



Sonde

# Accessibility Health Check

<https://capitalone.com>

989



Excellent

April 28, 2026

Provided free by Sonde

<https://daylight.sonde.life/usfin/capitalone-com/>

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**14** pages | **79** findings | **2** critical | **15** high | **54** medium | **8** low | **5.6** avg/page |  
**1,994** elements | **73** with findings | **96.3%** ECR | **3m 21s** total | **14.3s** per page

---

# Top Findings

[Copy a direct link to share a finding](#) · [Open a discussion to give feedback on a finding](#)

**Insufficient color contrast: 1.00:1 (required: 4.5:1 for normal text).**

**CRITICAL** Foreground: rgb(255, 255, 255), background: rgb(255, 255, 255). Text: "Credit card overview" WCAG 1.4.3

Page: / [WCAG 1.4.3](#)

**Element:**

```
<a class="site-L2__tabbable ng-star-inserted" href="/credit-cards/" target="_self">C  
redit card overview</a>
```

**1.00:1** x CURRENT      **4.53:1** ✓ SUGGESTED

#ffffff on  #ffffff       #777676 on  #ffffff

**SONDE FIX PLAN**  
Current ratio: 1.00:1 (need 4.5:1). Change foreground from #ffffff to #777676 (ratio: 4.5:1).

**Keyboard trap detected in nav "Cars for saleNew cars for saleUsed cars". Focus cycles within 4 elements without escaping. 17 focusable elements in container.**

**CRITICAL** cars ". Focus cycles within 4 elements without escaping. 17 focusable elements in container. WCAG 2.1.2

Page: /cars/calculator [WCAG 2.1.2](#)

**Element:**

```
<nav role="nav">Cars for saleNew cars for saleUsed cars </nav>
```

**SONDE FIX PLAN**  
Ensure Tab and Shift+Tab can move focus out of this region. If this is a modal dialog, provide a close mechanism (Escape key) that returns focus to the trigger element.

**Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically.**




**HIGH** will skip or announce it generically. WCAG 1.1.1

Page: /cars/calculator [WCAG 1.1.1](#)

**Element:**

```
<!-- a11y: role="image" -->
```


**SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.




**HIGH** Image has no accessible name in the accessibility tree. Screen readers will skip or announce it generically. WCAG 1.1.1   

Page: </cars/calculator> [WCAG 1.1.1](#)

Element:

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Page: </cars/calculator> [WCAG 1.1.1](#)

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Page: </cars/calculator> [WCAG 1.1.1](#)

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Page: </cars/calculator> [WCAG 1.1.1](#)

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Page: </cars/calculator> [WCAG 1.1.1](#)

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Page: </cars/calculator> [WCAG 1.1.1](#)

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Page: </cars/calculator> [WCAG 1.1.1](#)

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WCAG 1.1.1



Page: </cars/calculator> [WCAG 1.1.1](#)

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WCAG 1.1.1



Page: </cars/calculator> [WCAG 1.1.1](#)

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WCAG 1.1.1



Page: </cars/calculator> [WCAG 1.1.1](#)

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**SONDE FIX PLAN**

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WCAG 1.1.1






**Page:** </cars/calculator> [WCAG 1.1.1](#)

**Element:**


```
<!-- a11y: role="image" -->
```




 **SONDE FIX PLAN**  
Add alt text to the image. If decorative, mark with role="presentation" or alt="". WCAG 1.1.1 requires text alternatives for non-text content.

**HIGH** Console warning: OneTag has encountered at least one warning. Please refer to the oneTag documentation on how to enable oneTag debug messages.   

**Page:** [/](#)


**Source:** <https://onetms.capitalone.com/ot/ot.js:7> **MEDIUM**




 **SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer

**HIGH** Console warning: Newrelic action queued -> setCustomAttribute: app-version 0.1.678 (2 occurrences)   

**Page:** </cars/calculator>

**Source:** <https://www.capitalone.com/cars/ocb-ui/search-assets/logger.BmHwsxRQ.js:0> **MEDIUM**


 **SONDE FIX PLAN**  
Add Strict-Transport-Security header with max-age of at least 31536000 Add X-Frame-Options: DENY or SAMEORIGIN Add a Content-Security-Policy header with appropriate directives Add Referrer-Policy: strict-origin-when-cross-origin or no-referrer




**MEDIUM** Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose. WCAG 4.1.2   

**Page:** [/](#) [WCAG 4.1.2](#)

**Element:**

```
<!-- a11y: role="generic" -->
```


 **SONDE FIX PLAN**  
Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.




**MEDIUM** Focusable element has generic role. Keyboard users can reach it but screen readers provide no context about its purpose. WCAG 4.1.2   

Page: / [WCAG 4.1.2](#)

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Page: / [WCAG 4.1.2](#)

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WCAG 4.1.2



Page: / [WCAG 4.1.2](#)

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WCAG 4.1.2



Page: / [WCAG 4.1.2](#)

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```
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WCAG 4.1.2



Page: / [WCAG 4.1.2](#)

Element:

```
<!-- a11y: role="generic" -->
```



**SONDE FIX PLAN**

Add an explicit ARIA role (e.g., role="button") and an accessible name. WCAG 4.1.2 requires interactive elements to expose their role.

**MEDIUM**

Page has 2 "navigation" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: [/cars/calculator](#) [WCAG 1.3.1](#)

Element:

```
<!-- 2 navigation landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "navigation" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

Page has 2 "contentinfo" landmarks but only 0 have distinct labels. Screen reader users cannot distinguish between them.

WCAG 1.3.1



Page: </cars/calculator> [WCAG 1.3.1](#)

Element:

```
<!-- 2 contentinfo landmarks, 0 labeled -->
```



**SONDE FIX PLAN**

Add unique aria-label or aria-labelledby to each "contentinfo" landmark so screen readers can differentiate them. Example: <nav aria-label="Primary">, <nav aria-label="Footer">.

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div _ngcontent-web-shell-c347514875="" class="grv-shr-lib-row">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<label _ngcontent-web-shell-c2931505271="" for="ods-input-1" class="grv-shr-lib-text field__label grv-shr-lib-text__body--tiny">Password</label>
```



**SONDE FIX PLAN**


Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: /

Element:

```
<div _ngcontent-web-shell-c2667954597="" class="card-overlay">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: /

Element:

```
<h1 _ngcontent-web-shell-c2562791342="" tabindex="0" class="main-title visuallyhidden ng-star-inserted" aria-label="Explore Capital One's Banking and Financial Services">Explore Capital One's Banking ...
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: /

Element:

```
<input _ngcontent-web-shell...="" type="text" id="ods-input-0" maxlength="50" name="ods-input-0" aria-label="Username" aria-describedby="us-login-auth-error-..." required="" class="login-username grv-...
```

 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks

Page: /

Element:

```

```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<input _ngcontent-web-shell...="" type="password" id="ods-input-1" maxlength="64" name="ods-input-1" aria-label="Password" aria-describedby="us-login-auth-error-..." required="" class="login-password ...>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div _ngcontent-web-shell-c347514875="" class="grv-shr-lib-row"><div _ngcontent-web-shell-c347514875="" class="grv-shr-lib-col headline"><h2 _ngcontent-web-shell-c347514875="" class="grv-shr-lib-text_...>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<shared-cms-base-shared-component id="meet-capital-one" tabindex="-1" style="scroll-margin-top: 68px; display: block;" class="legacy-component ng-star-inserted">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<shared-cms-base-shared-component id="meet-capital-one" tabindex="-1" style="scroll-margin-top: 68px; display: block;" class="legacy-component ng-star-inserted">
```



**SONDE FIX PLAN**

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All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

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```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<input _ngcontent-web-shell-c2931505271="" type="checkbox" id="rememberMe" name="rememberMe" class="rem-checkbox ng-untouched ng-pristine ng-valid" data-initial-value="">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks






**Page:** [/](#)

**Element:**

```
<div _ngcontent-web-shell...="" role="tabpanel" class="feature-image active..." id="activeImage0" aria-labelledby="tab0" style="background-image: ur...">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<div _ngcontent-web-shell-c347514875="" role="tablist" class="interactive-features-tablist">
```


 **SONDE FIX PLAN**  
Ensure all page content is contained by landmarks. See: <https://www.w3.org/WAI/WCAG22/quickref/>




**MEDIUM** The skip-link target should exist and be focusable: Fix any of the following: No skip link target   

**Page:** [/](#)

**Element:**

```
<a _ngcontent-web-shell-c1855419180="" href="#default-id" class="site-header__skip-nav"> Skip to main content</a>
```


 **SONDE FIX PLAN**  
Ensure all skip links have a focusable target. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM** All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks   

**Page:** [/](#)

**Element:**

```
<label _ngcontent-web-shell-c2931505271="" for="rememberMe" class="grv-shr-lib-text_body--tiny">Remember me</label>
```

 **SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following:

Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<a _ngcontent-web-shell-c2931505271="" id="setUpAccess" class="asset-link set-up-access grv-shr-lib-text__body--tiny" data-initial-value="Set up online access" href="https://verified.capitalone.com/en...
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

Element:

```
<div _ngcontent-web-shell-c2931505271="" class="grv-shr-lib-col--sm-2 login-field ng-star-inserted">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should have one main landmark: Fix all of the following: Document does not have a main landmark



Page: [/](#)

Element:

```
<html lang="en">
```



**SONDE FIX PLAN**

Ensure the document has a main landmark. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



Page: [/](#)

**Element:**

```
<label _ngcontent-web-shell-c2931505271="" for="ods-input-0" class="grv-shr-lib-text field__label grv-shr-lib-text__body--tiny">Username</label>
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

All page content should be contained by landmarks: Fix any of the following: Some page content is not contained by landmarks



**Page:** [/](#)

**Element:**

```
<div _ngcontent-web-shell-c553998024="" class="grv-shr-lib-row ng-tns-c553998024-0">
```



**SONDE FIX PLAN**

Ensure all page content is contained by landmarks. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Contentinfo landmark should not be contained in another landmark: Fix any of the following: The contentinfo landmark is contained in another landmark.



**Page:** [/cars/calculator](#)

**Element:**

```
<footer class="bg-FsClrBrandPaletteMidnight font-sans text-white">
```



**SONDE FIX PLAN**

Ensure the contentinfo landmark is at top level. See: <https://www.w3.org/WAI/WCAG22/quickref/>

**MEDIUM**

Document should not have more than one contentinfo landmark: Fix any of the following: Document has more than one contentinfo landmark



**Page:** [/cars/calculator](#)

**Element:**

```
<footer>
```



**SONDE FIX PLAN**

Ensure the document has at most one contentinfo landmark. See:

<https://www.w3.org/WAI/WCAG22/quickref/> Ensure landmarks are unique. See:

<https://www.w3.org/WAI/WCAG22/quickref/>

Landmarks should have a unique role or role/label/title (i.e. accessible name)

**MEDIUM**

combination: Fix any of the following: The landmark must have a unique aria-label, aria-labelledby, or title to make landmarks distinguishable

Page: </cars/calculator>

Element:

```
<nav class="hidden xl:flex order-2">
```



**SONDE FIX PLAN**

Ensure landmarks are unique. See: <https://www.w3.org/WAI/WCAG22/quickref/>

Link is distinguished from surrounding text only by color (link: rgb(20,

**MEDIUM**

20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [/ WCAG 1.4.1](#)

Element:

```
<a class="sub-heading-link" href="/credit-cards/travel-and-miles/" target="_self" tabindex="-1"><span class="sub-heading">Credit Level: Excellent to Good</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(20,

**MEDIUM**

20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [/ WCAG 1.4.1](#)

Element:

```
<a class="sub-heading-link" href="/credit-cards/cash-back/" target="_self" tabindex="-1"><span class="sub-heading">Credit Level: Excellent to Fair</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

Link is distinguished from surrounding text only by color (link: rgb(20,

**MEDIUM**

20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

**Element:**

```
<a class="site-L2__tabbable" href="/credit-cards/fair-and-building/" target="_self">  
<span class="heading">Credit Building</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

**Element:**

```
<a class="sub-heading-link" href="/small-business/credit-cards/" target="_self" tabi  
ndex="-1"><span class="sub-heading">Credit Level: Excellent to Fair</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

**Element:**

```
<a class="site-L2__tabbable" href="/credit-cards/cash-back/" target="_self"><span cl  
ass="heading">Cash Back Rewards</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM** Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / [WCAG 1.4.1](#)

**Element:**

```
<a class="site-L2__tabbable" href="/credit-cards/travel-and-miles/" target="_self"><span class="heading">Travel Rewards</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [WCAG 1.4.1](#)

**Element:**

```
<a class="sub-heading-link" href="/credit-cards/fair-and-building/" target="_self" tabindex="-1"><span class="sub-heading">Credit Level: Fair to Rebuilding</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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Page: [WCAG 1.4.1](#)

**Element:**

```
<a class="site-L2__tabbable" href="/credit-cards/students/" target="_self"><span class="heading">Student Rewards</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

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Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: [WCAG 1.4.1](#)

**Element:**

```
<a class="site-L2__tabbable" href="/small-business/credit-cards/" target="_self"><span class="heading">Business Rewards</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Link is distinguished from surrounding text only by color (link: rgb(20, 20, 20), text: rgb(0, 0, 0)). Users who cannot perceive color differences may not identify this as a link. WCAG 1.4.1

Page: / WCAG 1.4.1

**Element:**

```
<a class="sub-heading-link" href="/credit-cards/students/" target="_self" tabindex="-1"><span class="sub-heading">Credit Level: Fair</span></a>
```



**SONDE FIX PLAN**

Add a non-color visual indicator to links: underline (text-decoration: underline), border-bottom, increased font-weight, or a visible icon. The indicator must be present in the default state, not just on hover.

**MEDIUM**

Navigation region "card" (present on www.capitalone.com) is missing on this page. Navigation should appear consistently across pages. WCAG 3.2.3

Page: /cars/calculator WCAG 3.2.3

**Element:**

```
<!-- missing: nav#card-menu-container -->
```



**SONDE FIX PLAN**

Ensure the "card" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content. Ensure the "bank" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content. Ensure the "auto" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content. Ensure the "businessOOF" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content. Ensure the "commercial" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content. Ensure the "benefits" navigation region appears on all pages in the site. Consistent navigation helps users predict where to find content.

**MEDIUM**

Clicking "How to calculate car loan interest?" inserts 1 element(s) without ARIA live region. Screen readers will not announce this dynamic content. WCAG 4.1.3

Page: /cars/calculator WCAG 4.1.3

**Element:**

```
<button data-hk="s4000021010010000" type="button" aria-expanded="false" data-closed="" class="group inline-flex w-full items-center justify-between border-2 border-transparent font-fsFontWeightSemibol
```



**SONDE FIX PLAN**

Wrap dynamically inserted content in an element with `aria-live="polite"` (or `role="status"/"alert"`) so assistive technologies announce the change.

Clicking "[data-testid="open-account-menu"]" inserts 3 element(s)

**MEDIUM**

without ARIA live region. Screen readers will not announce this dynamic content.

WCAG 4.1.3

**Page:** </cars/calculator> [WCAG 4.1.3](#)

**Element:**

```
<button class="cursor-pointer" data-analytics-track-on="click" data-analytics-tag-key="BASE_HEADER_ACCOUNT_ICON" data-testid="open-account-menu" data-analytics-has-listener="true"><div><div data-hk="s
```



**SONDE FIX PLAN**

Wrap dynamically inserted content in an element with `aria-live="polite"` (or `role="status"/"alert"`) so assistive technologies announce the change.

**MEDIUM**

Clicking "Cars for sale" inserts 2 element(s) without ARIA live region. Screen readers will not announce this dynamic content.

WCAG 4.1.3

**Page:** </cars/calculator> [WCAG 4.1.3](#)

**Element:**

```
<button data-testid="make-tab-toggle-visibility-button" data-analytics-tag-key="BASE_HEADER_CARS_FOR_SALE" data-analytics-replacements="show" data-analytics-track-on="click" aria-expanded="false" clas
```



**SONDE FIX PLAN**

Wrap dynamically inserted content in an element with `aria-live="polite"` (or `role="status"/"alert"`) so assistive technologies announce the change.

**MEDIUM**

Broken link: <https://www.capitalone.com/activate/> returned status 404 Not Found after 1 attempts

**Page:** [/](#)

**Element:**

```
<a href="https://www.capitalone.com/activate/">Activate Credit Card</a>
```

**MEDIUM** Page has only one navigation mechanism (navigation). WCAG requires at least two ways to locate a page within a set of pages. WCAG 2.4.5

Page: [/](#) [WCAG 2.4.5](#)

**SONDE FIX PLAN**  
Add at least two of: site navigation (<nav>), search functionality (input[type="search"] or role="search"), a sitemap link, breadcrumb navigation, or a table of contents.

**MEDIUM** Page requires horizontal scrolling at 320px width (21px overflow). Content should reflow without horizontal scrolling at this width. WCAG 1.4.10

Page: [/cars/calculator](#) [WCAG 1.4.10](#)

**Element:**

```
<html>
```

**SONDE FIX PLAN**  
Use responsive CSS (max-width, flex-wrap, media queries) to ensure content reflows at narrow widths.

**MEDIUM** Stuck loading state: aria-busy="true" on <button> persists after page readiness

Page: [/cars/calculator](#)

**Element:**

```
<button data-hk="s4000021010010000" type="button" aria-expanded="false" data-closed="" class="group inline-flex w-full items-center justify-between border-2 border-transparent font-fsFontWeightSemibol
```

**MEDIUM** Stuck loading state: aria-busy="true" on <button> persists after page readiness

Page: [/cars/calculator](#)

**Element:**

```
<button data-hk="s4000020010010000" type="button" aria-expanded="false" data-closed="" class="group inline-flex w-full items-center justify-between border-2 border-transparent font-fsFontWeightSemibol
```

**MEDIUM** Stuck loading state: aria-busy="true" on <button> persists after page readiness

Page: [/cars/calculator](#)

**Element:**

```
<button data-hk="s4000022010010000" type="button" aria-expanded="false" data-closed="" class="group inline-flex w-full items-center justify-between border-2 border-transparent font-fsFontWeightSemibold
```

LOW

Broken link: <https://verified.capitalone.com/enroll/pii> returned status 404 Not Found after 1 attempts

Page: [/](#)

Element:

```
<a href="https://verified.capitalone.com/enroll/pii">Activate Your Account</a>
```

LOW

Broken link: <https://verified.capitalone.com/sign-in-help/> returned status 404 Not Found after 1 attempts

Page: [/](#)

Element:

```
<a href="https://verified.capitalone.com/sign-in-help/">Forgot username or password?</a>
```

LOW

Broken link: <https://verified.capitalone.com/auth/signin> returned status 404 Not Found after 1 attempts

Page: [/](#)

Element:

```
<a href="https://verified.capitalone.com/auth/signin">Sign In</a>
```

LOW

Broken link: <https://www.x.com/askcapitalone> returned status 403 Forbidden after 1 attempts

Page: [/](#)

Element:

```
<a href="https://www.x.com/askcapitalone">Reach @AskCapitalOne</a>
```

LOW

Link timeout: [unsafe:javascript:void\(0\);](unsafe:javascript:void(0);) did not respond within 5000ms after 8 attempts

Page: [/](#)

Element:

```
<a href="unsafe:javascript:void(0);">Benefits & Tools</a>
```

**LOW** Broken link: <https://x.com/capitalone/> returned status 403 Forbidden after 1 attempts

**Page:** [/](#)

**Element:**

```
<a href="https://x.com/capitalone/">X</a>
```

Broken link: [https://api.capitalone.com/oauth2/authorize?](https://api.capitalone.com/oauth2/authorize?client_id=ae59503b7657fa6154be7bb44f48bc01&response_type=code&grant_type=authorization_code&scope=ncUniversalId%20openid&redirect_uri=https://ane.capitalone.com/protected/860354/auth)

**LOW**

[client\\_id=ae59503b7657fa6154be7bb44f48bc01&response\\_type=code&grant\\_type=authorization\\_code&scope=ncUniversalId%20openid&redirect\\_uri=https://ane.capitalone.com/protected/860354/auth](https://api.capitalone.com/oauth2/authorize?client_id=ae59503b7657fa6154be7bb44f48bc01&response_type=code&grant_type=authorization_code&scope=ncUniversalId%20openid&redirect_uri=https://ane.capitalone.com/protected/860354/auth) returned status 404 Not Found after 1 attempts

**Page:** [/cars/calculator](#)

**Element:**

```
<a href="https://api.capitalone.com/oauth2/authorize?client_id=ae59503b7657fa6154be7bb44f48bc01&response_type=code&grant_type=authorization_code&scope=ncUniversalId%20openid&redirect_uri=https://ane.capitalone.com/protected/860354/auth">Sign in</a>
```

## Methodology

The Sonde Score is a universal 0–1000 compliance index — think of it like a credit score for accessibility. Each finding is weighted by its impact on human access: a keyboard trap (critical) counts far more than a best-practice suggestion (low). The raw penalty is normalized per page so scores are comparable across sites of any size. A harmonic curve ensures every site gets a meaningful score — no zeros, no false perfection.

$$\text{Score} = \text{round}(1000 \times S / (S + P/N))$$

where S = sensitivity (750), P =  $\Sigma(\text{weight} \times \text{count})$ , N = pages scanned

TIER	WEIGHT	EXAMPLES
Critical	10	Keyboard traps, missing page language
High	3	Missing alt text, insufficient contrast
Medium	1	Heading hierarchy, unclear link purpose
Low	0.25	Best-practice suggestions

*The Sonde Score is a living standard (v0.1). We're building it in the open because accessibility is too important for closed-door decisions. Your expertise makes it better.*

### Enter Mission Control

Review raw findings data, track changes between scans, and contribute to Sonde's open methodology.

 [View Findings Data](#)

 [Track Changes](#)

 [Nominate a Site](#)

 [Report a Scanning Issue](#)