



Sonde

# Accessibility Health Check

<https://www.jacksonms.gov>

953



Excellent

April 28, 2026

Provided free by Sonde

<https://daylight.sonde.life/usgov/jacksonms-gov/>

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**12** pages | **285** findings | **8** critical | **45** high | **232** medium | **0** low | **23.8** avg/page |  
**8,538** elements | **112** with findings | **98.7%** ECR | **3m 6s** total | **15.5s** per page

---

# Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)

**CRITICAL** Certain ARIA roles must contain particular children: Fix any of the following: Element has children which are not allowed: h2[tabindex], button[tabindex], img[tabindex] WCAG 1.3.1

Page: / WCAG 1.3.1

Element:

```
<div class="elementor-loop-container elementor-grid" role="list">
```

**SONDE FIX PLAN**  
Ensure elements with an ARIA role that require child roles contain them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**CRITICAL** Insufficient color contrast: 1.00:1 (required: 3:1 for large text). Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: "Contact Information" WCAG 1.4.3

Page: /contact-us/ WCAG 1.4.3

Element:

```
<h2 class="elementor-heading-title elementor-size-default">Contact Information</h2>
```

**1.00:1** CURRENT **3.03:1** SUGGESTED

#ffffff on  #ffffff →  #959494 on  #ffffff

**SONDE FIX PLAN**  
Current ratio: 1.00:1 (need 3:1). Change foreground from #ffffff to #959494 (ratio: 3.0:1).

**CRITICAL** Insufficient color contrast: 1.31:1 (required: 4.5:1 for normal text). Foreground: rgb(59, 119, 57), background: rgb(0, 90, 158). Text: "Facebook" WCAG 1.4.3

Page: /contact-us/ WCAG 1.4.3

Element:

```
<span class="elementor-screen-only">Facebook</span>
```

**1.31:1** CURRENT **4.52:1** SUGGESTED

Facebook on  Facebook

■ #3b7739 on ■ #005a9e ■ #9ede9a on ■ #005a9e


**SONDE FIX PLAN**  
Current ratio: 1.31:1 (need 4.5:1). Change foreground from #3b7739 to #9ede9a (ratio: 4.5:1). Or change background from #005a9e to #000000.

**CRITICAL** Insufficient color contrast: 1.31:1 (required: 4.5:1 for normal text).  
Foreground: rgb(59, 119, 57), background: rgb(0, 90, 158). Text: "Facebook" WCAG 1.4.3

Page: </residents/police-fire-emergency/> WCAG 1.4.3

Element:  
`<span class="elementor-screen-only">Facebook</span>`

**1.31:1** x CURRENT **4.52:1** ✓ SUGGESTED



■ #3b7739 on ■ #005a9e ■ #9ede9a on ■ #005a9e

**SONDE FIX PLAN**  
Current ratio: 1.31:1 (need 4.5:1). Change foreground from #3b7739 to #9ede9a (ratio: 4.5:1). Or change background from #005a9e to #000000.

**HIGH** Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text WCAG 1.4.1

Page: </contact-us/> WCAG 1.4.1

Element:  
`<a href="https://jacksonms.gov/">Home</a>`

**SONDE FIX PLAN**  
Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

**HIGH** Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text WCAG 1.4.1

Page: </residents/housing-assistance/> WCAG 1.4.1

**Element:**

```
<a href="https://jacksonms.gov/residents/">Residents</a>
```



**SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the

**HIGH**

surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text

WCAG 1.4.1

**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/">Home</a>
```



**SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the

**HIGH**

surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text

WCAG 1.4.1

**Page:** </residents/police-fire-emergency/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/">Home</a>
```



**SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the

**HIGH**

surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text

WCAG 1.4.1

**Page:** </residents/police-fire-emergency/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/">Residents</a>
```



**SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text

**HIGH**

WCAG 1.4.1

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/">Residents</a>
```



**SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text

**HIGH**

WCAG 1.4.1

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/">Home</a>
```



**SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text


**HIGH**

WCAG 1.4.1

**Page:** </residents/workforce-development-programs/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/">Home</a>
```

 **SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Links must be distinguishable without relying on color: Fix any of the following: The link has insufficient color contrast of 1.31:1 with the surrounding text. (Minimum contrast is 3:1, link text: #005a9e, surrounding text: #3b7739) The link has no styling (such as underline) to distinguish it from the surrounding text

**HIGH**

WCAG 1.4.1 

Page: </residents/workforce-development-programs/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/">Residents</a>
```

 **SONDE FIX PLAN**

Ensure links are distinguished from surrounding text in a way that does not rely on color. See: <https://www.w3.org/WAI/WCAG22/Understanding/use-of-color>

Focus jumps backward from "Open main navigation menu" to "div:nth-of-type(2) > div > div:nth-of-type(1) > div:nth-of-type(1) > iframe" (visual distance: 1101px). No explicit tabIndex — likely a DOM order issue.

**HIGH**

WCAG 2.4.3 

Page: [/](#) [WCAG 2.4.3](#)

**Element:**

```
<iframe></iframe>
```

 **SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue.


**HIGH**

WCAG 2.4.3 

Page: [/](#) [WCAG 2.4.3](#)

**Element:**

```
<a>Skip to content</a>
```

 **SONDE FIX PLAN**


Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </contact-us/> WCAG 2.4.3

Element:

```
<a>Skip to content</a>
```


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Send" to "Lookup Property Information page (opens in a new tab)" (visual distance: 418px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </events/> WCAG 2.4.3

Element:

```
<a>Lookup Property Information page (opens in a new tab)</a>
```


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </events/> WCAG 2.4.3

Element:

```
<a>Skip to content</a>
```


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Employee Login website (opens in a new tab)" to "Jackson City Hall, 219 S. President St. Jackson, MS 39201" (visual distance: 727px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </events/> WCAG 2.4.3

Element:

```
<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>
```

 **SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH** Focus jumps backward from "Send" to "Lookup Property Information page (opens in a new tab)" (visual distance: 418px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/apply-for-jobs/> WCAG 2.4.3

Element:

```
<a>Lookup Property Information page (opens in a new tab)</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/apply-for-jobs/> WCAG 2.4.3

Element:

```
<a>Skip to content</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Employee Login website (opens in a new tab)" to "Jackson City Hall, 219 S. President St. Jackson, MS 39201" (visual distance: 727px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/apply-for-jobs/> WCAG 2.4.3

Element:

```
<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/bill-pay/> WCAG 2.4.3

Element:

<a>Skip to content</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Send" to "Lookup Property Information page (opens in a new tab)" (visual distance: 418px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/bill-pay/> WCAG 2.4.3

**Element:**

<a>Lookup Property Information page (opens in a new tab)</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Employee Login website (opens in a new tab)" to "Jackson City Hall, 219 S. President St. Jackson, MS 39201" (visual distance: 727px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/bill-pay/> WCAG 2.4.3

**Element:**

<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH** Focus jumps backward from "Employee Login website (opens in a new tab)" to "Jackson City Hall, 219 S. President St. Jackson, MS 39201" (visual distance: 727px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/get-involved/> WCAG 2.4.3

**Element:**

<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH** Focus jumps backward from "Send" to "Lookup Property Information page (opens in a new tab)" (visual distance: 418px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/get-involved/> WCAG 2.4.3

**Element:**

```
<a>Lookup Property Information page (opens in a new tab)</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/get-involved/> WCAG 2.4.3

**Element:**

```
<a>Skip to content</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/grants/> WCAG 2.4.3

**Element:**

```
<a>Skip to content</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Employee Login website (opens in a new tab)" to "Jackson City Hall, 219 S. President St. Jackson, MS 39201" (visual distance: 727px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/grants/> WCAG 2.4.3

**Element:**

```
<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>
```

**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH** Focus jumps backward from "Send" to "Lookup Property Information page (opens in a new tab)" (visual distance: 418px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/grants/> WCAG 2.4.3

Element:

`<a>Lookup Property Information page (opens in a new tab)</a>`

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/housing-assistance/> WCAG 2.4.3

Element:

`<a>Skip to content</a>`

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/police-fire-emergency/> WCAG 2.4.3

Element:

`<a>Skip to content</a>`

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Employee Login website (opens in a new tab)" to "Jackson City Hall, 219 S. President St. Jackson, MS 39201" (visual distance: 727px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: </residents/residential-building-and-permits/> WCAG 2.4.3

Element:

`<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>`



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH**

Focus jumps backward from "Send" to "Lookup Property Information page (opens in a new tab)" (visual distance: 418px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/residential-building-and-permits/> WCAG 2.4.3

**Element:**

```
<a>Lookup Property Information page (opens in a new tab)</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/residential-building-and-permits/> WCAG 2.4.3

**Element:**

```
<a>Skip to content</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/voter-services/> WCAG 2.4.3

**Element:**

```
<a>Skip to content</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Toggle Font size" to "Skip to content" (visual distance: 348px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** </residents/workforce-development-programs/> WCAG 2.4.3

**Element:**

```
<a>Skip to content</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </contact-us/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </events/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/apply-for-jobs/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/bill-pay/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/get-involved/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/grants/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/housing-assistance/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/police-fire-emergency/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/residential-building-and-permits/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)



Page: </residents/voter-services/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)

Page: </residents/workforce-development-programs/>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="elementor-element elementor-element-7cd11a3 elementor-widget elementor-widget-heading" data-id="7cd11a3" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="elementor-element elementor-element-142815e e-n-tabs-mobile elementor-widget elementor-widget-n-tabs" data-id="142815e" data-element_type="widget" data-e-type="widget" data-widget_type="ne...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/](#)

Element:

```
<div class="elementor-element elementor-element-a8fc171 elementor-widget elementor-widget-heading" data-id="a8fc171" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="elementor-element el..." data-id="195800c" data-element_type="widget" data-e-type="widget" data-settings="{"marker":"underline..." data-widget_type="animate d-headline.de...">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="elementor-element el..." data-id="ad230e0" data-element_type="widget" data-e-type="widget" data-settings="{"marker":"underline..." data-widget_type="animate d-headline.de...">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="elementor-element elementor-element-fdae843 elementor-widget elementor-widget-heading" data-id="fdae843" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



Page: [/](#)

Element:

```
<html lang="en-US">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<a class="elementor-element elementor-element-9239dcd e-con-full essential-services e-flex e-con e-child" data-id="9239dcd" data-element_type="container" data-e-type="container" href="https://jacksonm...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="elementor-element el..." data-id="1aa3307" data-element_type="widget" data-e-type="widget" data-settings="{"marker":"underline..." data-widget_type="animate d-headline.de...">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: /

Element:

```
<div class="elementor-element elementor-element-e10a1ef e-n-tabs-mobile elementor-widget elementor-widget-n-tabs" data-id="e10a1ef" data-element_type="widget" data-e-type="widget" data-widget_type="ne...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: /

Element:

```
<div class="elementor-element elementor-element-98eeb20 elementor-widget elementor-widget-heading" data-id="98eeb20" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: /

Element:

```
<div class="elementor-element elementor-element-acfc41e e-con-full e-flex e-con e-child" data-id="acfc41e" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: /

Element:

```
<div class="elementor-element elementor-element-b68d02b e-flex e-con-boxed e-con e-child" data-id="b68d02b" data-element_type="container" data-e-type="container" data-settings="{\"background_background...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<a class="elementor-element elementor-element-7352394 e-con-full essential-services e-flex e-con e-child" data-id="7352394" data-element_type="container" data-e-type="container" href="https://www.jack...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<div class="elementor-element el..." data-id="1a95e69" data-element_type="widget" data-e-type="widget" id="content" data-settings="{"marker":"underline..." data-widget_type="animated-headline.de...">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </contact-us/>

**Element:**

```
<div class="elementor-element elementor-element-7d6bdec elementor-widget elementor-widget-heading" data-id="7d6bdec" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:


<https://www.w3.org/WAI/WCAG22/quickref/>



**Page:** [/contact-us/](#)

**Element:**

```
<html lang="en-US">
```


 **SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/contact-us/](#)

**Element:**

```
<div class="elementor-element elementor-element-3d54720 e-con-full e-flex e-con e-child" data-id="3d54720" data-element_type="container" data-e-type="container" data-settings="{\"background_background\"...
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/contact-us/](#)

**Element:**

```
<div class="elementor-icon-box-content">
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/contact-us/](#)

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </contact-us/>

Element:

```
<div class="elementor-element elementor-element-dc469fd e-con-full e-flex e-con e-child" data-id="dc469fd" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </events/>

Element:

```
<div data-elementor-type="wp-page" data-elementor-id="49" class="elementor elementor-49" data-elementor-post-type="page">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



Page: </events/>

Element:

```
<html lang="en-US" class="fontsize">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks




**Page:** [/events/](#)

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** Document should have one main landmark: Fix all of the following: Document does not have a main landmark   

**Page:** [/residents/apply-for-jobs/](#)

**Element:**

```
<html lang="en-US" class="fontsize">
```


 **SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/residents/apply-for-jobs/](#)

**Element:**

```
<div class="elementor-element elementor-element-b7178e9 elementor-widget elementor-widget-text-editor" data-id="b7178e9" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/residents/apply-for-jobs/](#)

**Element:**

```
<div class="elementor-element elementor-element-c19b021 elementor-widget elementor-widget-heading" data-id="c19b021" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/apply-for-jobs/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/apply-for-jobs/>

**Element:**

```
<div class="elementor-element elementor-element-e21184f elementor-widget elementor-widget-heading" data-id="e21184f" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/apply-for-jobs/>

**Element:**

```
<div class="elementor-element elementor-element-12dda7c e-con-full e-flex e-con e-child" data-id="12dda7c" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </residents/apply-for-jobs/>

Element:

```
<div class="elementor-element elementor-element-1f9c1b4 elementor-widget elementor-widget-heading" data-id="1f9c1b4" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </residents/apply-for-jobs/>

Element:

```
<div class="elementor-element elementor-element-4b7e67b e-con-full e-flex e-con e-child" data-id="4b7e67b" data-element_type="container" data-e-type="container">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </residents/apply-for-jobs/>

Element:

```
<div class="elementor-element elementor-element-83fa951 elementor-widget elementor-widget-heading" data-id="83fa951" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </residents/bill-pay/>

Element:

```
<div class="elementor-element elementor-element-3b5498f e-con-full e-flex e-con e-child" data-id="3b5498f" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/bill-pay/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/bill-pay/>

**Element:**

```
<div class="elementor-element elementor-element-f672072 elementor-widget elementor-widget-heading" data-id="f672072" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/bill-pay/>

**Element:**

```
<div class="elementor-element elementor-element-be2ab32 elementor-widget elementor-widget-heading" data-id="be2ab32" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/bill-pay/>

**Element:**

```
<div class="elementor-element elementor-element-29d797b elementor-widget elementor-widget-heading" data-id="29d797b" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Document should have one main landmark: Fix all of the following: Document does not have a main landmark

**Page:** </residents/bill-pay/>

**Element:**

```
<html lang="en-US" class="fontsize">
```

**SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/bill-pay/>

**Element:**

```
<div class="elementor-element elementor-element-fb2904e e-con-full e-flex e-con e-child" data-id="fb2904e" data-element_type="container" data-e-type="container">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/bill-pay/>

**Element:**

```
<div class="elementor-element elementor-element-b758fb0 elementor-widget elementor-widget-text-editor" data-id="b758fb0" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/bill-pay/>

**Element:**

```
<div class="elementor-element elementor-element-d29c7c3 elementor-widget elementor-widget-heading" data-id="d29c7c3" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </residents/get-involved/>

**Element:**

```
<html lang="en-US" class="fontsize">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/get-involved/>

**Element:**

```
<div class="elementor-element elementor-element-b9e3e6d elementor-widget elementor-widget-heading" data-id="b9e3e6d" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/get-involved/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/get-involved/>

**Element:**

```
<div class="elementor-element elementor-element-5ba9800 elementor-widget elementor-widget-heading" data-id="5ba9800" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/get-involved/>

**Element:**

```
<div class="elementor-element elementor-element-8efe358 elementor-widget elementor-widget-text-editor" data-id="8efe358" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/get-involved/>

**Element:**

```
<div class="elementor-element elementor-element-4edcf93 elementor-widget elementor-widget-heading" data-id="4edcf93" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/get-involved/>

**Element:**

```
<div class="elementor-element elementor-element-4fd09da elementor-widget elementor-widget-heading" data-id="4fd09da" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/get-involved/>

**Element:**

```
<div class="elementor-element elementor-element-a496f4c e-con-full e-flex e-con e-child" data-id="a496f4c" data-element_type="container" data-e-type="container">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/get-involved/>

**Element:**

```
<div class="elementor-element elementor-element-222e0bc elementor-widget elementor-w  
idget-text-editor" data-id="222e0bc" data-element_type="widget" data-e-type="widget"  
data-widget_type="text-editor.d...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/grants/>

**Element:**

```
<div class="elementor-element elementor-element-8941b11 e-con-full e-flex e-con e-ch  
ild" data-id="8941b11" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/grants/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </residents/grants/>

**Element:**

```
<html lang="en-US" class="fontsize">
```



**SONDE FIX PLAN**


Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/grants/>

**Element:**

```
<div class="elementor-element elementor-element-eb9d7e2 elementor-widget elementor-widget-heading" data-id="eb9d7e2" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/grants/>

**Element:**

```
<div class="elementor-element elementor-element-72104a4 elementor-widget elementor-widget-heading" data-id="72104a4" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/grants/>

**Element:**

```
<div class="elementor-element elementor-element-c87de82 elementor-widget elementor-widget-heading" data-id="c87de82" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/grants/>

**Element:**

```
<div class="elementor-element elementor-element-0f98b5d e-con-full e-flex e-con e-child" data-id="0f98b5d" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/grants/>

**Element:**

```
<div class="elementor-element elementor-element-172c211 elementor-widget elementor-widget-heading" data-id="172c211" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/grants/>

**Element:**

```
<div class="elementor-element elementor-element-cf68386 elementor-widget elementor-widget-text-editor" data-id="cf68386" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d..."
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/housing-assistance/>

**Element:**

```
<div class="elementor-element elementor-element-e5efd93 e-con-full e-flex e-con e-child" data-id="e5efd93" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/housing-assistance/>

**Element:**

```
<div class="elementor-element elementor-element-5459f93 elementor-widget elementor-widget-heading" data-id="5459f93" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/housing-assistance/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/housing-assistance/>

**Element:**

```
<div class="elementor-element elementor-element-36c0cb8 elementor-widget elementor-widget-heading" data-id="36c0cb8" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/housing-assistance/>

**Element:**

```
<div class="elementor-element elementor-element-c65bd54 elementor-widget elementor-widget-text-editor" data-id="c65bd54" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/housing-assistance/>

**Element:**

```
<div class="elementor-element elementor-element-29ac1a6 elementor-widget elementor-widget-heading" data-id="29ac1a6" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...</div>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/housing-assistance/>

**Element:**

```
<div class="elementor-element elementor-element-49116b4 elementor-widget elementor-widget-heading" data-id="49116b4" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```


**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Document should have one main landmark: Fix all of the following: Document does not have a main landmark

**Page:** </residents/housing-assistance/>

**Element:**

```
<html lang="en-US">
```


 **SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/housing-assistance/>

**Element:**

```
<div class="elementor-element elementor-element-2736d75 e-con-full e-flex e-con e-child" data-id="2736d75" data-element_type="container" data-e-type="container">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/police-fire-emergency/>

**Element:**

```
<div class="elementor-element elementor-element-d9e129a elementor-widget elementor-widget-heading" data-id="d9e129a" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/police-fire-emergency/>

**Element:**

```
<div class="elementor-element elementor-element-4354fab e-con-full e-flex e-con e-child" data-id="4354fab" data-element_type="container" data-e-type="container">
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/police-fire-emergency/>

**Element:**

```
<div class="elementor-element elementor-element-df0717b elementor-widget elementor-widget-heading" data-id="df0717b" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/police-fire-emergency/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Heading levels should only increase by one: Fix any of the following: Heading order invalid

**Page:** </residents/police-fire-emergency/>

**Element:**

```
<h4 class="elementor-heading-title elementor-size-default">When should I call 911?</h4>
```

**SONDE FIX PLAN**  
Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/police-fire-emergency/>

**Element:**

```
<div class="elementor-element elementor-element-a984d30 e-con-full e-flex e-con e-child" data-id="a984d30" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/police-fire-emergency/>

**Element:**

```
<div class="elementor-element elementor-element-9727961 elementor-widget elementor-widget-text-editor" data-id="9727961" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </residents/police-fire-emergency/>

**Element:**

```
<html lang="en-US">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/police-fire-emergency/>

**Element:**

```
<div class="elementor-element elementor-element-40064b9 elementor-widget elementor-widget-heading" data-id="40064b9" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/police-fire-emergency/>

**Element:**

```
<div class="elementor-element elementor-element-89e1638 elementor-widget elementor-widget-heading" data-id="89e1638" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

**SONDE FIX PLAN**  
 Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<div class="elementor-element elementor-element-1926c82 elementor-widget elementor-widget-heading" data-id="1926c82" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

**SONDE FIX PLAN**  
 Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```

**SONDE FIX PLAN**  
 Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Document should have one main landmark: Fix all of the following: Document does not have a main landmark

**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<html lang="en-US" class="fontsize">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<div class="elementor-element elementor-element-f16db84 e-con-full e-flex e-con e-child" data-id="f16db84" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<div class="elementor-element elementor-element-d8e4a4a elementor-widget elementor-widget-heading" data-id="d8e4a4a" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<div class="elementor-element elementor-element-c5f7671 elementor-widget elementor-widget-heading" data-id="c5f7671" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<div class="elementor-element elementor-element-a58027e e-con-full e-flex e-con e-child" data-id="a58027e" data-element_type="container" data-e-type="container">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<div class="elementor-element elementor-element-9fde56e elementor-widget elementor-widget-heading" data-id="9fde56e" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/residential-building-and-permits/>

**Element:**

```
<div class="elementor-element elementor-element-cfac613 elementor-widget elementor-widget-text-editor" data-id="cfac613" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/voter-services/>

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/voter-services/>

**Element:**

```
<div class="elementor-element elementor-element-2230803 elementor-widget elementor-widget-heading" data-id="2230803" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/voter-services/>

**Element:**

```
<div class="elementor-element elementor-element-93764fb e-con-full e-flex e-con e-child" data-id="93764fb" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </residents/voter-services/>

**Element:**

```
<html lang="en-US">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/voter-services/>

**Element:**

```
<div class="elementor-element elementor-element-efcffb5 elementor-widget elementor-widget-heading" data-id="efcffb5" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/voter-services/>

**Element:**

```
<div class="elementor-element elementor-element-0a03035 elementor-widget elementor-widget-heading" data-id="0a03035" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/voter-services/>

**Element:**

```
<div class="elementor-element elementor-element-861724e elementor-widget elementor-widget-text-editor" data-id="861724e" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </residents/voter-services/>

**Element:**

```
<div class="elementor-element elementor-element-a2c0917 e-con-full e-flex e-con e-child" data-id="a2c0917" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/voter-services/>

**Element:**

```
<div class="elementor-element elementor-element-9e35b42 elementor-widget elementor-widget-heading" data-id="9e35b42" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/workforce-development-programs/>

**Element:**

```
<div class="elementor-element elementor-element-818f5e8 elementor-widget elementor-widget-text-editor" data-id="818f5e8" data-element_type="widget" data-e-type="widget" data-widget_type="text-editor.d...>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



**Page:** </residents/workforce-development-programs/>

**Element:**

```
<html lang="en-US">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/workforce-development-programs/>

**Element:**

```
<div class="elementor-element elementor-element-1d24dd0 e-con-full e-flex e-con e-child" data-id="1d24dd0" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/workforce-development-programs/>

**Element:**

```
<div class="elementor-element elementor-element-3837b01 elementor-widget elementor-widget-heading" data-id="3837b01" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/workforce-development-programs/>

**Element:**

```
<div class="elementor-element elementor-element-7dd0b07 e-con-full e-flex e-con e-child" data-id="7dd0b07" data-element_type="container" data-e-type="container">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </residents/workforce-development-programs/>

Element:

```
<div class="elementor-element elementor-element-03baf7f elementor-widget elementor-widget-heading" data-id="03baf7f" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Heading levels should only increase by one: Fix any of the following: Heading order invalid



Page: </residents/workforce-development-programs/>

Element:

```
<h4 class="elementor-heading-title elementor-size-default">Step 1: Workforce & Community Needs</h4>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </residents/workforce-development-programs/>

Element:

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure all skip links have a focusable target. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: </residents/workforce-development-programs/>

Element:

```
<div class="elementor-element elementor-element-c200fc8 elementor-widget elementor-widget-heading" data-id="c200fc8" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </residents/workforce-development-programs/>

**Element:**

```
<div class="elementor-element elementor-element-889ff42 elementor-widget elementor-widget-heading" data-id="889ff42" data-element_type="widget" data-e-type="widget" data-widget_type="heading.default">...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



**Page:** [/ WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/residential-building-and-permits/" class="elementor-item">Residential Building and Permits</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



**Page:** [/ WCAG 1.4.1](#)

**Element:**


```
<a href="https://jacksonms.gov/residents/police-fire-emergency/" class="elementor-item">Police, Fire, Emergency</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: / [WCAG 1.4.1](#)


**Element:**

```
<a href="https://jacksonms.gov/residents/trash-and-recycling/" class="elementor-item">Trash and Recycling</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: / [WCAG 1.4.1](#)


**Element:**

```
<a href="https://jacksonms.gov/residents/bill-pay/" class="elementor-item">Bill Pay</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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Page: / [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/workforce-development-programs/" class="elementor-item">Workforce Development Programs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

**Page:** / [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/get-involved/" class="elementor-item">Get Involved</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

**Page:** / [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/housing-assistance/" class="elementor-item">Housing Assistance</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

**Page:** / [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/apply-for-jobs/" class="elementor-item">Apply for Jobs</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://jacksonms.gov/residents/grants/" class="elementor-item">Grants</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

Page: / [WCAG 1.4.1](#)

Element:

```
<a href="https://jacksonms.gov/residents/voter-services/" class="elementor-item">Voter Services</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

Page: [/contact-us/](#) [WCAG 1.4.1](#)

Element:

```
<a href="https://jacksonms.gov/residents/trash-and-recycling/" class="elementor-item">Trash and Recycling</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

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Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/apply-for-jobs/" class="elementor-item">Apply for Jobs</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/police-fire-emergency/" class="elementor-item">Police, Fire, Emergency</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/residential-building-and-permits/" class="elementor-item">Residential Building and Permits</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/housing-assistance/" class="elementor-item">Housing Assistance</a>
```



**SONDE FIX PLAN**

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**MEDIUM**

WCAG 1.4.1



Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/workforce-development-programs/" class="elementor-item">Workforce Development Programs</a>
```



**SONDE FIX PLAN**

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**MEDIUM**

WCAG 1.4.1



Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/bill-pay/" class="elementor-item">Bill Pay</a>
```



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**MEDIUM**

WCAG 1.4.1



Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/grants/" class="elementor-item">Grants</a>
```



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WCAG 1.4.1



Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/voter-services/" class="elementor-item">Voter Services</a>
```



**SONDE FIX PLAN**

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Page: [/contact-us/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/get-involved/" class="elementor-item">Get Involved</a>
```



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WCAG 1.4.1



Page: [/residents/housing-assistance/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/workforce-development-programs/" class="elementor-item">Workforce Development Programs</a>
```



**SONDE FIX PLAN**

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**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/bill-pay/" class="elementor-item">Bill Pay</a>
```



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**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/get-involved/" class="elementor-item">Get Involved</a>
```



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WCAG 1.4.1



**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/trash-and-recycling/" class="elementor-item">Trash and Recycling</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/apply-for-jobs/" class="elementor-item">Apply for Jobs</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/residential-building-and-permits/" class="elementor-item">Residential Building and Permits</a>
```



**SONDE FIX PLAN**

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Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/housing-assistance/" aria-current="page" class="elementor-item elementor-item-active">Housing Assistance</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/grants/" class="elementor-item">Grants</a>
```



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WCAG 1.4.1



**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/voter-services/" class="elementor-item">Voter Services</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



**Page:** </residents/housing-assistance/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/police-fire-emergency/" class="elementor-item">Police, Fire, Emergency</a>
```



**SONDE FIX PLAN**

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**MEDIUM**

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WCAG 1.4.1



Page: </residents/police-fire-emergency/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/police-fire-emergency/" aria-current="page" class="elementor-item elementor-item-active">Police, Fire, Emergency</a>
```



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WCAG 1.4.1



Page: </residents/police-fire-emergency/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/housing-assistance/" class="elementor-item">Housing Assistance</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



Page: </residents/police-fire-emergency/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/voter-services/" class="elementor-item">Voter Services</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1

Page: [/residents/police-fire-emergency/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/get-involved/" class="elementor-item">Get Involved</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1

Page: [/residents/police-fire-emergency/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/residential-building-and-permits/" class="elementor-item">Residential Building and Permits</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1

Page: [/residents/police-fire-emergency/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/trash-and-recycling/" class="elementor-item">Trash and Recycling</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1

Page: [/residents/police-fire-emergency/](#) WCAG 1.4.1

**Element:**

```
<a href="https://jacksonms.gov/residents/workforce-development-programs/" class="elementor-item">Workforce Development Programs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1

Page: [/residents/police-fire-emergency/](#) WCAG 1.4.1

**Element:**

```
<a href="https://jacksonms.gov/residents/apply-for-jobs/" class="elementor-item">Apply for Jobs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1

Page: [/residents/police-fire-emergency/](#) WCAG 1.4.1

**Element:**

```
<a href="https://jacksonms.gov/residents/grants/" class="elementor-item">Grants</a>
```



**SONDE FIX PLAN**

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**MEDIUM**

**Page:** </residents/police-fire-emergency/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/bill-pay/" class="elementor-item">Bill Pay</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/voter-services/" aria-current="page" class="elementor-item elementor-item-active">Voter Services</a>
```

**SONDE FIX PLAN**  
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**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/bill-pay/" class="elementor-item">Bill Pay</a>
```

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**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/get-involved/" class="elementor-item">Get Involved</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/trash-and-recycling/" class="elementor-item">Trash and Recycling</a>
```

**SONDE FIX PLAN**  
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**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/workforce-development-programs/" class="elementor-item">Workforce Development Programs</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/housing-assistance/" class="elementor-item">Housing Assistance</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/residential-building-and-permits/" class="elementor-item">Residential Building and Permits</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/police-fire-emergency/" class="elementor-item">Police, Fire, Emergency</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1 

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/apply-for-jobs/" class="elementor-item">Apply for Jobs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1 

**Page:** </residents/voter-services/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/grants/" class="elementor-item">Grants</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1 

**Page:** </residents/workforce-development-programs/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/workforce-development-programs/" aria-current="page" class="elementor-item elementor-item-active">Workforce Development Programs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

**Page:** </residents/workforce-development-programs/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/apply-for-jobs/" class="elementor-item">Apply for Jobs</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

**Page:** </residents/workforce-development-programs/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/police-fire-emergency/" class="elementor-item">Police, Fire, Emergency</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

**Page:** </residents/workforce-development-programs/> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/grants/" class="elementor-item">Grants</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

differences may not identify this as a link.

Page: [/residents/workforce-development-programs/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/housing-assistance/" class="elementor-item">Housing Assistance</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/residents/workforce-development-programs/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/bill-pay/" class="elementor-item">Bill Pay</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/residents/workforce-development-programs/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://jacksonms.gov/residents/get-involved/" class="elementor-item">Get Involved</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: </residents/workforce-development-programs/> [WCAG 1.4.1](#)

Element:

```
<a href="https://jacksonms.gov/residents/voter-services/" class="elementor-item">Voter Services</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#)

Page: </residents/workforce-development-programs/> [WCAG 1.4.1](#)

Element:

```
<a href="https://jacksonms.gov/residents/trash-and-recycling/" class="elementor-item">Trash and Recycling</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 119, 57), text: rgb(54, 69, 79)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#)

Page: </residents/workforce-development-programs/> [WCAG 1.4.1](#)

Element:

```
<a href="https://jacksonms.gov/residents/residential-building-and-permits/" class="elementor-item">Residential Building and Permits</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** "Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9). [WCAG 2.4.3](#)

Page: </contact-us/> [WCAG 2.4.3](#)

Element:

<button>Toggle Font size</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </contact-us/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle High Contrast</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </events/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle High Contrast</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </events/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle Font size</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/apply-for-jobs/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle Font size</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/apply-for-jobs/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle High Contrast</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/bill-pay/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle Font size</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/bill-pay/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle High Contrast</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/get-involved/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle High Contrast</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/get-involved/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle Font size</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/grants/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle High Contrast</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/grants/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle Font size</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/housing-assistance/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle Font size</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/housing-assistance/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle High Contrast</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Jackson City Hall, 219 S. President St. Jackson, MS 39201" is visually at position 15 but receives focus at position 25 (drift: 10).

WCAG 2.4.3



Page: </residents/housing-assistance/> [WCAG 2.4.3](#)

**Element:**

<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Send" is visually at position 25 but receives focus at position 17 (drift: 8).

WCAG 2.4.3



Page: </residents/housing-assistance/> [WCAG 2.4.3](#)

**Element:**

<button>Send</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/police-fire-emergency/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle High Contrast</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Jackson City Hall, 219 S. President St. Jackson, MS 39201" is visually at position 15 but receives focus at position 25 (drift: 10).

WCAG 2.4.3



Page: </residents/police-fire-emergency/> [WCAG 2.4.3](#)

**Element:**

```
<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/police-fire-emergency/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle Font size</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/residential-building-and-permits/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle Font size</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/residential-building-and-permits/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle High Contrast</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Send" is visually at position 25 but receives focus at position 17 (drift: 8).

WCAG 2.4.3



Page: </residents/voter-services/> [WCAG 2.4.3](#)

**Element:**

```
<button>Send</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/voter-services/> [WCAG 2.4.3](#)

**Element:**

```
<button>Toggle High Contrast</button>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Jackson City Hall, 219 S. President St. Jackson, MS 39201" is visually at position 15 but receives focus at position 25 (drift: 10).

WCAG 2.4.3



Page: </residents/voter-services/> [WCAG 2.4.3](#)

**Element:**

```
<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/voter-services/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle Font size</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Send" is visually at position 25 but receives focus at position 17 (drift: 8).

WCAG 2.4.3



Page: </residents/workforce-development-programs/> [WCAG 2.4.3](#)

**Element:**

<button>Send</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle Font size" is visually at position 11 but receives focus at position 2 (drift: 9).

WCAG 2.4.3



Page: </residents/workforce-development-programs/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle Font size</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Toggle High Contrast" is visually at position 10 but receives focus at position 1 (drift: 9).

WCAG 2.4.3



Page: </residents/workforce-development-programs/> [WCAG 2.4.3](#)

**Element:**

<button>Toggle High Contrast</button>



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Jackson City Hall, 219 S. President St. Jackson, MS 39201" is visually at position 15 but receives focus at position 25 (drift: 10).

WCAG 2.4.3



Page: </residents/workforce-development-programs/> [WCAG 2.4.3](#)

**Element:**

```
<iframe>Jackson City Hall, 219 S. President St. Jackson, MS 39201</iframe>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

Content clipped by 23px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



**Page:** </residents/housing-assistance/> [WCAG 1.4.12](#)

**Element:**

```
<span id="elementor-device-mode" class="elementor-screen-only"></span>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 191px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



**Page:** </residents/housing-assistance/> [WCAG 1.4.12](#)

**Element:**

```
<span class="elementor-screen-only">Facebook</span>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 71px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



**Page:** </residents/housing-assistance/> [WCAG 1.4.12](#)

**Element:**

```
<a class="skip-link screen-reader-text" href="#content">Skip to content</a>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Missing X-Frame-Options header



**Page:** [/](#)



**SONDE FIX PLAN**

Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

## Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P =  $\Sigma(\text{weight} \times \text{count})$ , N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

*The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.*

### Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)