



Sonde

# Accessibility Health Check

<https://nola.gov>

935



Excellent

April 28, 2026

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**3** pages | **65** findings | **5** critical | **29** high | **16** medium | **15** low | **21.7** avg/page |  
**1,278** elements | **40** with findings | **96.9%** ECR | **3m 22s** total | **1m 7s** per page

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# Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)

**Insufficient color contrast: 1.00:1 (required: 4.5:1 for normal text).**

**CRITICAL** Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: "View all news" WCAG 1.4.3

Page: </home/> WCAG 1.4.3

Element:

```
<a href="/next/news" class="text-white">View all news</a>
```

**1.00:1** x CURRENT **4.53:1** ✓ SUGGESTED

#ffffff on  #ffffff →  #777676 on  #ffffff

**SONDE FIX PLAN**  
Current ratio: 1.00:1 (need 4.5:1). Change foreground from #ffffff to #777676 (ratio: 4.5:1).

**Insufficient color contrast: 1.15:1 (required: 3:1 for large text).**

**CRITICAL** Foreground: rgb(33, 37, 41), background: rgb(31, 46, 79). Text: "Sub Menu Toggle" WCAG 1.4.3

Page: </home/> WCAG 1.4.3

Element:

```
<span class="sr-only">Sub Menu Toggle</span>
```

**1.15:1** x CURRENT **3.01:1** ✓ SUGGESTED

#212529 on  #1f2e4f →  #73787c on  #1f2e4f

**SONDE FIX PLAN**  
Current ratio: 1.15:1 (need 3:1). Change foreground from #212529 to #73787c (ratio: 3.0:1). Or change background from #1f2e4f to #000000. Current ratio: 1.00:1 (need 3:1). Change foreground from #ffffff to #959494 (ratio: 3.0:1).

**Insufficient color contrast: 1.00:1 (required: 3:1 for large text).**

**CRITICAL** Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: "Today's Events" WCAG 1.4.3

Page: </home/> WCAG 1.4.3

Element:

<h2 class="text-white text-uppercase">Today's Events</h2>

**1.00:1** x CURRENT **3.03:1** ✓ SUGGESTED

→

#ffffff on  #ffffff  #959494 on  #ffffff

**SONDE FIX PLAN**  
Current ratio: 1.00:1 (need 3:1). Change foreground from #ffffff to #959494 (ratio: 3.0:1).

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1

**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/> WCAG 1.1.1

**Element:**

```
<!-- a11y: role="image" -->
```

**SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1

**Page:** </home/> WCAG 1.1.1

**Element:**

```
<!-- a11y: role="image" -->
```

**SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1

**Page:** </next/apps/> WCAG 1.1.1

**Element:**

```
<!-- a11y: role="image" -->
```



**SONDE FIX PLAN**

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH**

Form elements should have a visible label: Fix all of the following: Only title used to generate label for form element



**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

**Element:**

```
<input class="form-control hint" autocomplete="off" type="text" tabindex="-1" title="wy-hint">
```



**SONDE FIX PLAN**

Ensure that every form element has a visible label and is not solely labeled using hidden labels, or the title or aria-describedby attributes. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1

WCAG 1.4.3



**Page:** </home/> [WCAG 1.4.3](#)

**Element:**

```
<a href="https://nola311.org/faq/">Frequently asked questions</a>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1

WCAG 1.4.3



**Page:** </home/> [WCAG 1.4.3](#)

**Element:**

```
<a href="https://nola311.org/service-request/">Submit a request online</a>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1

WCAG 1.4.3



Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<a href="https://explore.nola.gov">Explore all requests</a>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 16.5pt (22px), font weight: bold). Expected contrast ratio of 3:1

WCAG 1.4.3



Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<h3 class="card-title">City Hall Hours</h3>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 15.0pt (20px), font weight: normal). Expected contrast ratio of 4.5:1

WCAG 1.4.3



Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<a class="btn btn-gold btn-lg" href="/next/services">Find More Services & Information</a>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 16.5pt (22px), font weight: bold). Expected contrast ratio of 3:1

WCAG 1.4.3



Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<h3 class="card-title">311</h3>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1

WCAG 1.4.3



Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<p class="mt-3">Monday-Friday<br>8:00AM-5:00PM</p>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

**HIGH**

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1

WCAG 1.4.3



Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<p>1300 Perdido St<br>New Orleans, LA 70112</p>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

HIGH

Form elements should have a visible label: Fix all of the following: Only title used to generate label for form element



Page: </home/>

Element:

```
<input class="form-control hint" autocomplete="off" type="text" tabindex="-1" title="wy-hint">
```



**SONDE FIX PLAN**

Ensure that every form element has a visible label and is not solely labeled using hidden labels, or the title or aria-describedby attributes. See: <https://www.w3.org/WAI/WCAG22/quickref/>

HIGH

Elements must meet minimum color contrast ratio thresholds: Fix any of the following: Element has insufficient color contrast of 2.79 (foreground color: #ffffff, background color: #c89117, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1

WCAG 1.4.3



Page: </home/> [WCAG 1.4.3](#)

Element:

```
<a href="https://nola311.org/service-request-status/">Look up a request</a>
```



**SONDE FIX PLAN**

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds. See: <https://www.w3.org/WAI/WCAG22/Understanding/contrast-minimum>

HIGH

Form elements should have a visible label: Fix all of the following: Only title used to generate label for form element



Page: </next/apps/>

Element:

```
<input class="form-control hint" autocomplete="off" type="text" tabindex="-1" title="wy-hint">
```



**SONDE FIX PLAN**

Ensure that every form element has a visible label and is not solely labeled using hidden labels, or the title or aria-describedby attributes. See: <https://www.w3.org/WAI/WCAG22/quickref/>

Insufficient color contrast: 2.79:1 (required: 4.5:1 for normal text). WCAG 1.4.3


**HIGH** Foreground: rgb(255, 255, 255), background: rgb(200, 145, 23). Text: "Submit a request online"

Page: </home/> [WCAG 1.4.3](#)


Element:

```
<a href="https://nola311.org/service-request/">Submit a request online</a>
```

**2.79:1** x CURRENT **4.51:1** ✓ SUGGESTED



#ffffff on  #c89117  #343333 on  #c89117

 **SONDE FIX PLAN**  
Current ratio: 2.79:1 (need 4.5:1). Change foreground from #ffffff to #343333 (ratio: 4.5:1).

Insufficient color contrast: 2.79:1 (required: 3:1 for large text). Foreground: rgb(255, 255, 255), background: rgb(200, 145, 23). Text: "City Hall Hours" WCAG 1.4.3


**HIGH**

Page: </home/> [WCAG 1.4.3](#)


Element:

```
<h3 class="card-title">City Hall Hours</h3>
```

**2.79:1** x CURRENT **3.02:1** ✓ SUGGESTED



#ffffff on  #c89117  #4e4d4d on  #c89117

 **SONDE FIX PLAN**  
Current ratio: 2.79:1 (need 3:1). Change foreground from #ffffff to #4e4d4d (ratio: 3.0:1).

Insufficient color contrast: 2.79:1 (required: 4.5:1 for normal text). WCAG 1.4.3


**HIGH** Foreground: rgb(255, 255, 255), background: rgb(200, 145, 23). Text: "1300 Perdido StNew Orleans, LA 70112"

Page: </home/> [WCAG 1.4.3](#)

Element:

```
<p>1300 Perdido St<br>New Orleans, LA 70112</p>
```

**2.79:1** x CURRENT **4.51:1** ✓ SUGGESTED



#ffffff on  #c89117  #343333 on  #c89117



**SONDE FIX PLAN**

Current ratio: 2.79:1 (need 4.5:1). Change foreground from #ffffff to #343333 (ratio: 4.5:1).

Insufficient color contrast: 2.79:1 (required: 4.5:1 for normal text).

**HIGH**

Foreground: rgb(255, 255, 255), background: rgb(200, 145, 23). Text:

WCAG 1.4.3

"Monday–Friday8:00AM–5:00PM"

Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<p class="mt-3">Monday–Friday<br>8:00AM–5:00PM</p>
```

**2.79:1** CURRENT

**4.51:1** SUGGESTED

Monday–Friday8:00AM–5:00PM



Monday–Friday8:00AM–5:00PM

#ffffff on  #c89117

#343333 on  #c89117



**SONDE FIX PLAN**

Current ratio: 2.79:1 (need 4.5:1). Change foreground from #ffffff to #343333 (ratio: 4.5:1).

Insufficient color contrast: 2.79:1 (required: 4.5:1 for normal text).

**HIGH**

Foreground: rgb(255, 255, 255), background: rgb(200, 145, 23). Text: "Find

WCAG 1.4.3

More Services & Information"

Page: </home/> [WCAG 1.4.3](#)

**Element:**

```
<a class="btn btn-gold btn-lg" href="/next/services">Find More Services & Information</a>
```

**2.79:1** CURRENT

**4.51:1** SUGGESTED

Find More Services & Informati...



Find More Services & Informati...

#ffffff on  #c89117

#343333 on  #c89117



**SONDE FIX PLAN**

Current ratio: 2.79:1 (need 4.5:1). Change foreground from #ffffff to #343333 (ratio: 4.5:1).

Focus jumps backward from "Skip to main content" to "#form > header >

**HIGH**

div:nth-of-type(1) > div:nth-of-type(1) > div > div:nth-of-type(1) > div > a"

WCAG 2.4.3

(visual distance: 363px). No explicit tabIndex — likely a DOM order issue.

Page: </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/> [WCAG 2.4.3](#)

**Element:**

<a></a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Find open data" to "Submit a request online" (visual distance: 775px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </home/> [WCAG 2.4.3](#)

**Element:**

<a>Submit a request online</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH**

Focus jumps backward from "Skip to main content" to "#form > header > div > div:nth-of-type(1) > div > div:nth-of-type(1) > div > a" (visual distance: 363px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </home/> [WCAG 2.4.3](#)

**Element:**

<a></a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "RoadWork" to "Data" (visual distance: 857px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </next/apps/> [WCAG 2.4.3](#)

**Element:**

<a>Data</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Skip to main content" to "#form > header > div:nth-of-type(1) > div:nth-of-type(1) > div > div:nth-of-type(1) > div > a" (visual distance: 363px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3






Page: </next/apps/> [WCAG 2.4.3](#)

**Element:**

```
<a></a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.




**HIGH** Page requires horizontal scrolling at 320px width (139px overflow). WCAG 1.4.10     
Content should reflow without horizontal scrolling at this width.

**Page:** </next/apps/> [WCAG 1.4.10](#)

**Element:**




```
<html>
```

**SONDE FIX PLAN**  
Use responsive CSS (max-width, flex-wrap, media queries) to ensure content reflows at narrow widths.

**HIGH** Missing Strict-Transport-Security header (HSTS)   




**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

**SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)   




**Page:** </home/>

**SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)   

**Page:** </next/apps/>

**SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer


**MEDIUM** Page has 2 "navigation" landmarks but only 0 have distinct labels. WCAG 1.3.1   




Screen reader users cannot distinguish between them.

**Page:** </next/apps/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 2 navigation landmarks, 0 labeled -->
```


 **SONDE FIX PLAN**  
Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: `<nav aria-label="Primary">`, `<nav aria-label="Footer">`.




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

**Element:**

```
<div class="cookie-banner show">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** Page should contain a level-one heading: Fix all of the following: Page must have a level-one heading   

**Page:** </home/>

**Element:**

```
<html lang="en" style="height: 100%;">
```


 **SONDE FIX PLAN**  
Ensure that the page, or at least one of its frames contains a level-one heading. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** </home/>

**Element:**

```
<div class="cookie-banner show">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </next/apps/>

Element:

```
<div class="cookie-banner show">
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: </next/apps/>

Element:

```
<nav class="navbar navbar-expand-lg">
```



SONDE FIX PLAN

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Link timeout: <https://nola.gov/NEXT/Health-Plan> did not respond within 5000ms after 2 attempts

Page: </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

Element:

```
<a href="https://nola.gov/NEXT/Health-Plan"></a>
```

MEDIUM

Link timeout: <https://nola.gov/NEXT/Health-Plan> did not respond within 5000ms after 2 attempts

Page: </home/>

Element:

```
<a href="https://nola.gov/NEXT/Health-Plan"></a>
```

MEDIUM

Link timeout: <https://nola.gov/NEXT/Health-Plan> did not respond within 5000ms after 2 attempts

**Page:** </next/apps/>

**Element:**

```
<a href="https://nola.gov/NEXT/Health-Plan"></a>
```

**MEDIUM** Element overflows viewport by 8px at 320px width. WCAG 1.4.10

**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/> WCAG 1.4.10

**Element:**

```
<div class="btn-container"><a class="cookie-btn functional" id="only-necessary">Reje  
ct Additional Cookies</a> <a class="cookie-btn" id="accept-all">Accept All</a></div>
```

**SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Content clipped by 23px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12

**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/> WCAG 1.4.12

**Element:**

```
<span class="sr-only sr-only-focusable">Search</span>
```

**SONDE FIX PLAN**  
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM** Content clipped by 95px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12

**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/> WCAG 1.4.12

**Element:**

```
<a href="#contentArea" class="skip-main">Skip to main content</a>
```

**SONDE FIX PLAN**  
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM** Content clipped by 23px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12

**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/> WCAG 1.4.12

**Element:**

```
<label for="p_lt_WebPartZone12_zoneContent_pageplaceholder_p_lt_zoneContentArea_pageContent_ucEditableText_widget1_ctl00_plcUp_viewBiz_PhoneNumber_txt3rd" id="p_lt_WebPartZone12_zoneContent_pageplaceh
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 23px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/> [WCAG 1.4.12](#)

**Element:**

```
<label for="p_lt_WebPartZone12_zoneContent_pageplaceholder_p_lt_zoneContentArea_pageContent_ucEditableText_widget1_ctl00_plcUp_viewBiz_PhoneNumber_txt2nd" id="p_lt_WebPartZone12_zoneContent_pageplaceh
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**LOW**

Link timeout: <https://nola.gov/next/departments> did not respond within 5000ms after 2 attempts



**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

**Element:**

```
<a href="https://nola.gov/next/departments">Departments</a>
```

**LOW**

Broken link: <https://council.nola.gov/news/april-2026/criminal-justice-committee-meeting-summary/> returned status 404 Not Found after 1 attempts



**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

**Element:**

```
<a href="https://council.nola.gov/news/april-2026/criminal-justice-committee-meeting-summary/">Criminal Justice Committee Meeting Summary</a>
```

**LOW**

Link timeout: <https://nola.gov/next/services/parks-nature/parks-green-spaces#browse> did not respond within 5000ms after 2 attempts



**Page:** </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

**Element:**

```
<a href="https://nola.gov/next/services/parks-nature/parks-green-spaces#browse">Permits and Rentals</a>
```

LOW

Link timeout: <https://nola.gov/next/departments> did not respond within 5000ms after 2 attempts

Page: [/home/](#)

Element:

```
<a href="https://nola.gov/next/departments">Departments</a>
```

LOW

Link timeout: <https://nola.gov/next/services/parks-nature/parks-green-spaces#browse> did not respond within 5000ms after 2 attempts

Page: [/home/](#)

Element:

```
<a href="https://nola.gov/next/services/parks-nature/parks-green-spaces#browse">Permits and Rentals</a>
```

LOW

Broken link: <https://council.nola.gov/news/april-2026/criminal-justice-committee-meeting-summary/> returned status 404 Not Found after 1 attempts

Page: [/home/](#)

Element:

```
<a href="https://council.nola.gov/news/april-2026/criminal-justice-committee-meeting-summary/">Criminal Justice Committee Meeting Summary</a>
```

LOW

Broken link: <https://council.nola.gov/news/april-2026/criminal-justice-committee-meeting-summary/> returned status 404 Not Found after 1 attempts

Page: [/next/apps/](#)

Element:

```
<a href="https://council.nola.gov/news/april-2026/criminal-justice-committee-meeting-summary/">Criminal Justice Committee Meeting Summary</a>
```

LOW

Link timeout: <https://nola.gov/next/services/parks-nature/parks-green-spaces#browse> did not respond within 5000ms after 2 attempts

Page: [/next/apps/](#)

Element:

```
<a href="https://nola.gov/next/services/parks-nature/parks-green-spaces#browse">Permits and Rentals</a>
```

LOW

Link timeout: <https://nola.gov/next/departments> did not respond within 5000ms after 2 attempts

Page: </next/apps/>

Element:

```
<a href="https://nola.gov/next/departments">Departments</a>
```

LOW

Possible stuck loading animation: "spinner-dash" still running after page readiness

Page: </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

Element:

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

LOW

Possible stuck loading animation: "spinner-rotator" still running after page readiness

Page: </amnesty-late-fee-forgiveness-program/sign-up-for-text-alerts/>

Element:

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

LOW

Possible stuck loading animation: "spinner-dash" still running after page readiness

Page: </home/>

Element:

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

LOW

Possible stuck loading animation: "spinner-rotator" still running after page readiness

Page: </home/>

Element:

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "spinner-dash" still running after page readiness



**Page:** </next/apps/>

**Element:**

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

**LOW** Possible stuck loading animation: "spinner-rotator" still running after page readiness



**Page:** </next/apps/>

**Element:**

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle></svg>
```

## Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P =  $\Sigma(\text{weight} \times \text{count})$ , N = pages scanned

| TIER     | WEIGHT | EXAMPLES                                |
|----------|--------|---|
| Critical | 10     | Keyboard traps, missing page language   |
| High     | 3      | Missing alt text, insufficient contrast |
| Medium   | 1      | Heading hierarchy, unclear link purpose |
| Low      | 0.25   | Best-practice suggestions               |

*The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.*

### Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)