



Sonde

Accessibility Health Check

<https://miamidade.gov>

958



Excellent

April 28, 2026

Provided free by Sonde

<https://daylight.sonde.life/usgov/miamidade-gov/>

5 pages | **120** findings | **4** critical | **10** high | **88** medium | **18** low | **24.0** avg/page |
3,165 elements | **49** with findings | **98.5%** ECR | **3m 9s** total | **37.7s** per page

Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)

Insufficient color contrast: 1.00:1 (required: 3:1 for large text).
CRITICAL Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: "Report a Problem" WCAG 1.4.3

Page: </global/home.page> WCAG 1.4.3

Element:
`<h2 class="sub-titles">Report a Problem</h2>`

1.00:1 x CURRENT **3.03:1** ✓ SUGGESTED

→

#ffffff on #ffffff #959494 on #ffffff

SONDE FIX PLAN
Current ratio: 1.00:1 (need 3:1). Change foreground from #ffffff to #959494 (ratio: 3.0:1).

Insufficient color contrast: 1.00:1 (required: 4.5:1 for normal text).
CRITICAL Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: "Submit a service request to the 311 Contact Center for a sim" WCAG 1.4.3

Page: </global/home.page> WCAG 1.4.3

Element:
`<p>Submit a service request to the 311 Contact Center for a simple and convenient way to report a problem, request a service or check the status of a previously submitted service request. You can sche`

1.00:1 x CURRENT **4.53:1** ✓ SUGGESTED

→

#ffffff on #ffffff #777676 on #ffffff

SONDE FIX PLAN
Current ratio: 1.00:1 (need 4.5:1). Change foreground from #ffffff to #777676 (ratio: 4.5:1).

Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. HIGH WCAG 1.1.1

Page: </global/home.page> WCAG 1.1.1

Element:
`<!-- a11y: role="image" -->`



SONDE FIX PLAN

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

HIGH

Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically.

WCAG 1.1.1



Page: </global/home.page> [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```



SONDE FIX PLAN

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

HIGH

Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically.

WCAG 1.1.1



Page: </global/webcasting/home.page> [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```



SONDE FIX PLAN

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

HIGH

Focus jumps backward from "Jump to Elected Officials section" to "Jump to Top Services section" (visual distance: 810px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </global/home.page> [WCAG 2.4.3](#)

Element:

```
<a>Jump to Top Services section</a>
```



SONDE FIX PLAN

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

HIGH

Page has no detectable navigation mechanisms (no <nav>, search, sitemap link, breadcrumbs, or table of contents). Users need multiple ways to locate content.

WCAG 2.4.5



Page: [/97698a1d-dfd7-4231-aa5b-dd1089aea1b1/b2c_1a_signupsignin/oauth2/v2.0/authorize](#)

[WCAG 2.4.5](#)



SONDE FIX PLAN

Add at least two of: site navigation (<nav>), search functionality (input[type="search"] or role="search"), a sitemap link, breadcrumb navigation, or a table of contents.

HIGH

Missing Strict-Transport-Security header (HSTS)



Page: [/global/webcasting/home.page](#)



SONDE FIX PLAN

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/97698a1d-dfd7-4231-aa5b-dd1089aea1b1/b2c_1a_signupsignin/oauth2/v2.0/authorize](#)

Element:

```
<div class="mdc-header">
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/97698a1d-dfd7-4231-aa5b-dd1089aea1b1/b2c_1a_signupsignin/oauth2/v2.0/authorize](#)

Element:

```
<div class="mdc-footer">
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks




Page: [/global/home.page](#)

Element:

```
<section class="spacing" id="BoardofCountyCommissioners">
```


 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See:
<https://www.w3.org/WAI/WCAG22/quickref/>


MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks 

Page: </global/home.page>

Element:

```
<a href="https://feedback.miamidade.gov/jfe/form/SV_bEg8ZtnDNi1XVXw" class="sr-only" id="ada-survey">Assistive Technology Survey</a>
```


 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See:
<https://www.w3.org/WAI/WCAG22/quickref/>


MEDIUM All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks 

Page: </global/webcasting/home.page>

Element:

```
<a href="https://feedback.miamidade.gov/jfe/form/SV_bEg8ZtnDNi1XVXw" class="sr-only" id="ada-survey">Assistive Technology Survey</a>
```


 **SONDE FIX PLAN**
Ensure all page content is contained by landmarks. See:
<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 


Page: </global/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="https://www.miamidade.gov/global/logout.page" class="logoutAPI">Sign Out</a>
```

 **SONDE FIX PLAN**
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not

just on hover.

MEDIUM Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: [/global/home.page](#) [WCAG 1.4.1](#)


Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=courts-records">Cour
ts & Records</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: [/global/home.page](#) [WCAG 1.4.1](#)


Element:

```
<a href="#"><i class="fa fa-user"></i><span class="sr-only">User Icon Mobile</span>
</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: [/global/home.page](#) [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=animals-pets">Animal
s & Pets</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

<p>MEDIUM</p>	<p>Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgba(0, 0, 0, 0.87)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 </p>
<p>Page: /global/home.page WCAG 1.4.1</p>	
<p>Element:</p> <pre data-bbox="159 443 1324 488">English</pre>	
<p> SONDE FIX PLAN</p> <p>Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.</p>	
<p>MEDIUM</p>	<p>Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgba(0, 0, 0, 0.87)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 </p>
<p>Page: /global/home.page WCAG 1.4.1</p>	
<p>Element:</p> <pre data-bbox="159 1012 1324 1079">Kreyòl Ayisyen</pre>	
<p> SONDE FIX PLAN</p> <p>Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.</p>	
<p>MEDIUM</p>	<p>Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 </p>
<p>Page: /global/home.page WCAG 1.4.1</p>	
<p>Element:</p> <pre data-bbox="159 1626 1324 1693">Elections & Voting</pre>	
<p> SONDE FIX PLAN</p> <p>Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.</p>	
<p>MEDIUM</p>	<p>Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgba(0, 0, 0, 0.87)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 </p>

differences may not identify this as a link.

Page: </global/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="#googtrans(en|es)" class="lang-es lang-select" data-lang="es">Español</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=business-industry">Business & Industry</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=building-development">Building & Development</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=building-development">Building & Development</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=animals-pets">Animals & Pets</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgba(0, 0, 0, 0.87)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="#googtrans(en|en)" class="lang-en lang-select" data-lang="en">English</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=elections-voting">Elections & Voting</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgba(0, 0, 0, 0.87)). Users who cannot perceive color differences may not identify this as a link.

MEDIUM

WCAG 1.4.1

Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="#googtrans(en|ht)" class="lang-es lang-select" data-lang="ht">Kreyòl Ayisyen</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgba(0, 0, 0, 0.87)). Users who cannot perceive color differences may not identify this as a link.

MEDIUM

WCAG 1.4.1

Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="#googtrans(en|es)" class="lang-es lang-select" data-lang="es">Español</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link.

MEDIUM

WCAG 1.4.1

Page: </global/navigation/service-index.page?INTERESTCATEGORY=courts-records> [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=courts-records">Courts & Records</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(97, 97, 97), text: rgb(255, 255, 255)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="/global/navigation/service-index.page?INTERESTCATEGORY=business-industry">B
business &amp; Industry</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="#"><i class="fa fa-user"></i><span class="sr-only">User Icon Mobile</span>
</a>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Link is distinguished from surrounding text only by color (link: rgb(2, 122, 187), text: rgb(51, 51, 51)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </global/webcasting/home.page> [WCAG 1.4.1](#)

Element:

```
<a href="https://www.miamidade.gov/global/logout.page" class="logoutAPI">Sign Out</a>
>
```



SONDE FIX PLAN

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

MEDIUM

Navigation region "nav" (present on www.miamidade.gov) is missing on this page. Navigation should appear consistently across pages.

WCAG 3.2.3



Page: /97698a1d-dfd7-4231-aa5b-dd1089aea1b1/b2c_1a_signupsiginin/oauth2/v2.0/authorize

[WCAG 3.2.3](#)

Element:

```
<!-- missing: nav -->
```



SONDE FIX PLAN

Ensure the "nav" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

MEDIUM

Clicking "No" inserts 2 element(s) without ARIA live region. Screen readers will not announce this dynamic content.

WCAG 4.1.3



Page: </global/home.page> [WCAG 4.1.3](#)

Element:

```
<button class="QSI_EmbeddedFeedbackContainer_TextButton" title="No" style="font-style: inherit; font-variant: inherit; font-weight: inherit; font-stretch: inherit; font-size: inherit; line-height: 1e
```



SONDE FIX PLAN

Wrap dynamically inserted content in an element with aria-live="polite" (or role="status"/"alert") so assistive technologies announce the change.

MEDIUM

Clicking "No" inserts 2 element(s) without ARIA live region. Screen readers will not announce this dynamic content.

WCAG 4.1.3



Page: </global/webcasting/home.page> [WCAG 4.1.3](#)

Element:

```
<button class="QSI_EmbeddedFeedbackContainer_TextButton" title="No" style="font-style: inherit; font-variant: inherit; font-weight: inherit; font-stretch: inherit; font-size: inherit; line-height: 1e
```



SONDE FIX PLAN

Wrap dynamically inserted content in an element with aria-live="polite" (or role="status"/"alert") so assistive technologies announce the change.

MEDIUM "Jump to Watch Videos section" is visually at position 5 but receives focus at position 26 (drift: 21). WCAG 2.4.3

Page: [/global/home.page](#) WCAG 2.4.3

Element:

```
<a>Jump to Watch Videos section</a>
```

SONDE FIX PLAN
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM "Jump to Elected Officials section" is visually at position 6 but receives focus at position 27 (drift: 21). WCAG 2.4.3

Page: [/global/home.page](#) WCAG 2.4.3

Element:

```
<a>Jump to Elected Officials section</a>
```

SONDE FIX PLAN
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM "Jump to Public Records section" is visually at position 3 but receives focus at position 24 (drift: 21). WCAG 2.4.3

Page: [/global/home.page](#) WCAG 2.4.3

Element:

```
<a>Jump to Public Records section</a>
```

SONDE FIX PLAN
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM "Jump to Latest News section" is visually at position 4 but receives focus at position 25 (drift: 21). WCAG 2.4.3

Page: [/global/home.page](#) WCAG 2.4.3

Element:

```
<a>Jump to Latest News section</a>
```

SONDE FIX PLAN
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM "Jump to Report a Problem section" is visually at position 2 but receives focus at position 23 (drift: 21). WCAG 2.4.3

Page: </global/home.page> [WCAG 2.4.3](#)

Element:

```
<a>Jump to Report a Problem section</a>
```

SONDE FIX PLAN
Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM Broken link: https://accounts.miamidade.gov/97698a1d-dfd7-4231-aa5b-dd1089aea1b1/B2C_1A_SignUpSignIn/api/CombinedSignInAndSignup/unified?local=signup&csrf_token=SHNBTVpkUONUSGQrYU9ieG1wcEhYS091QVJJU3ppTDJnUzZnRWFVVVpuYUJBaHdaN1VMLzJlK115eHBXcjZLN1VMcjVjQWVMNzNnL01yM1Axc3VTdVE9PTsyMDI2LTA0LTl4VDE3OjEzOjMlLjg5Mzc0MzdaOzIYY2tpY3RsbzZuL0INOWg0T2NYd3c9PTt7Ik9yY2hlc3RyYXRpb25TdGVwIjoxfQ==&tx=StateProperties=eyJUSUQ1OiJIZWY2YjMzNy0yOGRhLTQxOTUtODFiZi0wMWE3NzEzZGUzNWYifQ&p=B2C_1A_SignUpSignIn returned status 404 Not Found after 1 attempts

Page: /97698a1d-dfd7-4231-aa5b-dd1089aea1b1/b2c_1a_signupsignin/oauth2/v2.0/authorize

Element:

```
<a href="https://accounts.miamidade.gov/97698a1d-dfd7-4231-aa5b-dd1089aea1b1/B2C_1A_SignUpSignIn/api/CombinedSignInAndSignup/unified?local=signup&csrf_token=SHNBTVpkUONUSGQrYU9ieG1wcEhYS091QVJJU3ppTDJnUzZnRWFVVVpuYUJBaHdaN1VMLzJlK115eHBXcjZLN1VMcjVjQWVMNzNnL01yM1Axc3VTdVE9PTsyMDI2LTA0LTl4VDE3OjEzOjMlLjg5Mzc0MzdaOzIYY2tpY3RsbzZuL0INOWg0T2NYd3c9PTt7Ik9yY2hlc3RyYXRpb25TdGVwIjoxfQ==&tx=StateProperties=eyJUSUQ1OiJIZWY2YjMzNy0yOGRhLTQxOTUtODFiZi0wMWE3NzEzZGUzNWYifQ&p=B2C_1A_SignUpSignIn">S
```

MEDIUM Broken link: <https://www.miamidade.gov/global/login.page> returned status 404 Not Found after 1 attempts

Page: </global/home.page>

Element:

```
<a href="https://www.miamidade.gov/global/login.page">Login</a>
```

MEDIUM Broken link: <https://www.miamidade.gov/global/logout.page> returned status 404 Not Found after 1 attempts

Page: </global/home.page>

Element:

```
<a href="https://www.miamidade.gov/global/logout.page">Sign Out</a>
```

MEDIUM Broken link: <https://www.miamidade.gov/global/self-service.page> returned status 404 Not Found after 1 attempts   

Page: </global/home.page>

Element:



```
<a href="https://www.miamidade.gov/global/self-service.page">Self-Service</a>
```

MEDIUM Broken link: <https://www.miamidade.gov/global/self-service.page> returned status 404 Not Found after 1 attempts   

Page: </global/webcasting/home.page>

Element:

```
<a href="https://www.miamidade.gov/global/self-service.page">Self-Service</a>
```

MEDIUM Broken link: <https://www.miamidade.gov/global/login.page> returned status 404 Not Found after 1 attempts   

Page: </global/webcasting/home.page>

Element:




```
<a href="https://www.miamidade.gov/global/login.page">Login</a>
```

MEDIUM Broken link: <https://www.miamidade.gov/global/logout.page> returned status 404 Not Found after 1 attempts   

Page: </global/webcasting/home.page>

Element:


```
<a href="https://www.miamidade.gov/global/logout.page">Sign Out</a>
```

MEDIUM Content clipped by 16px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12   

Page: </global/home.page> [WCAG 1.4.12](#)

Element:

```
<label class="sr-only mobile-main-search active" id="mainMobileSearch">Mobile Search</label>
```

 **SONDE FIX PLAN**
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

MEDIUM Content clipped by 20px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12

Page: </global/home.page> [WCAG 1.4.12](#)

Element:

```
<a href="https://feedback.miamidade.gov/jfe/form/SV_bEg8ZtnDNi1XVXw" class="sr-only" id="ada-survey">Assistive Technology Survey</a>
```

SONDE FIX PLAN
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

MEDIUM Content clipped by 17px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12

Page: </global/home.page> [WCAG 1.4.12](#)

Element:

```
<span class="sr-only">Back to top</span>
```

SONDE FIX PLAN
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

MEDIUM Page requires horizontal scrolling at 320px width (1px overflow). Content should reflow without horizontal scrolling at this width. WCAG 1.4.10

Page: </global/home.page> [WCAG 1.4.10](#)

Element:

```
<html>
```

SONDE FIX PLAN
Use responsive CSS (max-width, flex-wrap, media queries) to ensure content reflows at narrow widths.

MEDIUM Content clipped by 29px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12

Page: </global/home.page> [WCAG 1.4.12](#)

Element:

```
<a href="#main-content" class="btn white skip-nav sr-only sr-only-focusable" id="skipNavMain">Skip to Primary Content</a>
```



SONDE FIX PLAN

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

MEDIUM Missing X-Frame-Options header



Page: </global/home.page>



SONDE FIX PLAN

Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

MEDIUM Stuck loading state: loading indicator CSS class on <div> persists after page readiness



Page: </global/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066011">  
  <div class="iw_component" id="iw_comp1722252325664">  
    <!--ls:begin[component-1722252325664]--><style>#iw_comp1722252325664{</st
```

MEDIUM Stuck loading state: loading indicator CSS class on <div> persists after page readiness



Page: </global/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066005">  
  <div class="iw_component" id="iw_comp1628129898739">  
    <!--ls:begin[component-1628129898739]--><style>#iw_comp1628129898739{</st
```

MEDIUM Stuck loading state: loading indicator CSS class on <div> persists after page readiness



Page: </global/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066008">  
  <div class="iw_component" id="iw_comp1561765342453">  
    <!--ls:begin[component-1561765342453]--><style>#iw_comp1561765342453{</st
```

MEDIUM Stuck loading state: loading indicator CSS class on <div> persists after page readiness



Page: </global/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066012">  
  <div class="iw_component" id="iw_comp1558391182283">  
    <!--ls:begin[component-1558391182283]--><style>#iw_comp1558391182283{</styl
```

MEDIUM

Stuck loading state: loading indicator CSS class on <div> persists after page readiness

Page: </global/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066002">  
  <div class="iw_component" id="iw_comp1528109900085">  
    <style>#iw_comp1528109900085{</style><style>  
  
    .d-flex {  
      display:
```

MEDIUM

Stuck loading state: loading indicator CSS class on <div> persists after page readiness

Page: </global/webcasting/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066009">  
  <div class="iw_component" id="iw_comp1587516713639">  
    <!--ls:begin[component-1587516713639]--><style>#iw_comp1587516713639{</styl
```

MEDIUM

Stuck loading state: loading indicator CSS class on <div> persists after page readiness

Page: </global/webcasting/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066010">  
  <div class="iw_component" id="iw_comp1605727175036">  
    <!--ls:begin[component-1605727175036]--><style>#iw_comp1605727175036{</styl
```

MEDIUM

Stuck loading state: loading indicator CSS class on <div> persists after page readiness

Page: </global/webcasting/home.page>

Element:

```
<div class="iw_placeholder" id="iw_placeholder1553655066005">  
  <div class="iw_component" id="iw_comp1587516713378">  
    <style>#iw_comp1587516713378{</style><style>  
      @media (min-width: 1266px)
```

LOW

Users should be able to zoom and scale the text up to 500%: Fix any of the following:
<meta> tag limits zooming on mobile devices



Page: [/global/home.page](#)

Element:

```
<meta name="viewport" content="width=device-width, initial-scale=1.0, maximum-scale=2.0">
```



SONDE FIX PLAN

Ensure <meta name="viewport"> can scale a significant amount. See:
<https://www.w3.org/WAI/WCAG22/quickref/>

LOW

Users should be able to zoom and scale the text up to 500%: Fix any of the following:
<meta> tag limits zooming on mobile devices



Page: [/global/webcasting/home.page](#)

Element:

```
<meta name="viewport" content="width=device-width, initial-scale=1.0, maximum-scale=2.0">
```



SONDE FIX PLAN

Ensure <meta name="viewport"> can scale a significant amount. See:
<https://www.w3.org/WAI/WCAG22/quickref/>

LOW

Broken link: <https://accounts.miamidade.gov/myaccount/profile> returned status 404
Not Found after 1 attempts



Page: [/global/home.page](#)

Element:

```
<a href="https://accounts.miamidade.gov/myaccount/profile">Update Profile</a>
```

LOW

Broken link: <https://www.twitter.com/MiamiDadeCounty> returned status 403
Forbidden after 1 attempts



Page: [/global/home.page](#)

Element:

```
<a href="https://www.twitter.com/MiamiDadeCounty">Miami-Dade County X - Opens a warning dialog</a>
```

LOW

Broken link: <https://www.twitter.com/MiamiDadeCounty> returned status 403 Forbidden after 1 attempts

Page: </global/webcasting/home.page>

Element:

```
<a href="https://www.twitter.com/MiamiDadeCounty">Miami-Dade County X - Opens a warning dialog</a>
```

LOW

Broken link: <https://accounts.miamidade.gov/myaccount/profile> returned status 404 Not Found after 1 attempts

Page: </global/webcasting/home.page>

Element:

```
<a href="https://accounts.miamidade.gov/myaccount/profile">Update Profile</a>
```

LOW

Possible stuck loading animation: "spinner-dash" still running after page readiness

Page: </global/home.page>

Element:

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

LOW

Possible stuck loading animation: "spinner-rotator" still running after page readiness

Page: </global/home.page>

Element:

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

LOW

Possible stuck loading animation: "spinner-dash" still running after page readiness

Page: </global/webcasting/home.page>

Element:

```
<circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linecap="round" cx="33" cy="33" r="30"></circle>
```

LOW Possible stuck loading animation: "spinner-rotator" still running after page readiness



Page: </global/webcasting/home.page>

Element:

```
<svg xmlns="http://www.w3.org/2000/svg" class="VIpgJd-ZVi9od-aZ2wEe" width="96px" height="96px" viewBox="0 0 66 66"><circle class="VIpgJd-ZVi9od-aZ2wEe-Jt5cK" fill="none" stroke-width="6" stroke-linec
```

Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P = $\Sigma(\text{weight} \times \text{count})$, N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.

Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)