN & G...
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="cell align-self-bottom"><div class="post-meta"><span class="date-published"><time datetime="2026-04-10 13:10:26">April 10, 2026</time></span></div></div>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

<span class="service-title">Trash, recycling & city upkeep</span>



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** /

**Element:**

<span>Out-of-school-time activity finder</span>



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** /

**Element:**

<span class="service-title">Crime, law & justice</span>



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** /

**Element:**

<span class="service-title">Payments, assistance & taxes</span>



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** /

**Element:**

```
<div class="philly311 grid-container fluid pbxx1">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<span class="service-title">Water, gas & utilities</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<div class="grid-container service-updates grid-x grid-padding-x" style="">
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<div data-v-cade5010="" class="cell large-12 small-24 large-order-1 small-order-2"><div data-v-cade5010="" class="header-text"><span data-v-cade5010="" class="new-header-text">One Philly,</span><br da...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** /

**Element:**

```
<span>Primary care finder</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should not have more than one banner landmark: Fix any of the following: Document has more than one banner landmark



**Page:** /

**Element:**

```
<header class="global-nav pbn-mu mbn-mu">
```



**SONDE FIX PLAN**

Ensure the document has at most one banner landmark. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure landmarks are unique. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** /

**Element:**

```
<span class="service-title">Property, lots & housing</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks






**Page:** /

**Element:**

```
<span class="service-title">Working & jobs</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<span class="service-title">Zoning, planning & development</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<span class="service-title">Diversity, inclusion, accessibility & immigration</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<span class="service-title">Mental & physical health</span>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<div class="content"><div class="number mtl"> 0 </div><div class="description"> Graf  
fiti removed </div></div>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<div class="grid-container fluid pop-services mtx1">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Document should have one main landmark: Fix all of the following: Document does not have a main landmark

**Page:** /

**Element:**

```
<html lang="en" class="" style="height: 100%;">
```

**SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<div class="grid-container fluid city-council">
```

**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/](#)

**Element:**

```
<span class="service-title">Birth, marriage & life events</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/](#)

**Element:**

```
<span class="service-title">Safety & emergency preparedness</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/](#)

**Element:**

```
<div class="content mv1"> Our city is rallying together to make Philly the safest, cleanest, and greenest big city in the nation, with economic opportunity for all. Follow the citywide strategy that's...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/](#)

**Element:**

```
<div class="content"><div class="number mtl"> 0 </div><div class="description"> Bloc  
ks swept </div></div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<div class="cell"><div class="date-divider"><h2 class="date"><span class="show-for-s  
r">Service updates on</span>Tuesday, April 28 </h2></div></div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<span>Contracts hub</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<span class="service-title">Permits, violations & licenses</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /

**Element:**

```
<span>Atlas</span>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

**Page:** /departments/

**Element:**

```
<nav>
```

**SONDE FIX PLAN**  
Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /departments/

**Element:**

```
<span class="accessible">Home</span>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** /departments/

**Element:**

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```

**SONDE FIX PLAN**

 Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/>

**Element:**

```
<li>Departments and other agencies</li>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/mayor/executive-orders/>

**Element:**

```
<li><a href="https://www.phila.gov/departments/mayor/" title="Office of the Mayor">Office of the Mayor</a></li>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark

**Page:** </departments/mayor/executive-orders/>

**Element:**

```
<html lang="en" class="" style="height: 100%;">
```

 **SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/mayor/executive-orders/>

**Element:**

<li> Executive orders</li>

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/mayor/executive-orders/>

**Element:**

<article>

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/mayor/executive-orders/>

**Element:**

<span class="accessible">Home</span>

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should not have more than one banner landmark: Fix any of the following: Document has more than one banner landmark



**Page:** </departments/mayor/executive-orders/>

**Element:**

<header class="global-nav pbn-mu mbn-mu">

 **SONDE FIX PLAN**

Ensure the document has at most one banner landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label,



aria-labelledby, or title to make landmarks distinguishable

Page: </departments/mayor/executive-orders/>

Element:

```
<nav>
```



**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </departments/mayor/executive-orders/>

Element:

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </departments/office-of-human-resources/>

Element:

```
<div class="cell align-self-bottom">  
  <div class="post-meta">  
    <span class="date-published"><time datetime="2026-04-21">April 21, 2026  
</time></span>  
  </div>  
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </departments/office-of-human-resources/>

Element:

```
<div class="button-label valign-cell">Explore opportunities</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="title"><span class="simcal-event-title" itemprop="name">HR Director Meeting</span></div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<header class="cell mvm">
  <h1>"Philly at Work—Looking Out for Each Other": Supporting Colleagues with Intellectual Disabilities with Charlotte Wroton</h1>
</header>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<li> Office of Human Resources</li>
```



**SONDE FIX PLAN**


Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="row">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="start-end">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<span class="external">Request the City's hiring bus for a community event</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<span>Post</span>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-human-resources/>

Element:

```
<div class="start-end">
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-human-resources/>

Element:

```
<div class="post-label post-label--calendar"><i class="far fa-calendar fa-lg" aria-hidden="true"></i> Event</div>
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: </departments/office-of-human-resources/>

Element:

```
<nav data-swiftype-index="false">
```



SONDE FIX PLAN

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-human-resources/>

Element:

```
<section class="row mv1">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="cell align-self-bottom">
  <div class="post-meta">
    <span class="date-published"><time datetime="2025-08-20">August 20, 2025
  </time></span>
  </div>
</div...>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Headings should not be empty: Fix any of the following: Element does not have text that is visible to screen readers aria-label attribute does not exist or is empty aria-labelledby attribute does not exist, references elements that do not exist or references elements that are empty Element has no title attribute



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<h4 class="h5 photo-callout-block__txt-sub-header"></h4>
```



**SONDE FIX PLAN**

Ensure headings have discernible text. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="details">Use this dashboard to learn more about the hiring rate as well as the racial, ethnic, and gender composition of the City's workforce.</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="post-label post-label--calendar"><i class="far fa-calendar fa-lg" aria-hidden="true"></i> Event</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="small-6 medium-4 columns calendar-date equal" data-equalizer-watch="" style="height: 156px;">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<span class="external">View the Workforce Diversity Dashboard</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="flex-child-auto">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<header class="mvm">  
  <h1>Explore careers at the City of Philadelphia. Attend in-person hiring e  
vents this month!</h1>  
</header>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="small-6 medium-4 columns calendar-date equal" data-equalizer-watch="" st  
yle="height: 156px;">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<span class="accessible">Home</span>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-human-resources/>

Element:

```
<span>Post</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-human-resources/>

Element:

```
<span>Post</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-human-resources/>

Element:

```
<div class="row">
  <div class="columns">
    <h2 id="get-involved">Get involved</h2>
  </div>
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>


MEDIUM




All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="row">  
  <div class="columns">  
    <h2 id="calendar">Events</h2>  
  </div>  
</div>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="title"><span class="simcal-event-title" itemprop="name">Weekly Civil Service Commission Meeting</span></div>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="cell align-self-bottom">  
  <div class="post-meta">  
    <span class="date-published"><time datetime="2026-03-31">March 31, 2026</time></span>  
  </div>  
</div>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="start-end">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<p class="photo-callout-block__desc">Use the job board to explore current openings and find work with the City of Philadelphia.</p>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="small-6 medium-4 columns calendar-date equal" data-equalizer-watch="" style="height: 156px;">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**




```
<div class="title"><span class="simcal-event-title" itemprop="name">CSC Virtual Hearing</span></div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:


<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<header class="cell mvm">  
  <h1>Introducing SuccessPhilly News!</h1>  
</header>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** Document should have one main landmark: Fix all of the following: Document does not have a main landmark   

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<html lang="en" class="" style="height: 100%;">
```


 **SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>



**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="details">Residents can learn about the City's hiring process, explore Civil Service jobs, and apply for a position on-site.</div>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="translated-headings">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="grid-container group">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<h2 class="h2 photo-callout-block__txt-header">Job board</h2>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should not have more than one banner landmark: Fix any of the following: Document has more than one banner landmark



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<header class="global-nav pbn-mu mbn-mu">
```



**SONDE FIX PLAN**

Ensure the document has at most one banner landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<div class="post-label post-label--calendar"><i class="far fa-calendar fa-lg" aria-hidden="true"></i> Event</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<h3>Broadcasting information about City services, attractions, and activities.</h3>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<span class="details">As the regulatory authority for cable television providers, the City assists residents with licensed&nbsp;cable operators such as Comcast and Verizon.</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<div class="columns">
  <h2 id="resources" class="contrast">Resources</h2>
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<h2 id="phlgovtv-livestream" class="contrast">PHLgovTV livestream</h2>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks






**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<span class="details">PHLgovTV is available by livestream and on Xfinity Channel 64 and Fios Channel 40. To accommodate live material, broadcast delays may occur.</span>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<span class="accessible">Home</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<p>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<li><a href="https://www.phila.gov/departments/office-of-innovation-and-technology/" title="Office of Innovation and Technology">Office of Innovation and Technology</a></li>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-innovation-and-technology/phlgovtv/>

Element:

```
<section class="row mv1">
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Document should not have more than one banner landmark: Fix any of the following: Document has more than one banner landmark

Page: </departments/office-of-innovation-and-technology/phlgovtv/>

Element:

```
<header class="global-nav pbn-mu mbn-mu">
```



SONDE FIX PLAN

Ensure the document has at most one banner landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: </departments/office-of-innovation-and-technology/phlgovtv/>

Element:

```
<nav>
```



SONDE FIX PLAN

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/office-of-innovation-and-technology/phlgovtv/>

Element:

<span class="">Submit a cable TV service complaint</span>



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

<span class="">See the PHLgovTV weekly schedule</span>



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

<li> PHLgovTV</li>



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

<html lang="en" class="" style="height: 100%;">



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks






**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<span>Post</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<header class="mvm">
  <h1>Integrity Week Returns!</h1>
</header>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>



**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<th class="email" scope="col">Email</th>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<a href="mailto:Taylor.Veasley@phila.gov">Taylor.Veasley@phila.gov</a>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<header class="cell mvm">  
  <h1>Celebrating Integrity Week: Building an Ethical and Transparent Government Together</h1>  
</header>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<nav data-swiftype-index="false">
```

**SONDE FIX PLAN**  
Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<div class="cell align-self-bottom">  
  <div class="post-meta">  
    <span class="date-published"><time datetime="2024-11-13">November 13, 2024  
</time></span>  
  </div>  
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should not have more than one banner landmark: Fix any of the following: Document has more than one banner landmark



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<header class="global-nav pbn-mu mbn-mu">
```



**SONDE FIX PLAN**

Ensure the document has at most one banner landmark. See:  
<https://www.w3.org/WAI/WCAG22/quickref/> Ensure landmarks are unique. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<section class="staff-directory">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<html lang="en" class="" style="height: 100%;">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<span>Post</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<section class="row mv1">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<span class="list-name">Taylor Veasley</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<header class="cell mvm">
  <h1>Join Us for Integrity Week 2025</h1>
</header>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<div class="cell align-self-bottom">
  <div class="post-meta">
    <span class="date-published"><time datetime="2025-11-03">November 3, 2025</time></span>
  </div>
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<td class="title"><b><span class="responsive-label">Job title: </span></b>Boards and Commissions Manager<br><span class="staff-unit"></span></td>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<span>Post</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<div class="grid-container group">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<th class="title" scope="col" data-sort="title"><span>Job title</span></th>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<h2 id="staff" class="contrast">Staff</h2>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<a href="mailto:Joshua.Anker@phila.gov">Joshua.Anker@phila.gov</a>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<td class="title"><b><span class="responsive-label">Job title: </span></b>Integrity  
Manager<br><span class="staff-unit"></span></td>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<li> Office of the Chief Integrity Officer</li>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<th class="name" scope="col" data-sort="name"><span>Name</span></th>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<div class="translated-headings">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<div class="cell align-self-bottom">  
  <div class="post-meta">  
    <span class="date-published"><time datetime="2024-12-30">December 30, 20  
24</time></span>  
  </div>  
</d...
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<span class="list-name">Joshua Anker</span>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<span class="accessible">Home</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<td class="title"><b><span class="responsive-label">Job title: </span></b>Executive Director<br><span class="staff-unit"></span></td>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<header class="mvm">
  <h1>Streets Department Announces Roadway Improvement Work to Begin in Lemon Hill on Monday, October 6<span></span></h1>
</header>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<div class="cell align-self-bottom">
  <div class="post-meta">
    <span class="date-published"><time datetime="2025-09-10">September 10, 2025</time></span>
  </div>
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span>Press Release</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span class="list-name">Jocelyn Jones</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<a href="mailto:daniel.ramos@phila.gov">daniel.ramos@phila.gov</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span class="list-name">Daniela Ramos</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<section class="wysiwyg-content">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<section class="row mv1">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<div class="cell align-self-bottom">
  <div class="post-meta">
    <span class="date-published"><time datetime="2025-10-03">October 3, 2025</time></span>
  </div>
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<a href="mailto:jocelyn.jones@phila.gov">jocelyn.jones@phila.gov</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span class="list-name">Daniel Ramos</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span class="">Parks & Recreation Finder</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


Document should not have more than one banner landmark: Fix any of the following: Document has more than one banner landmark



**Page:** </departments/philly311/>

**Element:**

```
<header class="global-nav pbn-mu mbn-mu">
```

 **SONDE FIX PLAN**

Ensure the document has at most one banner landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="row">
  <div class="columns">
    <h2 id="download-our-free-mobile-app">Download our free mobile app</h2>
  </div>
</div>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<header class="cell mvm">
  <h1>SNAP benefits have changed: here's what you need to know</h1>
</header>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<header class="mvm">  
  <h1>City of Philadelphia Implements New Low-Barrier Distribution of Free N  
aloxone at all Fire Stations in Recognition of Overdose Awareness Day</h1>  
</header>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span class="external">Download for iOS</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<th class="name" scope="col" data-sort="name"><span>Name</span></th>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<header class="mvm">  
  <h1>City & PPA Announce Launch of Automated Speed Enforcement on Broad  
Street</h1>  
</header>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/philly311/>

Element:

```
<a class="button float-right content-type-press_release full" href="/the-latest/archives/?tag=311" aria-label="See all Press releases "> See all Press releases <i class="fas fa-angle-right fa-lg" ari...
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/philly311/>

Element:

```
<span class="details">Check trash pickup, street closures, paving, snow plowing, and street sweeping status.</span>
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/philly311/>

Element:

```
<span class="external">Download for Android</span>
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </departments/philly311/>

**Element:**

```
<div class="cell align-self-bottom">  
  <div class="post-meta">  
    <span class="date-published"><time datetime="2025-09-05">September 5, 20  
25</time></span>  
  </div>  
</d...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span>Post</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<a href="mailto:daniela.ramos@phila.gov">daniela.ramos@phila.gov</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span class="">StreetSmartPHL</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<span class="">Atlas</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="cell align-self-bottom">
  <div class="post-meta">
    <span class="date-published"><time datetime="2021-09-16">September 16, 2021</time></span>
  </div>
</div>
```



**SONDE FIX PLAN**


Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="translated-headings">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="">
                                Track a service request with 311
</div>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<td class="title"><b><span class="responsive-label">Job title: </span></b>Community
Engagement, Partnership, and Outreach Manager<br><span class="staff-unit"></span></t
d>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="flex-child-auto">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span class="">Permit Navigator</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<th class="title" scope="col" data-sort="title"><span>Job title</span></th>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span>Press Release</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks






**Page:** </departments/philly311/>

**Element:**

```
<span>Press Release</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/philly311/>

**Element:**

```
<header class="mvm">  
  <h1>A look into the life of a Philly311 service request</h1>  
</header>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/philly311/>

**Element:**

```
<span class="details">Explore information about an address, including zoning, property records, permits and violations, polling places, and historical maps.</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </departments/philly311/>

**Element:**

```
<div class="row">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<header class="cell mvm">
  <h1>Protecting your home: New system stops deed fraud before it happens
</h1>
</header>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<td class="title"><b><span class="responsive-label">Job title: </span></b>Contact Ce
nter Manager<br><span class="staff-unit"></span></td>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<header class="mvm">
  <h1>City of Philadelphia to Ring in America's 250th Anniversary with 'Ring
It On! One Philly, A United Celebration'</h1>
</header>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:


<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<th class="email" scope="col">Email</th>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

**Page:** </departments/philly311/>

**Element:**

```
<nav data-swiftype-index="false">
```


 **SONDE FIX PLAN**  
Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="grid-container group">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Heading levels should only increase by one: Fix any of the following: Heading order invalid

**Page:** </departments/philly311/>

**Element:**

```
<h4>Philly311 can help you:</h4>
```

 **SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="">  
Submit a service request with 311  
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid

**Page:** </departments/philly311/>

**Element:**

```
<h4 class="h3 ">Neighborhood Community Action Centers</h4>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<span class="details">Find recreation locations and activities in Philadelphia.</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<span>Post</span>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="cell align-self-bottom">  
  <div class="post-meta">  
    <span class="date-published"><time datetime="2025-09-04">September 4, 20  
25</time></span>  
  </div>  
</d...
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="columns">  
  <h2 id="more-resources" class="contrast">More resources</h2>  
</div>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<h2 id="staff" class="contrast">Staff</h2>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<div class="cell align-self-bottom">  
  <div class="post-meta">  
    <span class="date-published"><time datetime="2025-08-29">August 29, 2025</time></span>  
  </div>  
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<h2 id="services" class="services-title">Services</h2>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </departments/philly311/>

**Element:**

```
<html lang="en" class="">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<span class="details">Find what types of permits are needed for residential and commercial uses, the approximate costs, and application processes.</span>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<span class="accessible">Home</span>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

```
<div class="row">  
  <div class="columns">  
    <h2 id="programs" class="contrast">Related programs</h2>  
  </div>  
</div>
```


**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </departments/philly311/>

**Element:**

<span>Press Release</span>

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<div class="cell align-self-bottom">
  <div class="post-meta">
    <span class="date-published"><time datetime="2025-09-03">September 3, 2025
  </time></span>
  </div>
</div>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<div class="translated-headings">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<li> Philly311</li>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<div class="flex-child-auto">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </departments/philly311/>

**Element:**

```
<span>Post</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </services/>

**Element:**

```
<span class="accessible">Home</span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </services/>

**Element:**

```
<li>Service directory</li>
```

**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: </services/>

**Element:**

```
<nav data-v-1ea22c74="" class="show-for-medium">
```

**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </services/>

**Element:**

```
<a href="#page" id="back-to-top"><i class="fas fa-arrow-up" aria-hidden="true"></i><br>Top</a>
```

**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/ WCAG 1.4.1](#)

**Element:**

```
<a id="translate-chinese" href="/zh/">中文</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

Page: / [WCAG 1.4.1](#)

Element:

```
<a id="translate-spanish" href="/es/">Español</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

Page: [/departments/](#) [WCAG 1.4.1](#)

Element:

```
<a id="translate-chinese" href="/zh/departments/">中文</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

Page: [/departments/](#) [WCAG 1.4.1](#)

Element:

```
<a id="translate-spanish" href="/es/departments/">Español</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.


Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1


**MEDIUM**

**Page:** </departments/mayor/executive-orders/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-spanish" href="/es/departments/mayor/executive-orders/">Español</a>
```


 **SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.


**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#) 

**Page:** </departments/mayor/executive-orders/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-chinese" href="/zh/departments/mayor/executive-orders/">中文</a>
```


 **SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.


**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#) 

**Page:** </departments/office-of-human-resources/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-chinese" href="/zh/departments/office-of-human-resources/">中文</a>
```

 **SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#) 

**Page:** </departments/office-of-human-resources/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-spanish" href="/es/departments/office-of-human-resources/">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-chinese" href="/zh/departments/office-of-innovation-and-technology/phlgovtv/">中文</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-spanish" href="/es/departments/office-of-innovation-and-technology/phlgovtv/">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1



**Page:** </departments/office-of-the-chief-integrity-officer/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-chinese" href="/zh/departments/office-of-the-chief-integrity-officer/">中文</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1



**Page:** </departments/office-of-the-chief-integrity-officer/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-spanish" href="/es/departments/office-of-the-chief-integrity-officer/">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1



**Page:** </departments/philly311/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-chinese" href="/zh/departments/philly311/">中文</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1



**Page:** </departments/philly311/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-spanish" href="/es/departments/philly311/">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </services/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-chinese" href="/zh/services/">中文</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(15, 77, 144), text: rgb(68, 68, 68)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </services/> [WCAG 1.4.1](#)

**Element:**

```
<a id="translate-spanish" href="/es/services/">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Navigation region "Main navigation menu" (present on [www.phila.gov](http://www.phila.gov)) is missing on this page. Navigation should appear consistently across pages.

WCAG 3.2.3



Page: [/](#) [WCAG 3.2.3](#)

**Element:**

```
<!-- missing: nav[aria-label="Main navigation menu"] -->
```



**SONDE FIX PLAN**

Ensure the "Main navigation menu" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

**MEDIUM** "Feedback" is visually at position 25 but receives focus at position 40 (drift: 15). WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<a>Feedback</a>
```

**SONDE FIX PLAN**  
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM** "How to use" is visually at position 24 but receives focus at position 39 (drift: 15). WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<a>How to use</a>
```

**SONDE FIX PLAN**  
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM** "City Commissioners" is visually at position 46 but receives focus at position 30 (drift: 16). WCAG 2.4.3

Page: /[departments/office-of-innovation-and-technology/phlgovtv/](#) [WCAG 2.4.3](#)

Element:

```
<a>City Commissioners</a>
```

**SONDE FIX PLAN**  
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.




**MEDIUM** "Register of Wills" is visually at position 48 but receives focus at position 31 (drift: 17). WCAG 2.4.3

Page: /[departments/office-of-innovation-and-technology/phlgovtv/](#) [WCAG 2.4.3](#)

Element:

```
<a>Register of Wills</a>
```

**SONDE FIX PLAN**  
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM** Page requires horizontal scrolling at 320px width (11px overflow). WCAG 1.4.10   


Content should reflow without horizontal scrolling at this width.

---




**Page:** / [WCAG 1.4.10](#)

**Element:**

```
<html>
```

 **SONDE FIX PLAN**

Use responsive CSS (max-width, flex-wrap, media queries) to ensure content reflows at narrow widths.


**MEDIUM** Content clipped by 47px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12   

---




**Page:** [/departments/office-of-human-resources/](#) [WCAG 1.4.12](#)

**Element:**

```
<span class="show-for-sr">Menu</span>
```

 **SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.




**MEDIUM** Stuck loading state: loading indicator CSS class on <i> persists after page readiness   

---

**Page:** [/departments/](#)

**Element:**

```
<i data-v-16ff45b0="" class="fas fa-spinner fa-spin fa-3x loadingdir"></i>
```




**MEDIUM** Stuck loading state: loading indicator CSS class on <div> persists after page readiness   

---

**Page:** [/departments/](#)

**Element:**

```
<div data-v-16ff45b0="" class="loading-icon"><i data-v-16ff45b0="" class="fas fa-spinner fa-spin fa-3x loadingdir"></i></div>
```

**MEDIUM** Stuck loading state: loading indicator CSS class on <div> persists after page readiness   

---

**Page:** [/departments/mayor/executive-orders/](#)

**Element:**

```
<div class="loading-icon ptxl center"><i class="fas fa-spinner fa-spin fa-3x loading dir"></i></div>
```

**MEDIUM** Stuck loading state: loading indicator CSS class on <i> persists after page readiness

**Page:** </departments/mayor/executive-orders/>

**Element:**

```
<i class="fas fa-spinner fa-spin fa-3x loadingdir"></i>
```

**LOW**

Elements marked as presentational should be consistently ignored: Fix all of the following: Element does not have global ARIA attribute

**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<li id="menu-item-316636" class="menu-item menu-item-type-custom menu-item-object-custom menu-item-has-children menu-item-316636 is-dropdown-submenu-parent opens-right" role="none" aria-haspopup="true...">
```



**SONDE FIX PLAN**

Ensure elements marked as presentational do not have global ARIA or tabindex so that all screen readers ignore them. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**LOW**

Broken link: <https://www.phlcontracts.phila.gov/bso/external/bidDetail.sdo?bidId=B2626824&parentUrl=activeBids> returned status 404 after 1 attempts

**Page:** [/](#)

**Element:**

```
<a href="https://www.phlcontracts.phila.gov/bso/external/bidDetail.sdo?bidId=B2626824&parentUrl=activeBids">lift material GENIE</a>
```

**LOW**

Broken link: <https://codelibrary.amlegal.com/codes/philadelphia/latest/overview> returned status 403 Forbidden after 1 attempts

**Page:** [/](#)

**Element:**

```
<a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview">Philadelphia Code & Charter</a>
```

**LOW**

Broken link: <https://twitter.com/PhiladelphiaGov> returned status 403 Forbidden after 1 attempts

**Page:** [/](#)

**Element:**

```
<a href="https://twitter.com/PhiladelphiaGov">Twitter</a>
```

**LOW** Broken link: <https://codelibrary.amlegal.com/codes/philadelphia/latest/overview> returned status 403 Forbidden after 1 attempts

**Page:** [/departments/](#)

**Element:**

```
<a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview">Philade  
lphia Code & amp; Charter</a>
```

**LOW** Broken link: <https://twitter.com/PhiladelphiaGov> returned status 403 Forbidden after 1 attempts

**Page:** [/departments/](#)

**Element:**

```
<a href="https://twitter.com/PhiladelphiaGov">Twitter</a>
```

**LOW** Broken link: <https://codelibrary.amlegal.com/codes/philadelphia/latest/overview> returned status 403 Forbidden after 1 attempts

**Page:** [/departments/mayor/executive-orders/](#)

**Element:**

```
<a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview">Philade  
lphia Code & amp; Charter</a>
```

**LOW** Broken link: <https://twitter.com/PhiladelphiaGov> returned status 403 Forbidden after 1 attempts

**Page:** [/departments/mayor/executive-orders/](#)

**Element:**

```
<a href="https://twitter.com/PhiladelphiaGov">Twitter</a>
```

**LOW** Broken link: <https://codelibrary.amlegal.com/codes/philadelphia/latest/overview> returned status 403 Forbidden after 1 attempts

**Page:** [/departments/office-of-human-resources/](#)

**Element:**

```
<a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview">Philade  
lphia Code & amp; Charter</a>
```

LOW

Broken link: <https://twitter.com/PhiladelphiaGov> returned status 403 Forbidden after 1 attempts

Page: </departments/office-of-human-resources/>

Element:

```
<a href="https://twitter.com/PhiladelphiaGov">Twitter</a>
```

LOW

Link timeout: <https://personnel-web.phila.gov/> did not respond within 5000ms after 8 attempts

Page: </departments/office-of-human-resources/>

Element:

```
<a href="https://personnel-web.phila.gov/">Employee HR portal (use VPN if offsite)</  
a>
```

LOW

Broken link: <https://twitter.com/PhilaOHR> returned status 403 Forbidden after 1 attempts

Page: </departments/office-of-human-resources/>

Element:

```
<a href="https://twitter.com/PhilaOHR">Twitter</a>
```

LOW

Broken link: <https://twitter.com/PhiladelphiaGov> returned status 403 Forbidden after 1 attempts

Page: </departments/office-of-innovation-and-technology/phlgovtv/>

Element:

```
<a href="https://twitter.com/PhiladelphiaGov">Twitter</a>
```



















LOW

Broken link: <https://codelibrary.amlegal.com/codes/philadelphia/latest/overview> returned status 403 Forbidden after 1 attempts

Page: </departments/office-of-innovation-and-technology/phlgovtv/>

Element:

```
<a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview">Philade  
lphia Code & amp; Charter</a>
```

<b>LOW</b> Broken link: <a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview">https://codelibrary.amlegal.com/codes/philadelphia/latest/overview</a> returned status 403 Forbidden after 1 attempts			
<b>Page:</b> <a href="/departments/office-of-the-chief-integrity-officer/">/departments/office-of-the-chief-integrity-officer/</a>			
<b>Element:</b>			
<pre>&lt;a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview"&gt;Philade lphia Code &amp; Charter&lt;/a&gt;</pre>			
<b>LOW</b> Broken link: <a href="https://twitter.com/PhiladelphiaGov">https://twitter.com/PhiladelphiaGov</a> returned status 403 Forbidden after 1 attempts			
<b>Page:</b> <a href="/departments/office-of-the-chief-integrity-officer/">/departments/office-of-the-chief-integrity-officer/</a>			
<b>Element:</b>			
<pre>&lt;a href="https://twitter.com/PhiladelphiaGov"&gt;Twitter&lt;/a&gt;</pre>			
<b>LOW</b> Broken link: <a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview">https://codelibrary.amlegal.com/codes/philadelphia/latest/overview</a> returned status 403 Forbidden after 1 attempts			
<b>Page:</b> <a href="/departments/philly311/">/departments/philly311/</a>			
<b>Element:</b>			
<pre>&lt;a href="https://codelibrary.amlegal.com/codes/philadelphia/latest/overview"&gt;Philade lphia Code &amp; Charter&lt;/a&gt;</pre>			
<b>LOW</b> Broken link: <a href="https://twitter.com/PhiladelphiaGov">https://twitter.com/PhiladelphiaGov</a> returned status 403 Forbidden after 1 attempts			
<b>Page:</b> <a href="/departments/philly311/">/departments/philly311/</a>			
<b>Element:</b>			
<pre>&lt;a href="https://twitter.com/PhiladelphiaGov"&gt;Twitter&lt;/a&gt;</pre>			
<b>LOW</b> Possible stuck loading animation: "spinner-dash" still running after page readiness			
<b>Page:</b> <a href="#">/</a>			
<b>Element:</b>			
<pre>&lt;circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linec ap="round" cx="33" cy="33" r="30"&gt;&lt;/circle&gt;</pre>			
<b>LOW</b> Possible stuck loading animation: "spinner-rotator" still running after page readiness			
<b>Page:</b> <a href="#">/</a>			

**Element:**

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linec
```

**LOW** Possible stuck loading animation: "spinner-rotator" still running after page readiness

**Page:** </departments/>

**Element:**

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linec
```

**LOW** Possible stuck loading animation: "spinner-dash" still running after page readiness

**Page:** </departments/>

**Element:**

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "fa-spin" still running after page readiness

**Page:** </departments/>

**Element:**

```
<i data-v-16ff45b0="" class="fas fa-spinner fa-spin fa-3x loadingdir"></i>
```

**LOW** Possible stuck loading animation: "spinner-rotator" still running after page readiness

**Page:** </departments/mayor/executive-orders/>

**Element:**

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linec
```

**LOW** Possible stuck loading animation: "spinner-dash" still running after page readiness

**Page:** </departments/mayor/executive-orders/>

**Element:**

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "fa-spin" still running after page readiness



**Page:** </departments/mayor/executive-orders/>

**Element:**

```
<i class="fas fa-spinner fa-spin fa-3x loadingdir"></i>
```

**LOW** Possible stuck loading animation: "spinner-dash" still running after page readiness



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "spinner-rotator" still running after page readiness



**Page:** </departments/office-of-human-resources/>

**Element:**

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "spinner-dash" still running after page readiness



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "spinner-rotator" still running after page readiness



**Page:** </departments/office-of-innovation-and-technology/phlgovtv/>

**Element:**

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "spinner-rotator" still running after page readiness



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linec
```

**LOW** Possible stuck loading animation: "spinner-dash" still running after page readiness



**Page:** </departments/office-of-the-chief-integrity-officer/>

**Element:**

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

## Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P =  $\Sigma(\text{weight} \times \text{count})$ , N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

*The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.*

### Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)