



Sonde

# Accessibility Health Check

<https://billingsmt.gov>

875



Strong

April 28, 2026

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<https://daylight.sonde.life/usgov/billingsmt-gov/>




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**5** pages | **265** findings | **8** critical | **104** high | **139** medium | **14** low | **53.0** avg/page |  
**4,990** elements | **147** with findings | **97.1%** ECR | **3m 32s** total | **42.5s** per page

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# Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)


**CRITICAL** Interactive element with role="textbox" has no accessible name. WCAG 4.1.2   




Screen readers cannot identify this control.

Page: [/](#) [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="textbox" -->
```

 **SONDE FIX PLAN**  
Add an accessible name using aria-label, aria-labelledby, or visible text content. WCAG 4.1.2 requires all interactive elements to have a programmatically determinable name.


**CRITICAL** Interactive element with role="textbox" has no accessible name. WCAG 4.1.2   




Screen readers cannot identify this control.

Page: [/1/billingsmtgov](#) [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="textbox" -->
```

 **SONDE FIX PLAN**  
Add an accessible name using aria-label, aria-labelledby, or visible text content. WCAG 4.1.2 requires all interactive elements to have a programmatically determinable name.


**CRITICAL** Interactive element with role="textbox" has no accessible name. WCAG 4.1.2   




Screen readers cannot identify this control.

Page: [/1775/How-Do-I](#) [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="textbox" -->
```

 **SONDE FIX PLAN**  
Add an accessible name using aria-label, aria-labelledby, or visible text content. WCAG 4.1.2 requires all interactive elements to have a programmatically determinable name.

**CRITICAL** Interactive element with role="textbox" has no accessible name. WCAG 4.1.2   

Screen readers cannot identify this control.

Page: [/1828/Apply-For-A](#) [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="textbox" -->
```



**SONDE FIX PLAN**

Add an accessible name using aria-label, aria-labelledby, or visible text content. WCAG 4.1.2 requires all interactive elements to have a programmatically determinable name.

**CRITICAL**

Interactive element with role="textbox" has no accessible name.  
Screen readers cannot identify this control.

WCAG 4.1.2



Page: [/1834/Become-a](#) [WCAG 4.1.2](#)

**Element:**

```
<!-- a11y: role="textbox" -->
```



**SONDE FIX PLAN**

Add an accessible name using aria-label, aria-labelledby, or visible text content. WCAG 4.1.2 requires all interactive elements to have a programmatically determinable name.

**CRITICAL**

Certain ARIA roles must contain particular children: Fix any of the following: Element has children which are not allowed: li[tabindex]

WCAG 1.3.1



Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol role="menu" id="secondaryMenusecondaryNav" data-parent="27" class="rootNavMenu accordionNav">
```



**SONDE FIX PLAN**

Ensure elements with an ARIA role that require child roles contain them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**CRITICAL**

Certain ARIA roles must contain particular children: Fix any of the following: Element has children which are not allowed: li[tabindex]

WCAG 1.3.1



Page: [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

**Element:**

```
<ol role="menu" id="secondaryMenusecondaryNav" data-parent="1828" class="rootNavMenu accordionNav">
```



**SONDE FIX PLAN**

Ensure elements with an ARIA role that require child roles contain them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**CRITICAL**

Certain ARIA roles must contain particular children: Fix any of the following: Element has children which are not allowed: li[tabindex]


WCAG 1.3.1






**Page:** [/1834/Become-a](#) [WCAG 1.3.1](#)

**Element:**

```
<ol role="menu" id="secondaryMenusecondaryNav" data-parent="1834" class="rootNavMenu accordionNav">
```


 **SONDE FIX PLAN**  
Ensure elements with an ARIA role that require child roles contain them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>




**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1   

**Page:** [/](#) [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.




**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1   

**Page:** [/1/billingsmtgov](#) [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```


 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1   

**Page:** [/1775/How-Do-I](#) [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```

 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1

Page: [/1828/Apply-For-A](#) [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```

**SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1

Page: [/1834/Become-a](#) [WCAG 1.1.1](#)

Element:

```
<!-- a11y: role="image" -->
```

**SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px. WCAG 2.5.8

Page: [/](#) [WCAG 2.5.8](#)

Element:

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="2">2</a>
```


**SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See: <https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px. WCAG 2.5.8


Page: [/](#) [WCAG 2.5.8](#)

Element:

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="3">3</a>
```

 **SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See: <https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** Frames must have an accessible name: Fix any of the following: Element has no title attribute aria-label attribute does not exist or is empty aria-labelledby attribute does not exist, references elements that do not exist or references elements that are empty Element's default semantics were not overridden with role="none" or role="presentation" WCAG 4.1.2 


Page: / [WCAG 4.1.2](#)

**Element:**

```
<iframe src="https://www.facebook..." width="500" height="1000" style="border:none;overflow..." scrolling="no" frameborder="0" allowfullscreen="true" allow="autoplay; clipboard-...">
```

 **SONDE FIX PLAN**

Ensure <iframe> and <frame> elements have an accessible name. See: <https://www.w3.org/WAI/WCAG22/Understanding/name-role-value>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px. WCAG 2.5.8 


Page: / [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="5">5</a>
```

 **SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See: <https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px. WCAG 2.5.8 

Page: / [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="4">4</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8 ⚡



Page: / [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="1">1</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8 ⚡



Page: </billingsmtgov> [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="4">4</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8 ⚡



Page: </billingsmtgov> [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="3">3</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>


**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡

Safe clickable space has a diameter of 21.6px instead of at least 24px.

**Page:** </1/billingsmtgov> [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="2">2</a>
```

 **SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>


**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡

Safe clickable space has a diameter of 21.6px instead of at least 24px.

**Page:** </1/billingsmtgov> [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="1">1</a>
```

 **SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** Frames must have an accessible name: Fix any of the following: Element has no title attribute aria-label attribute does not exist or is empty aria-labelledby attribute does not exist, references elements that do not exist or references elements that are empty Element's default semantics were not overridden with role="none" or role="presentation" WCAG 4.1.2 ⚡

**Page:** </1/billingsmtgov> [WCAG 4.1.2](#)

**Element:**

```
<iframe src="https://www.facebook..." width="500" height="1000" style="border:none;overflow..." scrolling="no" frameborder="0" allowfullscreen="true" allow="autoplay; clipboard-...">
```

 **SONDE FIX PLAN**

Ensure <iframe> and <frame> elements have an accessible name. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/name-role-value>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡  
Safe clickable space has a diameter of 21.6px instead of at least 24px.

Page: </1/billingsmtgov> [WCAG 2.5.8](#)

Element:

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="5">5</a>
```

 **SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** <ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1 ⚡

Page: </1775/How-Do-I> [WCAG 1.3.1](#)

Element:

```
<ol class="semanticList">
```

 **SONDE FIX PLAN**

Ensure that lists are structured correctly. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1 ⚡

Page: </1775/How-Do-I> [WCAG 1.3.1](#)

Element:

```
<ol class="semanticList">
```

 **SONDE FIX PLAN**

Ensure that lists are structured correctly. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: List item parent element has a role that is not role="list" WCAG 1.3.1 ⚡

**Page:** [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1785" data-pageid="1785">
```

**SONDE FIX PLAN**  
Ensure <li> elements are used semantically. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (99.7px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. **WCAG 2.5.8** ⚡

**Safe clickable space has a diameter of 22.6px instead of at least 24px.**

**Page:** [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://billingsmtpublicworks.gov/248/Payments-Utility-Account-Services" target="_self">Water Account</a>
```

**SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. **WCAG 2.5.8** ⚡

**Safe clickable space has a diameter of 21.6px instead of at least 24px.**

**Page:** [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="1">1</a>
```

**SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** <ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none] **WCAG 1.3.1** ⚡

**Page:** [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (96px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8 ⚡

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="/201/Parking-Tickets" target="_self">Parking Ticket</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (78.1px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 23px instead of at least 24px.

WCAG 2.5.8 ⚡

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://mt-billings3.civicplus.com/2503/Sign-Permit-Information" target="_blank" rel="noopener" aria-label="Sign Permit Opens in new window">Sign Permit</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

<ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none]

WCAG 1.3.1 ⚡

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList">
```



**SONDE FIX PLAN**


Ensure that lists are structured correctly. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: WCAG 1.3.1 ⚡  
List item parent element has a role that is not role="list"

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem65" data-pageid="65">
```

 **SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (191.7px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡  
Safe clickable space has a diameter of 23.8px instead of at least 24px.

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://www.yellowstonecountymt.gov/treasurer/" target="_self">Mailing Address for Tax Bills</a>
```

 **SONDE FIX PLAN**


Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (61.9px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡  
Safe clickable space has a diameter of 22px instead of at least 24px.

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://www.yellowstonecountymt.gov/elections/" target="_blank" rel="noopener" aria-label="Elections Opens in new window">Elections</a>
```

 **SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: WCAG 1.3.1 ⚡

List item parent element has a role that is not role="list"

Page: </1775/How-Do-I> [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem3041" data-pageid="3041">
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (128.7px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡

Safe clickable space has a diameter of 23.6px instead of at least 24px.

Page: </1775/How-Do-I> [WCAG 2.5.8](#)

**Element:**

```
<a href="https://www.billingsmtpublicworks.gov/183/Garbage-Collection" target="_self">Garbage Collection</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡

Safe clickable space has a diameter of 21.6px instead of at least 24px.

Page: </1775/How-Do-I> [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="2">2</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:


<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** <ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1 ⚡

**Page:** [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList">
```

 **SONDE FIX PLAN**  
Ensure that lists are structured correctly. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>


All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (98.9px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡

Safe clickable space has a diameter of 21.6px instead of at least 24px.

**Page:** [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="/202/Payment-Information" target="_self">Traffic Citation</a>
```

 **SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>


All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (142.3px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. WCAG 2.5.8 ⚡

Safe clickable space has a diameter of 23.6px instead of at least 24px.

**Page:** [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://www.billingsparks.org/" target="_blank" rel="noopener" aria-label="Recreation Programs Opens in new window">Recreation Programs</a>
```

 **SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** `<ul>` and `<ol>` must only directly contain `<li>`, `<script>` or `<template>` elements: Fix all of the following: List element has direct children that are not allowed: `[role=none]` WCAG 1.3.1 ⚡

**Page:** [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (117.5px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 23.8px instead of at least 24px.

WCAG 2.5.8 ⚡



Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="/981/Business-Licenses" target="_self">Business License</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (206px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 23.8px instead of at least 24px.

WCAG 2.5.8 ⚡



Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://billingsmtpublicworks.gov/248/Payments-Utility-Account-Services" target="_self">Mailing Address for Utility Bills</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (89.2px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 23px instead of at least 24px.

WCAG 2.5.8 ⚡



Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://mt-billings3.civicplus.com/2509/Fence-Permit-Information" target="_blank" rel="noopener" aria-label="Fence Permit Opens in new window">Fence Permit</a>
```



**SONDE FIX PLAN**


Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (90.5px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. **WCAG 2.5.8** ⚡  
Safe clickable space has a diameter of 22.6px instead of at least 24px.

**Page:** [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://www.ci.billings.mt.us/1820/Photo-Gallery" target="_self">Photo Gallery</a>
```


 **SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** <ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none] **WCAG 1.3.1** ⚡

**Page:** [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList">
```


 **SONDE FIX PLAN**  
Ensure that lists are structured correctly. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (133.3px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. **WCAG 2.5.8** ⚡  
Safe clickable space has a diameter of 21.8px instead of at least 24px.

**Page:** [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="/156/Ordinances" target="_self">Code of Ordinances</a>
```

 **SONDE FIX PLAN**  
Ensure touch targets have sufficient size and space. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

HIGH

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:  
List item parent element has a role that is not role="list"

WCAG 1.3.1 Page: </1775/How-Do-I> [WCAG 1.3.1](#)**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem64" data-pageid="64">
```

**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

HIGH

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (68.3px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 22px instead of at least 24px.

WCAG 2.5.8 Page: </1775/How-Do-I> [WCAG 2.5.8](#)**Element:**

```
<a href="https://www.google.com/maps/@45.7819194,-108.5636845,12z" target="_blank" rel="noopener" aria-label="Directions Opens in new window">Directions</a>
```

**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

HIGH

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (130.1px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8 Page: </1775/How-Do-I> [WCAG 2.5.8](#)**Element:**

```
<a href="https://www.billingsmtpublicworks.gov/FormCenter/PUBLISHED-FORMS-5/Street-Light-Reporting-48" target="_blank" rel="noopener" aria-label="Street Light Outage Opens in new window">Street Light ...
```

**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

HIGH

<ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are

WCAG 1.3.1 

not allowed: [role=none]

Page: /1775/How-Do-I WCAG 1.3.1

Element:

```

<ol class="semanticList">
    <li class="megaMenuI
tem level2" role="none" data-pageid="1880">
    <a href="http://www.
billingsparks.org/facilities/reserve-a-shelter/" target="_blank" rel="noop...

```



SONDE FIX PLAN

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

HIGH

elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1

Page: /1775/How-Do-I WCAG 1.3.1

Element:

```

<ol class="semanticList">

```



SONDE FIX PLAN

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (127.6px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

HIGH

WCAG 2.5.8

Page: /1775/How-Do-I WCAG 2.5.8

Element:

```

<a href="https://ci.billings.mt.us/2297/Reporting-Contact" target="_blank" rel="noopener" aria-label="Suspicious Activity Opens in new window">Suspicious Activity</a>

```



SONDE FIX PLAN

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (137.4px by 18px, should be at

HIGH

WCAG 2.5.8

least 24px by 24px) Target has insufficient space to its closest neighbors.  
Safe clickable space has a diameter of 21.8px instead of at least 24px.

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

Element:

```
<a href="https://www.ci.billings.mt.us/114/Community-Development" target="_self">Community Projects</a>
```



SONDE FIX PLAN

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

HIGH

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (77.5px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 23.8px instead of at least 24px.

WCAG 2.5.8

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

Element:

```
<a href="/475/Budgets-Financial-Reports" target="_self">City Budget</a>
```



SONDE FIX PLAN

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

HIGH

<ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none]

WCAG 1.3.1

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

Element:

```
<ol class="semanticList layout3">
```



SONDE FIX PLAN

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

HIGH

<ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none]

WCAG 1.3.1

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

Element:

```
<ol class="semanticList">
```

**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (102.9px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 23.8px instead of at least 24px.

WCAG 2.5.8 ⚡

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="/67/Building" target="_self">Building Permit</a>
```

**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:  
List item parent element has a role that is not role="list"

WCAG 1.3.1 ⚡

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem104" data-pageid="104">
```

**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:  
List item parent element has a role that is not role="list"

WCAG 1.3.1 ⚡

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem2760" data-pageid="2760">
```

**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

HIGH

elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

Element:

```
<ol class="semanticList">
```



SONDE FIX PLAN

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:

HIGH

List item parent element has a role that is not role="list" WCAG 1.3.1

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

Element:

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem3042" data-pageid="3042">
```



SONDE FIX PLAN

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (142.8px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 22px instead of at least 24px.

HIGH

WCAG 2.5.8

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

Element:

```
<a href="https://doj.mt.gov/enforcement/concealed-weapons/" target="_self">Concealed Carry Law</a>
```



SONDE FIX PLAN

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

<ul> and <ol> must only directly contain <li>, <script> or <template>

HIGH

elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList layout3">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<ul> and <ol> must only directly contain <li>, <script> or <template>

**HIGH**

elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1 ⚡

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList">
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:

**HIGH**

List item parent element has a role that is not role="list" WCAG 1.3.1 ⚡

Page: [/1775/How-Do-I](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem107" data-pageid="107">
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

All touch targets must be 24px large, or leave sufficient space: Fix any of

**HIGH**

the following: Target has insufficient size (91.6px by 18px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 23.8px instead of at least 24px. WCAG 2.5.8 ⚡

Page: [/1775/How-Do-I](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="https://www.billings..." target="_self" class="docaccess-activated" data-docaccess-url="https://www.billings..." data-url-hash="947e236c56300a98d047..." data-url-status="enabled">
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:

WCAG 1.3.1 ⚡

List item parent element has a role that is not role="list"

Page: [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem2417" data-pageid="2417">
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8 ⚡

Page: [/1828/Apply-For-A](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="2">2</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:

WCAG 1.3.1 ⚡

List item parent element has a role that is not role="list"

Page: [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1831" data-pageid="1831">
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: WCAG 1.3.1 ⚡

List item parent element has a role that is not role="list"

**Page:** [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1830" data-pageid="1830">
    <div class="accordionNavItem">
        <a href="/981/Business-Licenses" target="_self" class="navMa
inItem seco...
```

**SONDE FIX PLAN**  
Ensure <li> elements are used semantically. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <ul> and <ol> must only directly contain <li>, <script> or <template> elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1 ⚡

**Page:** [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList layout3">
```

**SONDE FIX PLAN**  
Ensure that lists are structured correctly. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: WCAG 1.3.1 ⚡

List item parent element has a role that is not role="list"

**Page:** [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1832" data-pageid="1832">
```

**SONDE FIX PLAN**  
Ensure <li> elements are used semantically. See:  
<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px. WCAG 2.5.8 ⚡

Page: </1828/Apply-For-A> [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="1">1</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: List item parent element has a role that is not role="list" WCAG 1.3.1 ⚡

Page: </1828/Apply-For-A> [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem2515" data-pageid="2515">
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: List item parent element has a role that is not role="list" WCAG 1.3.1 ⚡

Page: </1828/Apply-For-A> [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1833" data-pageid="1833">
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** <li> elements must be contained in a <ul> or <ol>: Fix any of the following: List item parent element has a role that is not role="list" WCAG 1.3.1 ⚡

Page: </1828/Apply-For-A> [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1829" data-pageid="1829">  
    <div class="accordionNavItem">  
        <a href="/67/Building" target="_self" class="navMainItem secondaryNavIt...
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:  
List item parent element has a role that is not role="list"

WCAG 1.3.1



Page: </1834/Become-a> [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1835" data-pageid="1835">
```



**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8



Page: </1834/Become-a> [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="1">1</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:  
List item parent element has a role that is not role="list"

WCAG 1.3.1



Page: </1834/Become-a> [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1837" data-pageid="1837">
```

**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

<li> elements must be contained in a <ul> or <ol>: Fix any of the following:

WCAG 1.3.1

List item parent element has a role that is not role="list"

Page: [/1834/Become-a](#) [WCAG 1.3.1](#)

**Element:**

```
<li class="topMenuItem sideNavLi hasAccordionChildren" id="SideItem1836" data-pageid="1836">
```

**SONDE FIX PLAN**

Ensure <li> elements are used semantically. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (22.8px by 30.4px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 21.6px instead of at least 24px.

WCAG 2.5.8

Page: [/1834/Become-a](#) [WCAG 2.5.8](#)

**Element:**

```
<a href="#slide" onclick="return false;" class="pagingItems" data-index="2">2</a>
```

**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

<ul> and <ol> must only directly contain <li>, <script> or <template>

elements: Fix all of the following: List element has direct children that are not allowed: [role=none] WCAG 1.3.1

Page: [/1834/Become-a](#) [WCAG 1.3.1](#)

**Element:**

```
<ol class="semanticList layout3">
```

**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**HIGH** Focus jumps backward from "Administrator's Report" to "Report a Concern" (visual distance: 558px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<a>Report a Concern</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "View All Events" to "Facebook" (visual distance: 873px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: / [WCAG 2.4.3](#)

Element:

```
<a>Facebook</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Administrator's Report" to "Report a Concern" (visual distance: 841px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: [/1/billingsmtgov](#) [WCAG 2.4.3](#)

Element:

```
<a>Report a Concern</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "View All Events" to "Facebook" (visual distance: 873px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

Page: [/1/billingsmtgov](#) [WCAG 2.4.3](#)

Element:

```
<a>Facebook</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Neighborhood Task Forces" to "Online Payments" (visual distance: 421px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1/billingsmtgov> [WCAG 2.4.3](#)

**Element:**

`<a>Online Payments</a>`



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Warrants" to "Notifications" (visual distance: 561px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1/billingsmtgov> [WCAG 2.4.3](#)

**Element:**

`<a>Notifications</a>`



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Transportation" to "Traffic Advisory" (visual distance: 561px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1/billingsmtgov> [WCAG 2.4.3](#)

**Element:**

`<a>Traffic Advisory</a>`



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Employment" to "Agendas & Minutes" (visual distance: 608px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1/billingsmtgov> [WCAG 2.4.3](#)

**Element:**

`<a>Agendas & Minutes</a>`



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Report a Concern" to "Previous" (visual distance: 321px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1/billingsmtgov> [WCAG 2.4.3](#)

Element:

```
<a>Previous</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH**

Focus jumps backward from "Traffic Advisory" to "Volunteers Opens in new window" (visual distance: 467px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1775/How-Do-I> [WCAG 2.4.3](#)

Element:

```
<a>Volunteers Opens in new window</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "City of Billings Employee Portal" to "Quick Links" (visual distance: 436px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1775/How-Do-I> [WCAG 2.4.3](#)

Element:

```
<a>Quick Links</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Parks & Recreation" to "Administrator's Report" (visual distance: 561px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3



Page: </1775/How-Do-I> [WCAG 2.4.3](#)

Element:

<a>Administrator's Report</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**

Focus jumps backward from "Water Quality Reports" to "Administration" (visual distance: 1299px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3

Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

<a>Administration</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH**

Focus jumps backward from "Traffic Citation" to "Read..." (visual distance: 1028px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3

Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

<a>Read...</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout. Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**HIGH**

Focus jumps backward from "Traffic Advisory" to "Volunteers Opens in new window" (visual distance: 467px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3

Page: [/1828/Apply-For-A](#) [WCAG 2.4.3](#)

**Element:**

<a>Volunteers Opens in new window</a>



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

**HIGH**


Focus jumps backward from "Parks & Recreation" to "Administrator's Report" (visual distance: 561px). No explicit tabIndex — likely a DOM order issue.


WCAG 2.4.3

**Page:** [/1828/Apply-For-A](#) [WCAG 2.4.3](#)

**Element:**

`<a>Administrator's Report</a>`


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.


Focus jumps backward from "Sign Permit Opens in new window" to "Building Permit" (visual distance: 461px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3 

**Page:** [/1828/Apply-For-A](#) [WCAG 2.4.3](#)

**Element:**

`<a>Building Permit</a>`


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.


Focus jumps backward from "City of Billings Employee Portal" to "Quick Links" (visual distance: 436px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3 

**Page:** [/1828/Apply-For-A](#) [WCAG 2.4.3](#)

**Element:**

`<a>Quick Links</a>`


 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

Focus jumps backward from "Parks & Recreation" to "Administrator's Report" (visual distance: 561px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3 

**Page:** [/1834/Become-a](#) [WCAG 2.4.3](#)

**Element:**

`<a>Administrator's Report</a>`

 **SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "City of Billings Employee Portal" to "Quick Links" (visual distance: 436px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** [/1834/Become-a](#) [WCAG 2.4.3](#)

**Element:**

```
<a>Quick Links</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** Focus jumps backward from "Traffic Advisory" to "Volunteers Opens in new window" (visual distance: 467px). No explicit tabIndex — likely a DOM order issue. WCAG 2.4.3

**Page:** [/1834/Become-a](#) [WCAG 2.4.3](#)

**Element:**

```
<a>Volunteers Opens in new window</a>
```

**SONDE FIX PLAN**  
Reorder elements in the DOM to match the visual layout.

**HIGH** strict-transport-security header has invalid or weak value: max-age=86400

**Page:** [/](#)

**SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** strict-transport-security header has invalid or weak value: max-age=86400

**Page:** [/1/billingsmtgov](#)

**SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Missing Strict-Transport-Security header (HSTS)

**Page:** [/1775/How-Do-I](#)



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH**

Missing Strict-Transport-Security header (HSTS)



Page: </1828/Apply-For-A>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH**

Missing Strict-Transport-Security header (HSTS)



Page: </1834/Become-a>



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**MEDIUM**

Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose.

WCAG 4.1.2



Page: [/](#) [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="generic" -->
```



**SONDE FIX PLAN**

Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.

**MEDIUM**

Page has 11 "navigation" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/](#) [WCAG 1.3.1](#)

Element:

```
<!-- 11 navigation landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose.

WCAG 4.1.2



Page: </1/billingsmtgov> [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="generic" -->
```



**SONDE FIX PLAN**

Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.

**MEDIUM**

Page has 11 "navigation" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </1/billingsmtgov> [WCAG 1.3.1](#)

Element:

```
<!-- 11 navigation landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 12 "navigation" landmarks but only 1 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </1775/How-Do-I> [WCAG 1.3.1](#)

Element:

```
<!-- 12 navigation landmarks, 1 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 2 "complementary" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </1775/How-Do-I> [WCAG 1.3.1](#)

Element:

```
<!-- 2 complementary landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "complementary" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 12 "navigation" landmarks but only 1 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

Element:

```
<!-- 12 navigation landmarks, 1 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 2 "complementary" landmarks but only 0 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/1828/Apply-For-A](#) [WCAG 1.3.1](#)

Element:

```
<!-- 2 complementary landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "complementary" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 2 "complementary" landmarks but only 0 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/1834/Become-a](#) [WCAG 1.3.1](#)

Element:

```
<!-- 2 complementary landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "complementary" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 12 "navigation" landmarks but only 1 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: /1834/Become-a [WCAG 1.3.1](#)

Element:

```
<!-- 12 navigation landmarks, 1 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: /

Element:

```
<div class="fr-view">
```

```
    <h1 class="headline" style="text-align: center;"><a href="https://cityview.b  
illingsmt.gov/Portal/">Click Here For Permits</a></h1>  
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: /

Element:

```
<span class="cpBylineTextTS">Government Websites by <a href="https://connect.civicpl  
us.com/referral">CivicPlus®</a></span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: /

Element:

```
<ol class="tabbedWidget cpTabs " role="tablist" aria-hidden="false" style="">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div class="tabbedWidget cpTabPanel showing" style="" id="tab8d3f3fbe-b3c0-4784-b07d-5cc78cb09990_0" role="tabpanel" aria-labelledby="tabBtn8d3f3fbe-b3c0-4784-b07d-5cc78cb09990_0" tabindex="-1">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<ol class="tabbedWidget cpTabs " role="tablist" aria-hidden="false" style="">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid



Page: [/](#)

Element:

```
<h3>Magic City Spotlight</h3>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**


Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable






**Page:** [/](#)

**Element:**

```
<nav data-cprole="nav" id="mainNav" class="siteNav mainNav" role="navigation">
```


 **SONDE FIX PLAN**  
Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>



**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<div class="tabbedWidget cpTabPanel showing" style="" id="tab1b972691-28aa-429e-a856-e6a0d17dd6ed_0" role="tabpanel" aria-labelledby="tabBtn1b972691-28aa-429e-a856-e6a0d17dd6ed_0" tabindex="-1">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<div class="cpToolbar user public" style="z-index: 1;">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable   

**Page:** </1/billingsmtgov>

**Element:**

```
<nav data-cprole="nav" id="mainNav" class="siteNav mainNav" role="navigation">
```

 **SONDE FIX PLAN**  
Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Heading levels should only increase by one: Fix any of the following: Heading order invalid

Page: </1/billingsmtgov>

Element:

```
<h3>Magic City Spotlight</h3>
```

**SONDE FIX PLAN**  
Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </1/billingsmtgov>

Element:

```
<ol class="tabbedWidget cpTabs " role="tablist" aria-hidden="false" style="">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </1/billingsmtgov>

Element:

```
<div class="fr-view">  
  
    <h1 class="headline" style="text-align: center;"><a href="https://cityview.billingsmt.gov/Portal/">Click Here For Permits</a></h1>  
</div>
```


**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: </1/billingsmtgov>

Element:

```
<div class="cpToolbar user public" style="z-index: 1;">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>


**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </1/billingsmtgov>

**Element:**

```
<ol class="tabbedWidget cpTabs " role="tablist" aria-hidden="false" style="">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </1/billingsmtgov>

**Element:**

```
<div class="tabbedWidget cpTabPanel showing" style="" id="tab1b972691-28aa-429e-a856-e6a0d17dd6ed_0" role="tabpanel" aria-labelledby="tabBtn1b972691-28aa-429e-a856-e6a0d17dd6ed_0" tabindex="-1">
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** </1/billingsmtgov>

**Element:**

```
<span class="cpBylineTextTS">Government Websites by <a href="https://connect.civicplus.com/referral">CivicPlus®</a></span>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/1/billingsmtgov](#)

**Element:**

```
<div class="tabbedWidget cpTabPanel showing" style="" id="tab8d3f3fbe-b3c0-4784-b07d-5cc78cb09990_0" role="tabpanel" aria-labelledby="tabBtn8d3f3fbe-b3c0-4784-b07d-5cc78cb09990_0" tabindex="-1">
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Heading levels should only increase by one: Fix any of the following: Heading order invalid

**Page:** [/1775/How-Do-I](#)

**Element:**

```
<h3>Contact Us</h3>
```

**SONDE FIX PLAN**  
Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/1775/How-Do-I](#)

**Element:**

```
<span class="cpBylineTextTS">Government Websites by <a href="https://connect.civicplus.com/referral">CivicPlus</a></span>
```

**SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

**Page:** [/1775/How-Do-I](#)

**Element:**

```
<nav data-cprole="nav" id="mainNav" class="siteNav mainNav" role="navigation">
```



**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

Landmarks should have a unique role or role/label/title (i.e. accessible name)

**MEDIUM**

combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

**Page:** [/1775/How-Do-I](#)

**Element:**

```
<aside data-cprole="contentContainer" id="contentContainer2"> <div id="cc6f792e7b-0b1c-407b-8483-6e4e6f41eb55" data-containerid="6f792e7b-0b1c-407b-8483-6e4e6f41eb55" class="pageContent cpGrid cpGrid2...>
```



**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

**Page:** [/1775/How-Do-I](#)

**Element:**

```
<div class="cpToolbar user public" style="z-index: 1;">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

Landmarks should have a unique role or role/label/title (i.e. accessible name)

**MEDIUM**

combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

**Page:** [/1828/Apply-For-A](#)

**Element:**

```
<nav data-cprole="nav" id="mainNav" class="siteNav mainNav" role="navigation">
```



**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

Landmarks should have a unique role or role/label/title (i.e. accessible name)

**MEDIUM**

combination: Fix any of the following: The landmark must have a unique aria-label,

aria-labelledby, or title to make landmarks distinguishable

Page: [/1828/Apply-For-A](#)

Element:

```
<aside data-cprole="contentContainer" id="contentContainer2"> <div id="cc6f792e7b-0b1c-407b-8483-6e4e6f41eb55" data-containerid="6f792e7b-0b1c-407b-8483-6e4e6f41eb55" class="pageContent cpGrid cpGrid2...>
```



SONDE FIX PLAN

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/1828/Apply-For-A](#)

Element:

```
<span class="cpBylineTextTS">Government Websites by <a href="https://connect.civicplus.com/referral">CivicPlus</a></span>
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/1828/Apply-For-A](#)

Element:

```
<div class="cpToolbar user public" style="z-index: 1;">
```



SONDE FIX PLAN

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

MEDIUM

Heading levels should only increase by one: Fix any of the following: Heading order invalid



Page: [/1828/Apply-For-A](#)

Element:

```
<h3>Contact Us</h3>
```



SONDE FIX PLAN

Ensure the order of headings is semantically correct. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: [/1834/Become-a](#)

Element:

```
<aside data-cprole="contentContainer" id="contentContainer2"> <div id="cc6f792e7b-0b1c-407b-8483-6e4e6f41eb55" data-containerid="6f792e7b-0b1c-407b-8483-6e4e6f41eb55" class="pageContent cpGrid cpGrid2...
```



**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Heading levels should only increase by one: Fix any of the following: Heading order invalid

Page: [/1834/Become-a](#)

Element:

```
<h3>Contact Us</h3>
```



**SONDE FIX PLAN**

Ensure the order of headings is semantically correct. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/1834/Become-a](#)

Element:

```
<div class="cpToolbar user public" style="z-index: 1;">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: [/1834/Become-a](#)

**Element:**

```
<nav data-cprole="nav" id="mainNav" class="siteNav mainNav" role="navigation">
```



**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </1834/Become-a>

**Element:**

```
<span class="cpBylineTextTS">Government Websites by <a href="https://connect.civicplus.com/referral">CivicPlus®</a></span>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(10, 45, 83), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



**Page:** [/ WCAG 1.4.1](#)

**Element:**

```
<a href="/115/Municipal-Court" target="_self" class="fancyButton fancyButton377 ">  
  <span>  
    <span><span class="text">Court</span></span></span>  
</span>  
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(10, 45, 83), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



**Page:** [/ WCAG 1.4.1](#)

**Element:**

```
<a href="https://billingsmt.gov/Blog.aspx?CID=2" target="_self" class="fancyButton fancyButton530 ">
  <span>
    <span><span class="text">Code Enforcement Blog</span></span>
  </span>
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(10, 45, 83), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

**Element:**

```
<a href="/1905/Online-Payments" target="_self" class="fancyButton fancyButton383 ">
  <span>
    <span><span class="text">Online Payments</span></span>
  </span>
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(10, 45, 83), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1

Page: [/1/billingsmtgov](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/115/Municipal-Court" target="_self" class="fancyButton fancyButton377 ">
  <span>
    <span><span class="text">Court</span></span>
  </span>
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1

Page: </1/billingsmtgov> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://billingsmt.gov/Blog.aspx?CID=2" target="_self" class="fancyButton fancyButton530 ">
  <span>
    <span><span class="text">Code Enforcement Blog</span></span>
  </span>
</a>
```

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WCAG 1.4.1

Page: </1/billingsmtgov> [WCAG 1.4.1](#)

**Element:**

```
<a href="/1905/Online-Payments" target="_self" class="fancyButton fancyButton383 ">
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```

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Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: </1775/How-Do-I> [WCAG 1.4.1](#)

**Element:**

```
<a href="/65/Boards-Commissions" target="_self" class="navMainItem secondaryNavItem cpComponent" data-type="SecondaryMainItem">Boards & Commissions</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1



Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="" class="breadCrumb" aria-current="page">How Do I...?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/107/City-Council" target="_self" class="navMainItem secondaryNavItem cpComponent" data-type="SecondaryMainItem">City Council</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1



Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/104/City-Clerk" target="_self" class="navMainItem secondaryNavItem cpComponent" data-type="SecondaryMainItem">City Clerk</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/978/Public-Safety" target="_self" class="fancyButton fancyButton380 ">
  <span>
    <span><span class="text">Public Safety</span></span>
  </span>
</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(10, 45, 83), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://billingslibrary.org/ " target="_self" class="fancyButton fancyButton378 ">
  <span>
    <span><span class="text">Library</span></span>
  </span>
</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(10, 45, 83), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://city-of-billings-map-library-billings.hub.arcgis.com/" target="_blank" class="fancyButton fancyButton379 " aria-label="Maps Opens in new window" rel="noopener">
```

```
<span>
```

```
<span><spa
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/64/Administration" target="_self" class="navMainItem secondaryNavItem cpComponent" data-type="SecondaryMainItem">Administration</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1



Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a class="breadCrumb" href="/">billingsmt.gov</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1775/How-Do-I](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/115/Municipal-Court" target="_self" class="fancyButton fancyButton377 ">  
  <span>  
    <span><span class="text">Court</span></span>  
  </span>  
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1



Page: </1828/Apply-For-A> [WCAG 1.4.1](#)

**Element:**

```
<a href="/115/Municipal-Court" target="_self" class="fancyButton fancyButton377 ">  
  <span>  
    <span><span class="text">Court</span></span>  
  </span>  
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: </1828/Apply-For-A> [WCAG 1.4.1](#)

**Element:**

```
<a href="/65/Boards-Commissions" target="_self" class="navMainItem secondaryNavItem  
cpComponent" data-type="SecondaryMainItem">Boards & Commissions</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



differences may not identify this as a link.

Page: [/1828/Apply-For-A](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/67/Building" target="_self" class="navMainItem secondaryNavItem cpComponent" data-type="SecondaryMainItem">Building Permit</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(10, 45, 83), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/1828/Apply-For-A](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://billingslibrary.org/ " target="_self" class="fancyButton fancyButton378 ">
    <span>
        <span><span class="text">Library</span></span>
    </span>
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1



Page: [/1828/Apply-For-A](#) [WCAG 1.4.1](#)

**Element:**

```
<a class="breadCrumb" href="/1775/How-Do-I">How Do I...?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1

Page: </1828/Apply-For-A> [WCAG 1.4.1](#)**Element:**

```
<a class="breadCrumb" href="/">billingsmt.gov</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(34, 34, 35)). Users who cannot perceive color differences may not identify this as a link.

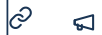
WCAG 1.4.1

Page: </1828/Apply-For-A> [WCAG 1.4.1](#)**Element:**

```
<a href="/981/Business-Licenses" target="_self" class="navMainItem secondaryNavItem cpComponent" data-type="SecondaryMainItem">Business License</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1

Page: </1828/Apply-For-A> [WCAG 1.4.1](#)**Element:**

```
<a href="/978/Public-Safety" target="_self" class="fancyButton fancyButton380 ">
  <span>
    <span><span class="text">Public Safety</span></span>
  </span>
</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.



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Page: </1828/Apply-For-A> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://city-of-billings-map-library-billings.hub.arcgis.com/" target="_blank" class="fancyButton fancyButton379 " aria-label="Maps Opens in new window" rel="noopener">  
  
    <span>  
  
        <span><spa
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.



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Page: </1834/Become-a> [WCAG 1.4.1](#)

**Element:**

```
<a href="https://city-of-billings-map-library-billings.hub.arcgis.com/" target="_blank" class="fancyButton fancyButton379 " aria-label="Maps Opens in new window" rel="noopener">  
  
    <span>  
  
        <span><spa
```

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Page: </1834/Become-a> [WCAG 1.4.1](#)

**Element:**

```
<a href="/DocumentCenter/View/38509/Can-you-give-us-a-hand_201409301651114566" target="_blank" class="navMainItem secondaryNavItem cpComponent docaccess-activated" data-type="SecondaryMainItem" aria-l
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1834/Become-a](#) [WCAG 1.4.1](#)

**Element:**

```
<a class="breadcrumb" href="/">billingsmt.gov</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1834/Become-a](#) [WCAG 1.4.1](#)

**Element:**

```
<a class="breadcrumb" href="/1775/How-Do-I">How Do I...?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1834/Become-a](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/978/Public-Safety" target="_self" class="fancyButton fancyButton380 ">  
  <span>  
    <span><span class="text">Public Safety</span></span>  
  </span>  
</a>
```



**SONDE FIX PLAN**

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WCAG 1.4.1



Page: [/1834/Become-a](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/469/Employment" target="_blank" class="navMainItem secondaryNavItem cpComponent" data-type="SecondaryMainItem" aria-label="Firefighter Opens in new window" rel="noopener">Firefighter</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1834/Become-a](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/115/Municipal-Court" target="_self" class="fancyButton fancyButton377 ">
  <span>
    <span><span class="text">Court</span></span>
  </span>
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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WCAG 1.4.1



Page: [/1834/Become-a](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://billingslibrary.org/ " target="_self" class="fancyButton fancyButto  
n378 ">  
    <span>  
        <span><span class="text">Library</span></span>  
    </span>  
</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

WCAG 1.4.1

Page: [/1834/Become-a](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="https://www.ci.billings.mt.us/DocumentCenter/View/38687/Billings-Police-Off  
icer-Application-Packet-July-2019" target="_blank" class="navMainItem secondaryNavIt  
em cpComponent docaccess-activat
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

"MET" is visually at position 56 but receives focus at position 109 (drift: 53).

WCAG 2.4.3

Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

```
<a>MET</a>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"City Clerk" is visually at position 26 but receives focus at position 101 (drift: 75).

WCAG 2.4.3

Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

```
<a>City Clerk</a>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Boards & Commissions" is visually at position 24 but receives focus at position 99 (drift: 75).

WCAG 2.4.3



Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

```
<a>Boards & Commissions</a>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Public Record Request" is visually at position 51 but receives focus at position 108 (drift: 57).

WCAG 2.4.3



Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

```
<a>Public Record Request</a>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"City Council" is visually at position 30 but receives focus at position 103 (drift: 73).

WCAG 2.4.3



Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

```
<a>City Council</a>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

**MEDIUM**

"Departments" is visually at position 38 but receives focus at position 105 (drift: 67).

WCAG 2.4.3



Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

**Element:**

```
<a>Departments</a>
```



**SONDE FIX PLAN**

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM

"Recycling" is visually at position 96 but receives focus at position 52 (drift: 44).

WCAG 2.4.3



Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

Element:

```
<a>Recycling</a>
```



SONDE FIX PLAN

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM

"Frequently Asked Questions Opens in new window" is visually at position 45 but receives focus at position 107 (drift: 62).

WCAG 2.4.3



Page: [/1775/How-Do-I](#) [WCAG 2.4.3](#)

Element:

```
<a>Frequently Asked Questions Opens in new window</a>
```



SONDE FIX PLAN

Align DOM order with visual presentation, or use tabIndex to match the visual sequence.

MEDIUM

Broken link: <https://billingsmt.gov/sitemap> returned status 404 Not Found after 1 attempts



Page: [/](#)

Element:

```
<a href="https://billingsmt.gov/sitemap">Site Map</a>
```

MEDIUM

Broken link: [https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand\\_201409301651114566](https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand_201409301651114566) returned status 404 Not Found after 1 attempts



Page: [/](#)

Element:

```
<a href="https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand_201409301651114566">Volunteers</a>
```

MEDIUM

Broken link: [https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand\\_201409301651114566](https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand_201409301651114566) returned status 404 Not Found after 1 attempts



Page: [/1/billingsmtgov](#)

**Element:**

```
<a href="https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand_201409301651114566">Volunteers</a>
```

**MEDIUM** Broken link: <https://billingsmt.gov/sitemap> returned status 404 Not Found after 1 attempts

**Page:** </1/billingsmtgov>

**Element:**

```
<a href="https://billingsmt.gov/sitemap">Site Map</a>
```

**MEDIUM** Broken link: <https://billingsmt.gov/sitemap> returned status 404 Not Found after 1 attempts

**Page:** </1775/How-Do-I>

**Element:**

```
<a href="https://billingsmt.gov/sitemap">Site Map</a>
```

**MEDIUM** Broken link: <https://mt-billings3.civicplus.com/2509/Fence-Permit-Information> returned status 404 Not Found after 1 attempts

**Page:** </1775/How-Do-I>

**Element:**

```
<a href="https://mt-billings3.civicplus.com/2509/Fence-Permit-Information">Fence Permit</a>
```

**MEDIUM** Broken link: [https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand\\_201409301651114566](https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand_201409301651114566) returned status 404 Not Found after 1 attempts

**Page:** </1828/Apply-For-A>

**Element:**

```
<a href="https://billingsmt.gov/DocumentCenter/View/38509/Can-you-give-us-a-hand_201409301651114566">Volunteers</a>
```

**MEDIUM** Broken link: <https://billingsmt.gov/sitemap> returned status 404 Not Found after 1 attempts

**Page:** </1828/Apply-For-A>

**Element:**

```
<a href="https://billingsmt.gov/sitemap">Site Map</a>
```

**MEDIUM** Broken link: <https://www.ci.billings.mt.us/DocumentCenter/View/38687/Billings-Police-Officer-Application-Packet-July-2019> returned status 404 Not Found after 1 attempts

**Page:** [/1834/Become-a](#)

**Element:**

```
<a href="https://www.ci.billings.mt.us/DocumentCenter/View/38687/Billings-Police-Officer-Application-Packet-July-2019">Police Officer</a>
```

**MEDIUM** Broken link: <https://billingsmt.gov/sitemap> returned status 404 Not Found after 1 attempts

**Page:** [/1834/Become-a](#)

**Element:**

```
<a href="https://billingsmt.gov/sitemap">Site Map</a>
```

**MEDIUM** Element overflows viewport by 50px at 320px width. WCAG 1.4.10

**Page:** [/1/billingsmtgov](#) [WCAG 1.4.10](#)

**Element:**

```
<div id="graphicLinkWidgetd3daa6a4-d30e-4b8f-b88c-e8b14b29f435" class="widget widget GraphicLinks skin14 widgetOptionSet4 wide" data-elementqueryclasses="{&quot;wide-narrow&quot;;&quot;min-width:25em&q
```

**SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 50px at 320px width. WCAG 1.4.10

**Page:** [/1/billingsmtgov](#) [WCAG 1.4.10](#)

**Element:**

```
<div class="widgetBody cpGrid cpGrid2 ">
  <nav class="widgetGraphicLinksNav" aria-labelledby="GraphicLinkHeaderText">
    <div class="row wide">
      <!--
--><div class="col col1 first "><ul class="s
```

**SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 50px at 320px width. WCAG 1.4.10

Page: </1/billingsmtgov> [WCAG 1.4.10](#)

**Element:**

```
<div class="widgetCarousel-item widgetCarousel-item--50 col" style="padding: 0px 0em;">
```

```
<div data-widget-id="d3daa6a4-d30e-4b8f-b88c-e8b14b29f435" data-widget-controller-path="/GraphicLinks/Widge
```

**SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 324px at 320px width. WCAG 1.4.10

Page: </1828/Apply-For-A> [WCAG 1.4.10](#)

**Element:**

```

```

**SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Content clipped by 19px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability. WCAG 1.4.12

Page: </1828/Apply-For-A> [WCAG 1.4.12](#)

**Element:**

```
<a class="nav-btn" id="nav-open-btn" href="#nav" aria-haspopup="true" role="menu">Menu</a>
```

**SONDE FIX PLAN**  
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM** Element overflows viewport by 28px at 320px width. WCAG 1.4.10

Page: </1828/Apply-For-A> [WCAG 1.4.10](#)

**Element:**

```
<span><span class="text">Public Safety</span></span>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM**

Element overflows viewport by 154px at 320px width.

WCAG 1.4.10



Page: [/1828/Apply-For-A](#) [WCAG 1.4.10](#)

**Element:**

```
<div class="widgetCarousel-group" data-group="2" style="width: 50%;">  
  <div class="widgetCarousel-item widgetCarousel-item--33 col"  
  style="padding: 0px 0em;">  
  
<div data-widget-id="0f80c1e6-0a93
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM**

Element overflows viewport by 28px at 320px width.

WCAG 1.4.10



Page: [/1828/Apply-For-A](#) [WCAG 1.4.10](#)

**Element:**

```
<span class="text">Public Safety</span>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM**

Content clipped by 91px when text spacing is applied per WCAG 1.4.12.

WCAG 1.4.12



Text may be hidden when users adjust spacing for readability.

Page: [/1828/Apply-For-A](#) [WCAG 1.4.12](#)

**Element:**

```
<a href="#ccb29c20c6-457c-4b74-9a42-0ee46db053d2" target="_self" class="skipToContentLink">Skip to Main Content</a>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Element overflows viewport by 154px at 320px width.

WCAG 1.4.10



Page: [/1828/Apply-For-A](#) [WCAG 1.4.10](#)

**Element:**

```
<div class="widgetCarousel-slider" style="margin-left: 100%; margin-right: 100%; transition: left 2s; left: -100%; width: 200%;">
```

```
<div class="widgetCarousel-group" data-group="1" style="width: 50%;"
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 15px at 320px width.

WCAG 1.4.10



Page: [/1828/Apply-For-A](#) [WCAG 1.4.10](#)

**Element:**

```
<div class="widgetCarousel-item widgetCarousel-item--33 col" style="padding: 0px 0em;">
```

```
<div data-widget-id="0f80c1e6-0a93-407d-ba45-382cb6fcb52" data-widget-controller-path="/GraphicLinks/Widget">
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 15px at 320px width.

WCAG 1.4.10



Page: [/1828/Apply-For-A](#) [WCAG 1.4.10](#)

**Element:**

```
<div data-widget-id="0f80c1e6-0a93-407d-ba45-382cb6fcb52" data-widget-controller-path="/GraphicLinks/Widget">
```

```
<div id="graphicLinkWidget0f80c1e6-0a93-407d-ba45-382cb6fcb52" class="widget widget G
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 15px at 320px width.

WCAG 1.4.10



Page: [/1828/Apply-For-A](#) [WCAG 1.4.10](#)

**Element:**

```
<div id="graphicLinkWidget0f80c1e6-0a93-407d-ba45-382cb6fcb52" class="widget widget GraphicLinks skin14 widgetOptionSet30 wide" data-elementqueryclasses="{&quot;wide-narrow&quot;:&quot;min-width:20em&
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 15px at 320px width.

WCAG 1.4.10



Page: [/1828/Apply-For-A](#) [WCAG 1.4.10](#)

**Element:**

```
<div class="widgetHeader">
  <div class="">
    </div>
  </div>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**LOW** Deep focus region: nav "Administration " has 14 tab stops before focus escapes. Consider adding skip navigation or grouping with arrow keys.

WCAG 2.4.1



Page: [/1775/How-Do-I](#) [WCAG 2.4.1](#)

**Element:**

```
<nav role="nav">Administration
</nav>
```



**SONDE FIX PLAN**

Add a "skip to content" link or use roving tabindex to reduce the number of Tab stops.

**LOW** Deep focus region: menu "Administration " has 14 tab stops before focus escapes. Consider adding skip navigation or grouping with arrow keys.

WCAG 2.4.1



Page: [/1775/How-Do-I](#) [WCAG 2.4.1](#)

**Element:**

```
<ol role="menu">Administration
```

```
</ol>
```



**SONDE FIX PLAN**

Add a "skip to content" link or use roving tabindex to reduce the number of Tab stops.

LOW

Deep focus region: nav "Pages" has 75 tab stops before focus escapes.  
Consider adding skip navigation or grouping with arrow keys.

WCAG 2.4.1



Page: [/1775/How-Do-I](#) [WCAG 2.4.1](#)

**Element:**

```
<nav role="nav">Pages</nav>
```



**SONDE FIX PLAN**

Add a "skip to content" link or use roving tabindex to reduce the number of Tab stops.

LOW

Link timeout: <https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live> did not respond within 5000ms after 2 attempts



Page: [/](#)

**Element:**

```
<a href="https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live">Watch Meetings On line</a>
```

LOW

Broken link: <https://cityview.billingsmt.gov/Portal/> returned status 500 Internal Server Error after 1 attempts



Page: [/](#)

**Element:**

```
<a href="https://cityview.billingsmt.gov/Portal/">Click Here For Permits</a>
```

LOW

Link timeout: <https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live> did not respond within 5000ms after 2 attempts



Page: [/1/billingsmtgov](#)

**Element:**

[Watch Meetings On line](https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live)

LOW

Broken link: <https://cityview.billingsmt.gov/Portal/> returned status 500 Internal Server Error after 1 attempts

Page: </1/billingsmtgov>

Element:

[Click Here For Permits](https://cityview.billingsmt.gov/Portal/)

LOW

Link timeout: <https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live> did not respond within 5000ms after 2 attempts

Page: </1775/How-Do-I>

Element:

[Watch Meetings On line](https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live)

LOW

Broken link: <https://ci.billings.mt.us/DocumentCenter/View/35993/Website-Privacy-Policy--9-14-2017> returned status 404 Not Found after 1 attempts

Page: </1775/How-Do-I>

Element:

[Privacy Policy](https://ci.billings.mt.us/DocumentCenter/View/35993/Website-Privacy-Policy--9-14-2017)

LOW

Broken link: <https://mt-billings3.civicplus.com/2509/Fence-Permit-Information> returned status 404 Not Found after 1 attempts

Page: </1828/Apply-For-A>

Element:

[Fence Permit](https://mt-billings3.civicplus.com/2509/Fence-Permit-Information)

LOW

Broken link: <https://ci.billings.mt.us/DocumentCenter/View/35993/Website-Privacy-Policy--9-14-2017> returned status 404 Not Found after 1 attempts

Page: </1828/Apply-For-A>

Element:

```
<a href="https://ci.billings.mt.us/DocumentCenter/View/35993/Website-Privacy-Policy-9-14-2017">Privacy Policy</a>
```

LOW

Link timeout: <https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live> did not respond within 5000ms after 2 attempts



Page: [/1828/Apply-For-A](#)

Element:

```
<a href="https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live">Watch Meetings Online</a>
```

LOW

Broken link: <https://ci.billings.mt.us/DocumentCenter/View/35993/Website-Privacy-Policy--9-14-2017> returned status 404 Not Found after 1 attempts



Page: [/1834/Become-a](#)

Element:

```
<a href="https://ci.billings.mt.us/DocumentCenter/View/35993/Website-Privacy-Policy-9-14-2017">Privacy Policy</a>
```

LOW

Link timeout: <https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live> did not respond within 5000ms after 2 attempts



Page: [/1834/Become-a](#)

Element:

```
<a href="https://comm7tv.vod.castus.tv/vod/?live=ch1&nav=live">Watch Meetings Online</a>
```

## Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P =  $\Sigma(\text{weight} \times \text{count})$ , N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

*The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.*

### Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)