



Sonde

# Accessibility Health Check

<https://wellsfargo.com>

940



Excellent

April 28, 2026

Provided free by Sonde

<https://daylight.sonde.life/usfin/wellsfargo-com/>


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**6** pages | **174** findings | **9** critical | **27** high | **110** medium | **28** low | **29.0** avg/page |  
**5,829** elements | **107** with findings | **98.2%** ECR | **3m 23s** total | **33.8s** per page

---

## Top Findings


[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)


**CRITICAL** Certain ARIA roles must be contained by particular parents: Fix any of the following: Required ARIA parent role not present: row WCAG 1.3.1 

Page: </checking/alt/> [WCAG 1.3.1](#)

**Element:**

```
<div role="rowheader" class="section-header" test-id="table-section-header" aria-colspan="4">Find a bank account</div>
```


 **SONDE FIX PLAN**  
Ensure elements with an ARIA role that require parent roles are contained by them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>


**CRITICAL** Certain ARIA roles must contain particular children: Fix any of the following: Element has children which are not allowed: [role=rowheader] WCAG 1.3.1 

Page: </checking/alt/> [WCAG 1.3.1](#)

**Element:**

```
<div role="rowgroup">
  <div class="row">
    <div role="rowheader" class="section-header" test-id="table-section-header" aria-colspan="4">Find a bank account</di...
```


 **SONDE FIX PLAN**  
Ensure elements with an ARIA role that require child roles contain them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

**CRITICAL** Certain ARIA roles must contain particular children: Fix any of the following: Element has children which are not allowed: h2[tabindex], [role=rowheader] WCAG 1.3.1 

Page: </checking/alt/> [WCAG 1.3.1](#)

**Element:**

```
<div class="table" role="table" aria-label="At a glance" aria-describedby="header-checkingalt">
```

 **SONDE FIX PLAN**  
Ensure elements with an ARIA role that require child roles contain them. See: <https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

Insufficient color contrast: 1.27:1 (required: 4.5:1 for normal text).

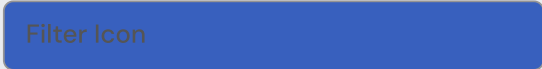
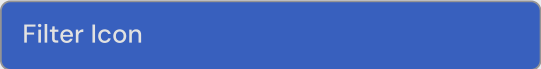
**CRITICAL** Foreground: rgb(85, 85, 85), background: rgb(56, 96, 190). Text: "Filter Icon" WCAG 1.4.3

Page: </atm/> WCAG 1.4.3

Element:

```
<title>Filter Icon</title>
```

**1.27:1** x CURRENT **4.52:1** ✓ SUGGESTED

 → 

#555555 on  #3860be  #e2e2e1 on  #3860be

**SONDE FIX PLAN**  
Current ratio: 1.27:1 (need 4.5:1). Change foreground from #555555 to #e2e2e1 (ratio: 4.5:1). Or change background from #3860be to #000000.

Insufficient color contrast: 1.27:1 (required: 4.5:1 for normal text).



**CRITICAL** Foreground: rgb(85, 85, 85), background: rgb(56, 96, 190). Text: "Filter Icon" WCAG 1.4.3

Page: </biz/> WCAG 1.4.3

Element:

```
<title>Filter Icon</title>
```

**1.27:1** x CURRENT **4.52:1** ✓ SUGGESTED

 → 

#555555 on  #3860be  #e2e2e1 on  #3860be

**SONDE FIX PLAN**  
Current ratio: 1.27:1 (need 4.5:1). Change foreground from #555555 to #e2e2e1 (ratio: 4.5:1). Or change background from #3860be to #000000.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1


Page: </atm/> WCAG 1.1.1

Element:

```
<!-- a11y: role="image" -->
```

**SONDE FIX PLAN**

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 

Page: </atm/> [WCAG 1.1.1](#)


**Element:**

```
<!-- a11y: role="image" -->
```



**SONDE FIX PLAN**

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 

Page: </atm/> [WCAG 1.1.1](#)


**Element:**

```
<!-- a11y: role="image" -->
```



**SONDE FIX PLAN**

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1 

Page: </atm/> [WCAG 1.1.1](#)


**Element:**

```
<!-- a11y: role="image" -->
```



**SONDE FIX PLAN**

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

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Page: </atm/> [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```



**SONDE FIX PLAN**

Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (303px by 22px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 20px instead of at least 24px.

WCAG 2.5.8 ⚡

Page: / [WCAG 2.5.8](#)

**Element:**

```
<a href="https://connect.secure.wellsfargo.com/auth/login/present?passkey=Y">Sign on with a passkey</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See: <https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

**HIGH**

All touch targets must be 24px large, or leave sufficient space: Fix any of the following: Target has insufficient size (303px by 22px, should be at least 24px by 24px) Target has insufficient space to its closest neighbors. Safe clickable space has a diameter of 20px instead of at least 24px.

WCAG 2.5.8 ⚡

Page: / [WCAG 2.5.8](#)

**Element:**

```
<a href="https://oam.wellsfargo.com/oamo/identity/help/passwordhelp/">Forgot username or password?</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See: <https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

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WCAG 2.5.8 ⚡

Page: / [WCAG 2.5.8](#)

**Element:**

```
<a href="/privacy-security/?linkLoc=signon">Privacy, Cookies, and Legal</a>
```



**SONDE FIX PLAN**

Ensure touch targets have sufficient size and space. See:

<https://www.w3.org/WAI/WCAG22/Understanding/target-size-minimum>

<ul> and <ol> must only directly contain <li>, <script> or <template>

**HIGH**

elements: Fix all of the following: List element has direct children that are not allowed: [role=presentation]

WCAG 1.3.1



Page: [/atm/](#) [WCAG 1.3.1](#)

Element:

```
<ul>
```



**SONDE FIX PLAN**

Ensure that lists are structured correctly. See:

<https://www.w3.org/WAI/WCAG22/Understanding/info-and-relationships>

Interactive controls must not be nested: Fix any of the following: Using a negative tabindex on an element inside an interactive control does not prevent assistive technologies from focusing the element (even with aria-hidden="true")

**HIGH**

WCAG 4.1.2



Page: [/auto-loans/](#) [WCAG 4.1.2](#)

Element:

```
<summary class="show-hide-content-title" aria-expanded="true" role="button">
```



**SONDE FIX PLAN**

Ensure interactive controls are not nested as they are not always announced by screen readers or can cause focus problems for assistive technologies. See:

<https://www.w3.org/WAI/WCAG22/Understanding/name-role-value>

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**HIGH**

WCAG 4.1.2



Page: [/auto-loans/](#) [WCAG 4.1.2](#)

Element:

```
<summary class="show-hide-content-title" aria-expanded="false" role="button">
```



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Page: </auto-loans/> [WCAG 4.1.2](#)

**Element:**

```
<summary class="show-hide-content-title" aria-expanded="false" role="button">
```



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WCAG 2.5.8 ⚡



Page: </biz/> [WCAG 2.5.8](#)

**Element:**

```
<a href="https://connect.secure.wellsfargo.com/auth/login/present?passkey=Y">Sign on with a passkey</a>
```



**SONDE FIX PLAN**

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Page: </biz/> [WCAG 2.5.8](#)

**Element:**

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    Privacy, Cookies, and Legal
</a>
```



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Page: </biz/> [WCAG 2.5.8](#)

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WCAG 4.1.2 ⚡



Page: </checking/alt/> [WCAG 4.1.2](#)

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Page: </checking/alt/> [WCAG 4.1.2](#)

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WCAG 4.1.2



Page: </checking/alt/> [WCAG 4.1.2](#)

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HIGH

Interactive controls must not be nested: Fix any of the following: Using a negative tabIndex on an element inside an interactive control does not prevent assistive technologies from focusing the element (even with aria-hidden="true")

WCAG 4.1.2

Page: </checking/alt/> [WCAG 4.1.2](#)

Element:

```
<summary class="show-hide-content-title" aria-expanded="false" role="button">
```



**SONDE FIX PLAN**

Ensure interactive controls are not nested as they are not always announced by screen readers or can cause focus problems for assistive technologies. See: <https://www.w3.org/WAI/WCAG22/Understanding/name-role-value>

HIGH

Focus jumps backward from "Compare all" to "Everyday Checking" (visual distance: 932px). No explicit tabIndex — likely a DOM order issue.

WCAG 2.4.3

Page: </checking/alt/> [WCAG 2.4.3](#)

Element:

```
<a>Everyday Checking</a>
```



**SONDE FIX PLAN**

Reorder elements in the DOM to match the visual layout.

HIGH

Page requires horizontal scrolling at 320px width (650px overflow). Content should reflow without horizontal scrolling at this width.

WCAG 1.4.10

Page: </atm/> [WCAG 1.4.10](#)

Element:

```
<html>
```



**SONDE FIX PLAN**

Use responsive CSS (max-width, flex-wrap, media queries) to ensure content reflows at narrow widths.

HIGH

strict-transport-security header has invalid or weak value: max-age=21600

Page: [/](#)



**SONDE FIX PLAN**

Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**MEDIUM**

Page has 3 "navigation" landmarks but only 2 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </about/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 3 navigation landmarks, 2 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 2 "complementary" landmarks but only 0 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </atm/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 2 complementary landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "complementary" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 4 "navigation" landmarks but only 3 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </auto-loans/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 4 navigation landmarks, 3 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 3 "navigation" landmarks but only 2 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </biz/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 3 navigation landmarks, 2 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 3 "navigation" landmarks but only 2 have distinct labels.  
Screen reader users cannot distinguish between them.

WCAG 1.3.1



**Page:** </checking/alt/> [WCAG 1.3.1](#)

**Element:**

```
<!-- 3 navigation landmarks, 2 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** </atm/>

**Element:**

```
<div id="title">  
    <h1 class="c11" id="skip" tabindex="-1">  
        Wells Fargo ATM Banking  
    </h1>  
  
    <div class="headerLocation">  
  
  
    </div>  
  
</div>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/atm/](#)

Element:

```
<a class="c52twitter twitter c28aLink" href="/exit/social?site=twitter" target="_blank" rel="noopener noreferrer" data-mrkt-tracking-id="415a27d6-dd26-4063-8081-5196399dc4dd" aria-label="Share this pa...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



Page: [/atm/](#)

Element:

```
<html xmlns="http://www.w3.org/1999/xhtml" lang="en">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/atm/](#)

Element:

```
<div id="contentBody">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Landmarks should have a unique role or role/label/title (i.e. accessible name) combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable



Page: [/atm/](#)

Element:

```
<div class="c20" role="complementary">
```



**SONDE FIX PLAN**


Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/atm/](#)

Element:

```
<li>  
  
    <a href="#" class="printLink">  
  
        Print  
  
    </a>  
  
</li>
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/atm/](#)

Element:

```
<div id="contentTop">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/atm/](#)

Element:

```
<div class="c52noLink" id="NID1_5_3_1_2_2">Share</div>
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See:  
<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: [/atm/](#)

**Element:**

```
<a class="c52fb facebook c28aLink" href="/exit/social?site=facebook" target="_blank" rel="noopener noreferrer" data-mrkt-tracking-id="3b21794e-c658-46f4-900f-297d992ea6f9" aria-label="Share this page ...
```

**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1

Page: [/ WCAG 1.4.1](#)

**Element:**

```
<a href="#" class="ps-masthead-help" role="button" aria-expanded="false">Help</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1

Page: [/ WCAG 1.4.1](#)

**Element:**

```
<a href="/help/routing-number/">How do I find my routing and account numbers?</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1

Page: [/ WCAG 1.4.1](#)

**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: / [WCAG 1.4.1](#)

**Element:**

```
<a href="/checking/" class="">Checking</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: / [WCAG 1.4.1](#)

**Element:**

```
<a href="/es/" xml:lang="es" id="langPrefToggle" class="spTogglePersonal" name="langPrefToggle" lang="es">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: / [WCAG 1.4.1](#)


**Element:**

```
<a href="/help/online-banking/zelle-faqs/#isthereafeeforzelle">Is there a fee for Zelle<sup>®</sup>?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: / [WCAG 1.4.1](#)


**Element:**

```
<a href="/help/">See more FAQs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: / [WCAG 1.4.1](#)


**Element:**

```
<a href="/savings-cds/" class="">Savings & CD</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: / [WCAG 1.4.1](#)

**Element:**

```
<a href="https://creditcards.wellsfargo.com/?sub_channel=WEB&vendor_code=WF&linkLoc=FNMC&lang=en" data-platform="creditCardsWF">Credit Cards</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**Page:** / [WCAG 1.4.1](#)

**Element:**

```
<a href="/privacy-security/fraud/report/">How do I report suspected fraud?</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**Page:** /[about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/routing-number/">How do I find my routing and account numbers?</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**Page:** /[about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/about/corporate/governance/">Leadership & Governance</a>
```


**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.


**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**Page:** [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/">See more FAQs</a>
```


 **SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.


**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#) 

**Page:** [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/privacy-security/fraud/report/">How do I report suspected fraud?</a>
```


 **SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.


**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#) 

**Page:** [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="#" class="ps-masthead-help" role="button" aria-expanded="false">Help</a>
```

 **SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. [WCAG 1.4.1](#) 

**Page:** [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/es/" xml:lang="es" id="langPrefToggle" class="spTogglePersonal" name="langPrefToggle" lang="es">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/about/diversity/">Inclusion & Accessability</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/investor-relations/">Investor Relations </a>
```



**SONDE FIX PLAN**


Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [/about/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/online-banking/zelle-faqs/#isthereafeeforzelle">Is there a fee for Zelle<sup>®</sup>?</a>
```

 **SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [/atm/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/com/" class="tabNavLink" id="tabNavCommercial" name="tabNavCommercial">Commercial Banking</a>
```

 **SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [/atm/](#) [WCAG 1.4.1](#)


**Element:**

```
<a href="/biz/" class="tabNavLink" id="tabNavSmallBusiness" name="tabNavSmallBusiness">Business</a>
```

 **SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: [/atm/](#) [WCAG 1.4.1](#)


**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: [/atm/](#) [WCAG 1.4.1](#)


**Element:**

```
<a href="/spanish/" id="langPrefToggle" class="spTogglePersonal" xml:lang="es" name="langPrefToggle" lang="es">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(82, 117, 189), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: [/atm/](#) [WCAG 1.4.1](#)

**Element:**

```
<a class="ShareLink c52linkedin" href="http://www.linkedin.com/shareArticle?mini=true&ro=false&url=https%3A%2F%2Fwww.wellsfargo.com%2Fatm%2F&summary=ATM%20Banking%20-%20Wells%20Fargo&t
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/atm/](#) [WCAG 1.4.1](#)**Element:**

```
<a href="/help/">Customer Service</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/atm/](#) [WCAG 1.4.1](#)**Element:**

```
<a href="/cib/" class="tabNavLink" id="tabNavCorporateBanking" name="tabNavCorporateBanking">Corporate & Investment Banking</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(82, 117, 189), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/atm/](#) [WCAG 1.4.1](#)**Element:**

```
<a class="ShareLink c52email" href="mailto:?body=Hi%2C%0A%0AI%20thought%20you'd%20be%20interested%20in%20this%20page%20I%20found%20on%20wellsfargo.com%3A%20%0A%0AWells%20Fargo%20ATM%20Banking%0AWells%
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1 

**Page:** [/atm/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/investing-wealth/" class="tabNavLink" id="tabInvestingWealth" name="tabInvestingWealth">Investing & Wealth Management</a>
```




**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(90, 93, 98), text: rgb(67, 67, 67)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1 

**Page:** [/atm/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/">Personal</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

**MEDIUM**

WCAG 1.4.1 

**Page:** [/auto-loans/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/privacy-security/fraud/report/">How do I report suspected fraud?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

**Page:** </auto-loans/> [WCAG 1.4.1](#)**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

**Page:** </auto-loans/> [WCAG 1.4.1](#)**Element:**

```
<a href="/help/online-banking/zelle-faqs/#isthereafeeforzelle">Is there a fee for Zelle<sup>®</sup>?</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

**Page:** </auto-loans/> [WCAG 1.4.1](#)**Element:**

```
<a href="/help/">See more FAQs</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

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WCAG 1.4.1

**Page:** </auto-loans/> [WCAG 1.4.1](#)**Element:**

```
<a href="/es/" xml:lang="es" id="langPrefToggle" class="spTogglePersonal" name="langPrefToggle" lang="es">Español</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

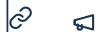
WCAG 1.4.1

**Page:** </auto-loans/> [WCAG 1.4.1](#)**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(90, 70, 155), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

**Page:** </auto-loans/> [WCAG 1.4.1](#)**Element:**

```
<a href="https://sites.wf.com/fargo/" enrollmentid="5208">Meet Fargo</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

**Page:** </auto-loans/> [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/routing-number/">How do I find my routing and account numbers?</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

**MEDIUM**

**Page:** </auto-loans/> [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/">Customer Service and FAQs</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

**Page:** </auto-loans/> [WCAG 1.4.1](#)

**Element:**

```
<a href="#" class="ps-masthead-help" role="button" aria-expanded="false">Help</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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**MEDIUM**

Page: [/biz/](#) [WCAG 1.4.1](#)

Element:

```
<a href="/biz/checking/">Checking</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/biz/](#) [WCAG 1.4.1](#)

Element:

```
<a href="/biz/savings/">Savings & CD</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/biz/](#) [WCAG 1.4.1](#)

Element:

```
<a href="#" class="ps-masthead-help" role="button" aria-expanded="false">Help </a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/biz/](#) [WCAG 1.4.1](#)

Element:

```
<a href="/help/online-banking/wires-faqs/">How do I set up a wire transfer?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/biz/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/biz/business-credit/credit-cards/">Credit Cards</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/biz/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/online-banking/activity-faqs/#whyaremyavailableandpostedbalancesdifferent">Why are my available balance and posted balances different?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1



Page: [/biz/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/biz/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/biz/help/faqs/">See more FAQs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/biz/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/checking-savings/deposits-faqs/#whenwillmydepositbecreditedtomyaccount">When will my deposit be credited to my account?</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

Page: [/biz/](#) [WCAG 1.4.1](#)

**Element:**

```
<a href="/es/" xml:lang="es" id="langPrefToggle" class="spTogglePersonal" name="langPrefToggle" lang="es">Español</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

**Page:** </checking/alt/> [WCAG 1.4.1](#)**Element:**

```
<a href="/es/" xml:lang="es" id="langPrefToggle" class="spTogglePersonal" name="langPrefToggle" lang="es">Español</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1

**Page:** </checking/alt/> [WCAG 1.4.1](#)**Element:**

```
<a href="/privacy-security/fraud/report/">How do I report suspected fraud?</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.


WCAG 1.4.1

**Page:** </checking/alt/> [WCAG 1.4.1](#)**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```

**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(255, 255, 255), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

**Page:** </checking/alt/> [WCAG 1.4.1](#)


**Element:**

```
<a href="#" class="ps-masthead-help" role="button" aria-expanded="false">Help</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

**Page:** </checking/alt/> [WCAG 1.4.1](#)


**Element:**

```
<a href="/help/">See more FAQs</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

**Page:** </checking/alt/> [WCAG 1.4.1](#)


**Element:**

```
<a href="/locator/">ATMs/Locations</a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(59, 51, 49), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1 

Page: </checking/alt/> [WCAG 1.4.1](#)

Element:

```
<a href="/help/">Customer Service and FAQs</a>
```

 **SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1 



Page: </checking/alt/> [WCAG 1.4.1](#)

Element:

```
<a href="/help/online-banking/zelle-faqs/#isthereafeeforzelle">Is there a fee for Zelle<sup>®</sup>?</a>
```

 **SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(90, 70, 155), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1 



Page: </checking/alt/> [WCAG 1.4.1](#)

Element:

```
<a title=" Learn more about mobile and online banking" type="componentlink" data-page-uri="tcm:702-352491-64" data-component-uri="tcm:702-267348" href="/mobile-online-banking/">Learn more</a>
```

 **SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(120, 112, 112)). Users who cannot perceive color differences may not identify this as a link.

WCAG 1.4.1 



Page: </checking/alt/> [WCAG 1.4.1](#)

**Element:**

```
<a href="/help/routing-number/">How do I find my routing and account numbers?</a>
```

**SONDE FIX PLAN**  
Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Insufficient color contrast: 4.11:1 (required: 4.5:1 for normal text). WCAG 1.4.3

Foreground: rgb(0, 0, 0), background: rgb(215, 30, 40). Text: "MENU"

Page: </biz/> WCAG 1.4.3

**Element:**

```
<span>MENU</span>
```

<b>4.11:1</b> x CURRENT		<b>4.53:1</b> ✓ SUGGESTED
	→	
<input checked="" type="checkbox"/> #000000 on <input checked="" type="checkbox"/> #d71e28		<input type="checkbox"/> #f1f1f1 on <input checked="" type="checkbox"/> #d71e28

**SONDE FIX PLAN**  
Current ratio: 4.11:1 (need 4.5:1). Change foreground from #000000 to #f1f1f1 (ratio: 4.5:1).

**MEDIUM** Navigation region "Footer Navigation" (present on www.wellsfargo.com) is missing on this page. Navigation should appear consistently across pages. WCAG 3.2.3

Page: </about/> WCAG 3.2.3

**Element:**

```
<!-- missing: nav[aria-label="Footer Navigation"] -->
```

**SONDE FIX PLAN**  
Ensure the "Footer Navigation" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

**MEDIUM** Navigation region "Header Navigation" (present on www.wellsfargo.com) is missing on this page. Navigation should appear consistently across pages. WCAG 3.2.3

Page: </atm/> WCAG 3.2.3

**Element:**

```
<!-- missing: nav[aria-label="Header Navigation"] -->
```



**SONDE FIX PLAN**

Ensure the "Header Navigation" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content. Ensure the "Main Navigation" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content. Ensure the "Footer Navigation" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

Navigation region "Footer Navigation" (present on www.wellsfargo.com)

**MEDIUM**

is missing on this page. Navigation should appear consistently across pages. WCAG 3.2.3

Page: </auto-loans/> WCAG 3.2.3

**Element:**

```
<!-- missing: nav[aria-label="Footer Navigation"] -->
```



**SONDE FIX PLAN**

Ensure the "Footer Navigation" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

Navigation "Main Navigation" has links in a different order than on www.wellsfargo.com. Shared links appear as [Investing & Wealth Management, Business, Checking, Savings & CDs, Credit Cards, Commercial Banking, Corporate & Investment Banking, About Wells Fargo, ATMs/Locations, Customer service and FAQs, Español] vs baseline [Checking, Savings & CDs, Credit Cards, Investing & Wealth Management, Business, Commercial Banking, Corporate & Investment Banking, About Wells Fargo, ATMs/Locations, Customer service and FAQs, Español].

**MEDIUM**

WCAG 3.2.3

Page: </biz/> WCAG 3.2.3

**Element:**

```
<nav aria-label="Main Navigation"><!-- 16 links --></nav>
```



**SONDE FIX PLAN**

Keep navigation links in the same relative order across all pages. Adding or removing links is fine, but shared links should maintain consistent ordering.

Navigation region "Footer Navigation" (present on www.wellsfargo.com)

**MEDIUM**

is missing on this page. Navigation should appear consistently across pages. WCAG 3.2.3

Page: </biz/> WCAG 3.2.3

**Element:**

```
<!-- missing: nav[aria-label="Footer Navigation"] -->
```



**SONDE FIX PLAN**

Ensure the "Footer Navigation" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

Navigation region "Footer Navigation" (present on www.wellsfargo.com)

**MEDIUM**

is missing on this page. Navigation should appear consistently across pages. WCAG 3.2.3

Page: </checking/alt/> WCAG 3.2.3

**Element:**

```
<!-- missing: nav[aria-label="Footer Navigation"] -->
```



**SONDE FIX PLAN**

Ensure the "Footer Navigation" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

Clicking "Contactless SymbolOpens Dialog" inserts 5 element(s) without ARIA live region. Screen readers will not announce this dynamic content. WCAG 4.1.3

**MEDIUM**

Page: </atm/> WCAG 4.1.3

**Element:**

```
<a tabindex="0" role="button" id="7f74e3c7-7384-4abc-8dc6-93416b82cd53" data-content-id="tcm:84-184177-16" data-cid="tcm:222-184177" data-ctid="tcm:222-2806-32" class="c29link" type="balloonhelp">Cont
```



**SONDE FIX PLAN**

Wrap dynamically inserted content in an element with aria-live="polite" (or role="status"/"alert") so assistive technologies announce the change.

Clicking "Search Opens a dialog." inserts 1 element(s) without ARIA live region. Screen readers will not announce this dynamic content. WCAG 4.1.3

**MEDIUM**

Page: </atm/> WCAG 4.1.3

**Element:**

```
<button id="nxgSearchButton">
  <span class="nxgSearchText">Search</span>&nbsp;
  <span class="nxgVisuallyHidden" id="nxgSearchDescription">Opens a dialog.</span>
  <span class="nxgS
```



**SONDE FIX PLAN**

Wrap dynamically inserted content in an element with aria-live="polite" (or role="status"/"alert") so assistive technologies announce the change.

**MEDIUM**

Clicking "Share this page" inserts 9 element(s) without ARIA live region.  
Screen readers will not announce this dynamic content.

WCAG 4.1.3



Page: [/atm/](#) [WCAG 4.1.3](#)

**Element:**

```
<a href="#" class="c52Link PopupOpener" aria-expanded="false" aria-labelledby="c52_socialshare" role="button"><span class="hidden" id="c52_socialshare">Share this page</span> </a>
```



**SONDE FIX PLAN**

Wrap dynamically inserted content in an element with aria-live="polite" (or role="status"/"alert") so assistive technologies announce the change.

**MEDIUM**

Broken link: <https://www.wellsfargo.com/investor-relations/> returned status 404  
Not Found after 1 attempts



Page: [/about/](#)

**Element:**

```
<a href="https://www.wellsfargo.com/investor-relations/">Investor Relations</a>
```

**MEDIUM**

Content clipped by 54px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



Page: [/atm/](#) [WCAG 1.4.12](#)

**Element:**

```
<span class="hidden" id="c52_socialshare">Share this page</span>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 143px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



Page: [/atm/](#) [WCAG 1.4.12](#)

**Element:**

```
<span class="jaws_hidden">Share this page on Facebook, opens a dialog</span>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 53px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



Page: </atm/> [WCAG 1.4.12](#)

**Element:**

```
<span class="nxgVisuallyHidden" id="nxgSearchDescription">Opens a dialog.</span>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 99px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



Page: </auto-loans/> [WCAG 1.4.12](#)

**Element:**

```
<span class="hidden" data-translation-text="footnote-dialog-announcement">Opens a modal dialog for footnote </span>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 102px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



Page: </auto-loans/> [WCAG 1.4.12](#)

**Element:**

```
<a href="#skip" class="hidden">Skip to main content</a>
```



**SONDE FIX PLAN**

Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM**

Content clipped by 459px when text spacing is applied per WCAG 1.4.12. Text may be hidden when users adjust spacing for readability.

WCAG 1.4.12



Page: </biz/> [WCAG 1.4.12](#)

**Element:**

```
<h1 class="hidden" id="skip">Wells Fargo business online banking login & amp; busines  
s services</h1>
```

**SONDE FIX PLAN**  
Avoid fixed-height containers with overflow: hidden for text content. Use min-height or allow containers to grow.

**MEDIUM** Element overflows viewport by 125px at 320px width. WCAG 1.4.10

**Page:** </checking/alt/> [WCAG 1.4.10](#)

**Element:**

```
<a href="/checking/prime/">Prime Checking</a>
```

**SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 280px at 320px width. WCAG 1.4.10

**Page:** </checking/alt/> [WCAG 1.4.10](#)

**Element:**

```
<span role="columnheader" test-id="table-theme" class="table-column wim_gold column4  
column-hidden" aria-hidden="false">
```

ier Checki

```
<p><a href="/checking/premier/">Prem
```

**SONDE FIX PLAN**  
Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 132px at 320px width. WCAG 1.4.10

**Page:** </checking/alt/> [WCAG 1.4.10](#)

**Element:**

```
<span role="cell" class="header-desc-text column3 column-hidden">Elevated experience  
with rewards</span>
```

**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 132px at 320px width.

WCAG 1.4.10



Page: </checking/alt/> [WCAG 1.4.10](#)

**Element:**

```
<span role="columnheader" test-id="table-theme" class="table-column periwinkle column n3 column-hidden" aria-hidden="false">
```

```
<p><a href="/checking/prime/">Prime
```

Checking



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 132px at 320px width.

WCAG 1.4.10



Page: </checking/alt/> [WCAG 1.4.10](#)

**Element:**

```
<span class="color-theme"></span>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 125px at 320px width.

WCAG 1.4.10



Page: </checking/alt/> [WCAG 1.4.10](#)

**Element:**

```
<p><a href="/checking/prime/">Prime Checking</a></p>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Element overflows viewport by 280px at 320px width.

WCAG 1.4.10



Page: </checking/alt/> [WCAG 1.4.10](#)

**Element:**

```
<span role="cell" class="header-desc-text column4 column-hidden">Exclusive benefits, priority service</span>
```



**SONDE FIX PLAN**

Set max-width: 100% or use overflow-wrap to prevent horizontal overflow.

**MEDIUM** Missing X-Frame-Options header



Page: </biz/>



**SONDE FIX PLAN**

Add X-Frame-Options: DENY or SAMEORIGIN

Deep focus region: navigation "corporate, legal, security" has 11 tab stops before focus escapes. Consider adding skip navigation or grouping with arrow keys.

**LOW**

WCAG 2.4.1



Page: </atm/> [WCAG 2.4.1](#)

Element:

```
<nav role="navigation">corporate, legal, security</nav>
```



**SONDE FIX PLAN**

Add a "skip to content" link or use roving tabindex to reduce the number of Tab stops.

Deep focus region: navigation "Privacy, Cookies, Security & Legal " has 11 tab stops before focus escapes. Consider adding skip navigation or grouping with arrow keys.

**LOW**

WCAG 2.4.1



Page: </auto-loans/> [WCAG 2.4.1](#)

Element:

```
<nav role="navigation">Privacy, Cookies, Security & Legal</nav>
```



**SONDE FIX PLAN**

Add a "skip to content" link or use roving tabindex to reduce the number of Tab stops.

**LOW**

Broken link: <https://www.twitter.com/wellsfargo/> returned status 403 Forbidden after 1 attempts



Page: [/](#)

Element:

```
<a href="https://www.twitter.com/wellsfargo/">Continue</a>
```

LOW

Broken link: <https://www.wellsfargojobs.com/en/life-at-wells-fargo/benefits/> returned status 403 Forbidden after 1 attempts



Page: [/about/](#)

Element:

```
<a href="https://www.wellsfargojobs.com/en/life-at-wells-fargo/benefits/">Benefits</a>
```

LOW

Link timeout: <https://www-us.computershare.com/Investor/> did not respond within 5000ms after 2 attempts



Page: [/about/](#)

Element:

```
<a href="https://www-us.computershare.com/Investor/">Computershare Trust Co.</a>
```

LOW

Broken link: <https://www.wellsfargojobs.com/> returned status 403 Forbidden after 1 attempts



Page: [/about/](#)

Element:

```
<a href="https://www.wellsfargojobs.com/">Search jobs</a>
```

LOW

Broken link: <https://www.wellsfargojobs.com/en/inclusion/> returned status 403 Forbidden after 1 attempts



Page: [/about/](#)

Element:

```
<a href="https://www.wellsfargojobs.com/en/inclusion/">Inclusion</a>
```

LOW

Broken link: <https://newsroom.wf.com/> returned status 403 Forbidden after 1 attempts



Page: [/about/](#)

Element:

```
<a href="https://newsroom.wf.com/">Newsroom</a>
```

LOW

Broken link: <https://www.wellsfargojobs.com/en/diversity/> returned status 403 Forbidden after 1 attempts



**Page:** [/about/](#)

**Element:**

```
<a href="https://www.wellsfargojobs.com/en/diversity/">Job seekers</a>
```

**LOW** Broken link: <https://www.wellsfargojobs.com/en/frequently-asked-questions> returned status 403 Forbidden after 1 attempts

**Page:** [/about/](#)

**Element:**

```
<a href="https://www.wellsfargojobs.com/en/frequently-asked-questions">FAQs</a>
```

**LOW** Broken link: <https://newsroom.wf.com/English/news-releases/> returned status 403 Forbidden after 1 attempts

**Page:** [/about/](#)

**Element:**

```
<a href="https://newsroom.wf.com/English/news-releases/">Press Releases</a>
```

**LOW** Broken link: <https://www.wellsfargojobs.com/en/early-careers/> returned status 403 Forbidden after 1 attempts

**Page:** [/about/](#)

**Element:**

```
<a href="https://www.wellsfargojobs.com/en/early-careers/">Early careers</a>
```

**LOW** Broken link: <https://www.wellsfargojobs.com/en/resources/> returned status 403 Forbidden after 1 attempts

**Page:** [/about/](#)

**Element:**
















```
<a href="https://www.wellsfargojobs.com/en/resources/">Hiring resources</a>
```

**LOW** Broken link: <https://newsroom.wf.com/English/home/default.aspx> returned status 403 Forbidden after 1 attempts

**Page:** [/about/](#)

**Element:**

```
<a href="https://newsroom.wf.com/English/home/default.aspx">Learn more</a>
```

<b>LOW</b>	Broken link: <a href="https://www.wellsfargojobs.com/en/">https://www.wellsfargojobs.com/en/</a> returned status 403 Forbidden after 1 attempts	  
<b>Page:</b> <a href="#">/about/</a> <b>Element:</b> <pre>&lt;a href="https://www.wellsfargojobs.com/en/"&gt;Join us&lt;/a&gt;</pre>		
<b>LOW</b>	Broken link: <a href="https://www.wellsfargojobs.com/en/well-life">https://www.wellsfargojobs.com/en/well-life</a> returned status 403 Forbidden after 1 attempts	  
<b>Page:</b> <a href="#">/about/</a> <b>Element:</b> <pre>&lt;a href="https://www.wellsfargojobs.com/en/well-life"&gt;Well Life&lt;/a&gt;</pre>		
<b>LOW</b>	Broken link: <a href="https://newsroom.wf.com/English/press-room/">https://newsroom.wf.com/English/press-room/</a> returned status 403 Forbidden after 1 attempts	  
<b>Page:</b> <a href="#">/about/</a> <b>Element:</b> <pre>&lt;a href="https://newsroom.wf.com/English/press-room/"&gt;Media resources&lt;/a&gt;</pre>		
<b>LOW</b>	Link timeout: <a href="https://www.wellsfargo.com/biz/savings/platinum/">https://www.wellsfargo.com/biz/savings/platinum/</a> did not respond within 5000ms after 2 attempts	  
<b>Page:</b> <a href="#">/biz/</a> <b>Element:</b> <pre>&lt;a href="https://www.wellsfargo.com/biz/savings/platinum/"&gt;Business Platinum Saving s  &lt;/a&gt;</pre>		
<b>LOW</b>	Link timeout: <a href="https://smallbusinessproductselector.wellsfargo.com/customer/checking">https://smallbusinessproductselector.wellsfargo.com/customer/checking</a> did not respond within 5000ms after 2 attempts	  
<b>Page:</b> <a href="#">/biz/</a> <b>Element:</b>		

```
<a href="https://smallbusinessproductselector.wellsfargo.com/customer/checking">Product Selector
```

```
Tell us</a>
```

LOW

Broken link: <https://www.businesstrack.com/> returned status 403 Forbidden after 1 attempts

Page: </biz/>

Element:

```
<a href="https://www.businesstrack.com/">Continue</a>
```

LOW

Missing Referrer-Policy header

Page: </about/>



SONDE FIX PLAN

Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

LOW

Missing Referrer-Policy header

Page: </atm/>



SONDE FIX PLAN

Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

LOW

Missing Referrer-Policy header

Page: </auto-loans/>



SONDE FIX PLAN

Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

LOW

Missing Referrer-Policy header

Page: </checking/alt/>



SONDE FIX PLAN

Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

## Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P =  $\Sigma(\text{weight} \times \text{count})$ , N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

*The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.*

### Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)