



Sonde

# Accessibility Health Check

<https://franklincountyohio.gov>

950



Excellent

April 28, 2026

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---

**7** pages | **219** findings | **6** critical | **4** high | **204** medium | **5** low | **31.3** avg/page |  
**4,051** elements | **64** with findings | **98.4%** ECR | **3m 7s** total | **26.7s** per page

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# Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)

**Insufficient color contrast: 1.00:1 (required: 4.5:1 for normal text).**  
**CRITICAL** Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: WCAG 1.4.3 [🔗](#)  
"Back to top"

**Page:** [/Agency-Directory/Clerk-of-Courts](#) WCAG 1.4.3

**Element:**

```
<span class="js-visuallyhidden">Back to top</span>
```

**1.00:1** x CURRENT **4.53:1** ✓ SUGGESTED

→

#ffffff on  #ffffff  #777676 on  #ffffff

**SONDE FIX PLAN**  
Current ratio: 1.00:1 (need 4.5:1). Change foreground from #ffffff to #777676 (ratio: 4.5:1).

**Insufficient color contrast: 1.00:1 (required: 4.5:1 for normal text).**  
**CRITICAL** Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: WCAG 1.4.3 [🔗](#)  
"Back to top"

**Page:** [/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request](#) WCAG 1.4.3

**Element:**

```
<span class="js-visuallyhidden">Back to top</span>
```

**1.00:1** x CURRENT **4.53:1** ✓ SUGGESTED

→

#ffffff on  #ffffff  #777676 on  #ffffff

**SONDE FIX PLAN**  
Current ratio: 1.00:1 (need 4.5:1). Change foreground from #ffffff to #777676 (ratio: 4.5:1).

**Keyboard trap detected in dialog "Add Local Matters to Your Home Screen?Ad". Focus cycles within 3 elements without escaping. 3**  
**CRITICAL** WCAG 2.1.2 [🔗](#)  
focusable elements in container.

**Page:** [WCAG 2.1.2](#)

**Element:**

```
<div role="dialog">Add Local Matters to Your Home Screen?Ad</div>
```



**SONDE FIX PLAN**

Ensure Tab and Shift+Tab can move focus out of this region. If this is a modal dialog, provide a close mechanism (Escape key) that returns focus to the trigger element.

**HIGH**

Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically.

WCAG 1.1.1



**Page:** </app/local-matters/links> [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```



**SONDE FIX PLAN**

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH**

Console warning: these parameters are deprecated, see docs for addKeyword (2 occurrences)



**Page:** </app/local-matters/links>

**Source:** <https://cdn.jotfor.ms/s/portal/4785a9fc341/static/js/9716.42bde3eb.js:24> **MEDIUM**



**SONDE FIX PLAN**

Add X-Content-Type-Options: nosniff Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH**

Audio element has no caption or transcript track. Deaf and hard-of-hearing users cannot access the content.

WCAG 1.2.1



**Page:** </Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request> [WCAG 1.2.1](#)

**Element:**

```
<audio src="/Telerik.Web.UI.WebResource.axd?type=cah&isc=true&guid=d95e3247-f4f0-4088-8785-11a96fe4c175" preload="auto" style="position: absolute; top: 0px; left: 0px;"></audio>
```



**SONDE FIX PLAN**

Add a <track kind="captions" src="transcript.vtt"> element or provide a text transcript adjacent to the audio player.

**HIGH**

Page has no detectable navigation mechanisms (no <nav>, search, sitemap link, breadcrumbs, or table of contents). Users need multiple ways to locate content.

WCAG 2.4.5



Page: </app/local-matters/links> WCAG 2.4.5



**SONDE FIX PLAN**

Add at least two of: site navigation (<nav>), search functionality (input[type="search"] or role="search"), a sitemap link, breadcrumb navigation, or a table of contents.

**MEDIUM**

Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose.

WCAG 4.1.2



Page: </Home> WCAG 4.1.2

Element:

```
<!-- a11y: role="generic" -->
```



**SONDE FIX PLAN**

Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid



Page: </Agency-Directory/Clerk-of-Courts>

Element:

```
<h5>The Honorable Maryellen O'Shaughnessy</h5>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid



Page: </Agency-Directory/Clerk-of-Courts>

Element:

```
<h6 class="contact-website">Cait Graessle</h6>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Page should contain a level-one heading: Fix all of the following: Page must have a level-one heading



**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

**Element:**

```
<html class="js t-chrome t-chrome..." lang="en-US">
```



**SONDE FIX PLAN**

Ensure that the page, or at least one of its frames contains a level-one heading. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid



**Page:** [/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request](#)

**Element:**

```
<h3 class="footer-title">Contact Us</h3>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid



**Page:** [/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda](#)

**Element:**

```
<h3 class="footer-title">Contact Us</h3>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

The skip-link target should exist and be focusable: Fix any of the following: No skip link target



**Page:** [/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda](#)

**Element:**

```
<a href="#main-content" class="visuallyhidden focusable" id="skip-to-content-link">Skip to main content</a>
```



**SONDE FIX PLAN**

Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda>

Element:

```
<div id="skip-to-content-container">
  <a href="#main-content" class="visuallyhidden focusable" id="skip-to-content-link">Skip to main content</a>
</div>
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Heading levels should only increase by one: Fix any of the following: Heading order invalid

Page: </Home>

Element:

```
<h3 class="footer-title">Contact Us</h3>
```



SONDE FIX PLAN

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Zooming and scaling must not be disabled: Fix any of the following: maximum-scale on <meta> tag disables zooming on mobile devices

WCAG 1.4.4

Page: </app/local-matters/links> [WCAG 1.4.4](#)

Element:

```
<meta name="viewport" content="width=device-width,initial-scale=1,minimum-scale=1,maximum-scale=1">
```



SONDE FIX PLAN

Ensure <meta name="viewport"> does not disable text scaling and zooming. See: <https://www.w3.org/WAI/WCAG22/Understanding/resize-text>


MEDIUM

Document should have one main landmark: Fix all of the following: Document does not have a main landmark

**Page:** </app/local-matters/links>

**Element:**

```
<html lang="en-US">
```

 **SONDE FIX PLAN**  
Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>  
Ensure that the page, or at least one of its frames contains a level-one heading. See: <https://www.w3.org/WAI/WCAG22/quickref/>

Insufficient color contrast: 4.47:1 (required: 4.5:1 for normal text). WCAG 1.4.3

**MEDIUM** Foreground: rgb(196, 12, 6), background: rgb(215, 220, 225). Text: "(required)"

**Page:** </Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request> [WCAG 1.4.3](#)


**Element:**

```
<span class="se-form-required-text">(required)</span>
```

**4.47:1** x CURRENT **4.51:1** ✓ SUGGESTED

(required) → (required)

#c40c06 on  #d7dce1  #c30b05 on  #d7dce1

 **SONDE FIX PLAN**  
Current ratio: 4.47:1 (need 4.5:1). Change foreground from #c40c06 to #c30b05 (ratio: 4.5:1).


Navigation region "primary" (present on [www.franklincountyohio.gov](http://www.franklincountyohio.gov)) is missing on this page. Navigation should appear consistently across pages. WCAG 3.2.3

**MEDIUM**

**Page:** </app/local-matters/links> [WCAG 3.2.3](#)

**Element:**

```
<!-- missing: div#nav -->
```

 **SONDE FIX PLAN**  
Ensure the "primary" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

Clicking "#headlessui-dialog-\:rO\: > div > button" inserts 1 element(s) without ARIA live region. Screen readers will not announce this dynamic content. WCAG 4.1.3

**MEDIUM**

**Page:** </app/local-matters/links> [WCAG 4.1.3](#)

**Element:**

```
<button aria-label="Close Button" type="button" class="absolute top-4 right-4 radius-full magnet-button inline-flex shrink-0 justify-center items-center font-medium duration-300 outline-2 outline-tran
```



**SONDE FIX PLAN**

Wrap dynamically inserted content in an element with aria-live="polite" (or role="status"/"alert") so assistive technologies announce the change.

**MEDIUM**

Broken link: <https://www.franklincountyohio.gov/Agency-Directory/Clerk-of-Courts#main-content> returned status 403 Forbidden after 1 attempts



**Page:** [/Agency-Directory/Clerk-of-Courts](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Agency-Directory/Clerk-of-Courts#main-content">Skip to main content</a>
```

**MEDIUM**

Broken link: <https://www.franklincountyohio.gov/Home> returned status 403 Forbidden after 1 attempts



**Page:** [/Agency-Directory/Clerk-of-Courts](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Home"></a>
```

**MEDIUM**

Broken link: <https://www.franklincountyohio.gov/Resident-Services> returned status 403 Forbidden after 1 attempts



**Page:** [/Agency-Directory/Clerk-of-Courts](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Resident-Services">Resident Services</a>
```

**MEDIUM**




Broken link: <https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement> returned status 403 Forbidden after 1 attempts



**Page:** [/Agency-Directory/Clerk-of-Courts](#)

**Element:**




```
<a href="https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement">Accessibility Statement</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/County-Government/Events-directory> returned status 403 Forbidden after 1 attempts   

**Page:** [/Agency-Directory/Clerk-of-Courts](#)

**Element:**




```
<a href="https://www.franklincountyohio.gov/County-Government/Events-directory">Upcoming Events</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/Resident-Services> returned status 403 Forbidden after 1 attempts   

**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

**Element:**




```
<a href="https://www.franklincountyohio.gov/Resident-Services">Resident Services</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/County-Government/Events-directory> returned status 403 Forbidden after 1 attempts   

**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

**Element:**




```
<a href="https://www.franklincountyohio.gov/County-Government/Events-directory">Upcoming Events</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement> returned status 403 Forbidden after 1 attempts   

**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement">Accessibility Statement</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/Agency-Directory/Recorder> returned status 403 Forbidden after 1 attempts   

**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Agency-Directory/Recorder">Recorder</a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Home> returned status 403 Forbidden after 1 attempts

Page: [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

Element:

```
<a href="https://www.franklincountyohio.gov/Home"></a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement> returned status 403 Forbidden after 1 attempts

Page: [/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request](#)

Element:

```
<a href="https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement">Accessibility Statement</a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request#main-content> returned status 403 Forbidden after 1 attempts

Page: [/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request](#)

Element:

```
<a href="https://www.franklincountyohio.gov/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request#main-content">Skip to main content</a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Resident-Services> returned status 403 Forbidden after 1 attempts

Page: [/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request](#)

Element:

```
<a href="https://www.franklincountyohio.gov/Resident-Services">Resident Services</a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/County-Government/Events-directory> returned status 403 Forbidden after 1 attempts

Page: [/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request](#)

Element:

[Upcoming Events](https://www.franklincountyohio.gov/County-Government/Events-directory)

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Home> returned status 403 Forbidden after 1 attempts

Page: </Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request>

Element:

[</a>](https://www.franklincountyohio.gov/Home)

MEDIUM

Broken link: [https://www.franklincountyohio.gov/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda?oc\\_lang=en-US](https://www.franklincountyohio.gov/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda?oc_lang=en-US) returned status 403 Forbidden after 1 attempts

Page: </County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda>

Element:

[English Select this as your preferred language](https://www.franklincountyohio.gov/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda?oc_lang=en-US)

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Home> returned status 403 Forbidden after 1 attempts

Page: </County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda>

Element:

[</a>](https://www.franklincountyohio.gov/Home)

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Resident-Services> returned status 403 Forbidden after 1 attempts

Page: </County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/O2262026/Briefing-Agenda>

Element:

[Resident Services](https://www.franklincountyohio.gov/Resident-Services)

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement> returned status 403 Forbidden after 1 attempts

**Page:** [/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/02262026/Briefing-Agenda](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement">Accessibility Statement</a>
```

**Broken link:**

**MEDIUM**

<https://www.franklincountyohio.gov/files/assets/public/v/2/boc/documents/briefing-agendas/2026/02-26-2026.pdf> returned status 403 Forbidden after 1 attempts

**Page:** [/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/02262026/Briefing-Agenda](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/files/assets/public/v/2/boc/documents/briefing-agendas/2026/02-26-2026.pdf">(24KB)</a>
```

**MEDIUM**

**Broken link:** <https://www.franklincountyohio.gov/Agency-Directory> returned status 403 Forbidden after 1 attempts

**Page:** [/County-Government/About-Our-Community/Public-Meetings-and-Agendas/BOC-Meeting-List/BOC-Briefing-Session/02262026/Briefing-Agenda](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Agency-Directory">Agency Directory</a>
```

**MEDIUM**

**Broken link:** <https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement> returned status 403 Forbidden after 1 attempts

**Page:** [/County-Government/County-News/Agency-Press-Releases/Board-of-Commissioners-News/2025/Franklin-County-Commissioners-Name-Erica-C.-Crawley-Board-President-for-2025](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Admin-Area/Site-Management/Site-Footer/Sub-Footer-Links/Accessibility-Statement/Franklin-County-Accessibility-Statement">Accessibility Statement</a>
```

**MEDIUM**

**Broken link:** <https://www.franklincountyohio.gov/County-Government/County-News/Agency-Press-Releases> returned status 403 Forbidden after 1 attempts

**Page:** [/County-Government/County-News/Agency-Press-Releases/Board-of-Commissioners-News/2025/Franklin-County-Commissioners-Name-Erica-C.-Crawley-Board-President-for-2025](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/County-Government/County-News/Agency-Press-Releases">Agency Press Releases</a>
```

MEDIUM

Broken link: [https://www.franklincountyohio.gov/News-articles?dlv\\_OC%20CL%20Public%20News%20Listing=\(dd\\_OC%20News%20Categories=Public%20Meetings%20%26%20Hearings\)](https://www.franklincountyohio.gov/News-articles?dlv_OC%20CL%20Public%20News%20Listing=(dd_OC%20News%20Categories=Public%20Meetings%20%26%20Hearings)) returned status 403 Forbidden after 1 attempts

**Page:** </County-Government/County-News/Agency-Press-Releases/Board-of-Commissioners-News/2025/Franklin-County-Commissioners-Name-Erica-C.-Crawley-Board-President-for-2025>

**Element:**

```
<a href="https://www.franklincountyohio.gov/News-articles?dlv_OC%20CL%20Public%20News%20Listing=(dd_OC%20News%20Categories=Public%20Meetings%20%26%20Hearings)">Public Meetings & Hearings</a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Resident-Services> returned status 403 Forbidden after 1 attempts

**Page:** </County-Government/County-News/Agency-Press-Releases/Board-of-Commissioners-News/2025/Franklin-County-Commissioners-Name-Erica-C.-Crawley-Board-President-for-2025>

**Element:**

```
<a href="https://www.franklincountyohio.gov/Resident-Services">Resident Services</a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Agency-Directory> returned status 403 Forbidden after 1 attempts

**Page:** </County-Government/County-News/Agency-Press-Releases/Board-of-Commissioners-News/2025/Franklin-County-Commissioners-Name-Erica-C.-Crawley-Board-President-for-2025>

**Element:**

```
<a href="https://www.franklincountyohio.gov/Agency-Directory">Agency Directory</a>
```

MEDIUM

Broken link: <https://www.franklincountyohio.gov/Home> returned status 403 Forbidden after 1 attempts

**Page:** </County-Government/County-News/Agency-Press-Releases/Board-of-Commissioners-News/2025/Franklin-County-Commissioners-Name-Erica-C.-Crawley-Board-President-for-2025>

**Element:**

```
<a href="https://www.franklincountyohio.gov/Home"></a>
```


MEDIUM

Broken link: <https://www.franklincountyohio.gov/Home> returned status 403 Forbidden after 1 attempts

**Page:** [/Home](#)

**Element:**


```
<a href="https://www.franklincountyohio.gov/Home"></a>
```

**MEDIUM** Broken link: [https://www.franklincountyohio.gov/Home?oc\\_lang=en-US](https://www.franklincountyohio.gov/Home?oc_lang=en-US) returned status 403 Forbidden after 1 attempts 

**Page:** [/Home](#)

**Element:**


```
<a href="https://www.franklincountyohio.gov/Home?oc_lang=en-US">English Select this as your preferred language</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/County-Government/Property-Auditor/Pay-Property-Taxes> returned status 403 Forbidden after 1 attempts 

**Page:** [/Home](#)

**Element:**


```
<a href="https://www.franklincountyohio.gov/County-Government/Property-Auditor/Pay-Property-Taxes">Pay Property Taxes</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/Agency-Directory> returned status 403 Forbidden after 1 attempts 

**Page:** [/Home](#)

**Element:**


```
<a href="https://www.franklincountyohio.gov/Agency-Directory">Agency Directory</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/Home#main-content> returned status 403 Forbidden after 1 attempts 

**Page:** [/Home](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Home#main-content">Skip to main content</a>
```

**MEDIUM** Broken link: <https://www.franklincountyohio.gov/Resident-Services> returned status 403 Forbidden after 1 attempts 

**Page:** [/Home](#)

**Element:**

```
<a href="https://www.franklincountyohio.gov/Resident-Services">Resident Services</a>
```

**MEDIUM** Element overflows viewport by 148px at 320px width.

WCAG 1.4.10 



**Page:** [WCAG 1.4.10](#)

**Element:**

```
<div class="sc-htJRVC dfupXk itemListWrapper firstPage"><ul class="sc-cbTzjv hAvSz1 formList"><li class=""><div class="sc-iWVNaa kIUfHu appItem" id="31" color="#4c537d" version="2" type="WIDGET"><div
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 129px at 320px width.

WCAG 1.4.10 



**Page:** [WCAG 1.4.10](#)

**Element:**

```
<iframe data-client-id="529260f705a7114f70000008" data-unique-id="" title="undefined" frameborder="0" scrolling="no" allowtransparency="true" allow="local-network-access *; geolocation; microphone; ca
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 162px at 320px width.

WCAG 1.4.10 



**Page:** [WCAG 1.4.10](#)

**Element:**

```
<div class="sc-clIzBv jQQza0 app-content-wrapper"><div class="sc-htJRVC dfupXk itemListWrapper firstPage"><ul class="sc-cbTzjv hAvSz1 formList"><li class=""><div class="sc-iWVNaa kIUfHu appItem" id="3
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 129px at 320px width.

WCAG 1.4.10 



**Page:** [WCAG 1.4.10](#)

**Element:**

```
<div class="sc-iwVNaa kIUfHu appItem" id="31" color="#4c537d" version="2" type="WIDGET"><div class="sc-cvZCdy dCJZKU widgetContainer"><div data-widget-name="" data-component="widget-field" style="width: 100%; text-align: left; overflow-x: auto;"><iframe data-client-id="529260f705a7114f70" data-unique-id="" title="undefined" fr
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 129px at 320px width.

WCAG 1.4.10



Page: [WCAG 1.4.10](#)

**Element:**

```
<div class="sc-cvZCdy dCJZKU widgetContainer"><div data-widget-name="" data-component="widget-field" style="width: 100%; text-align: left; overflow-x: auto;"><iframe data-client-id="529260f705a7114f70" data-unique-id="" title="undefined" fr
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 129px at 320px width.

WCAG 1.4.10



Page: [WCAG 1.4.10](#)

**Element:**

```
<div data-widget-name="" data-component="widget-field" style="width: 100%; text-align: left; overflow-x: auto;"><iframe data-client-id="529260f705a7114f70000008" data-unique-id="" title="undefined" fr
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 133px at 320px width.

WCAG 1.4.10



Page: [WCAG 1.4.10](#)

**Element:**

```
<ul class="sc-cbTzjv hAvSzl formList"><li class=""><div class="sc-iwVNaa kIUfHu appItem" id="31" color="#4c537d" version="2" type="WIDGET"><div class="sc-cvZCdy dCJZKU widgetContainer"><div data-widget-name="" data-component="widget-field" style="width: 100%; text-align: left; overflow-x: auto;"><iframe data-client-id="529260f705a7114f70000008" data-unique-id="" title="undefined" fr
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 129px at 320px width.


WCAG 1.4.10




**Page:** [WCAG 1.4.10](#)

**Element:**

```
<div class="sc-iwVNaa jNvJee appItem" id="49" type="BUTTON"><div class="button-item-wraper width-full" style="--button-align-items: center; --button-font-color: #FFFFFF F; --button-border-color: rgba(0
```


 **SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.




**MEDIUM** Element overflows viewport by 133px at 320px width. WCAG 1.4.10   

**Page:** [WCAG 1.4.10](#)

**Element:**

```
<li class=""><div class="sc-iwVNaa kIUfHu appItem" id="31" color="#4c537d" version="2" type="WIDGET"><div class="sc-cvZCdy dCJZKU widgetContainer"><div data-widget-name="" data-component="widget-field
```

 **SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.


**MEDIUM** Content clipped by 18px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12   




**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.12](#)

**Element:**

```
<span class="js-visuallyhidden">Back to top</span>
```

 **SONDE FIX PLAN**  
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM** Content clipped by 23px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12   

**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.12](#)

**Element:**

```
<a href="#main-content" class="visuallyhidden focusable" id="skip-to-content-link">Skip to main content</a>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 23px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.12](#)

**Element:**

```
<label for="ctl07_txtSearch" id="ctl07_lblSearch" class="sc-search-label">Search</label>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 23px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.12](#)

**Element:**

```
<span class="visuallyhidden"> is your current preferred language.</span>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Element overflows viewport by 28px at 320px width.

WCAG 1.4.10



**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.10](#)

**Element:**

```
<span class="js-visuallyhidden">Back to top</span>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM**

Element overflows viewport by 50px at 320px width.

WCAG 1.4.10



**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.10](#)

**Element:**

```
<a href="#body-top" id="back-to-top" style="right: -50px;"><i aria-hidden="true"></i><span class="js-visuallyhidden">Back to top</span></a>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM**

Content clipped by 62px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.12](#)

**Element:**

```
<div class="visuallyhidden list_help" id="horizontal-menu-description"><p>Select the Escape key to close the menu. Focus will then be set to the first menu item.</p></div>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Element overflows viewport by 38px at 320px width.

WCAG 1.4.10



**Page:** [/Agency-Directory/Recorder/Outreach/Veteran-Resources/Veteran-Resources-Rotating-Banner/MA-SH-Pantry-and-Resource-Center](#)

[WCAG 1.4.10](#)

**Element:**

```
<i aria-hidden="true"></i>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM**

Missing X-Frame-Options header



**Page:** </Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request>



**SONDE FIX PLAN**

Add X-Frame-Options: DENY or SAMEORIGIN

**MEDIUM**

Stuck loading state: loading indicator CSS class on <div> persists after page readiness



**Page:** </app/local-matters/links>

**Element:**

```
<div class="sc-bBHHxi flbqRZ public-app-loading"><div class="sc-efQSVx gzJVSG"><svg width="60" height="60" viewBox="0 0 60 60" class="sc-dPiLbb aTgVq" style="overflow: visible;"><line class="line line
```

**LOW**

Broken link: <https://clerk.franklincountyohio.gov/publicRecords/recordsRequest> returned status 403 Forbidden after 1 attempts



**Page:** </Agency-Directory/Clerk-of-Courts>

**Element:**

```
<a href="https://clerk.franklincountyohio.gov/publicRecords/recordsRequest">Submit a Public Records Request</a>
```

**LOW**

Broken link: <https://clerk.franklincountyohio.gov/> returned status 403 Forbidden after 1 attempts



**Page:** </Agency-Directory/Clerk-of-Courts>

**Element:**

```
<a href="https://clerk.franklincountyohio.gov/">clerk.franklincountyohio.gov</a>
```

**LOW**

Broken link: <https://clerk.franklincountyohio.gov/autoTitle/schedule> returned status 403 Forbidden after 1 attempts



**Page:** </Agency-Directory/Clerk-of-Courts>

**Element:**




```
<a href="https://clerk.franklincountyohio.gov/autoTitle/schedule">Schedule an Auto Title Appointment</a>
```

**LOW** Link timeout: <https://franklin.oh.publicsearch.us/> did not respond within 5000ms after 2 attempts   

**Page:** [/Agency-Directory/Recorder/Real-Estate/Certified-Copy-Request](#)

**Element:**

```
<a href="https://franklin.oh.publicsearch.us/">Search Our Records</a>
```

**LOW** Broken link: <https://treasurer.franklincountyohio.gov/Payments/Online-Payment> returned status 403 Forbidden after 1 attempts   

**Page:** [/Home](#)

**Element:**

```
<a href="https://treasurer.franklincountyohio.gov/Payments/Online-Payment">Pay Property Taxes</a>
```

## Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P =  $\Sigma(\text{weight} \times \text{count})$ , N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

*The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.*

### Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)